

## **CANON PROJECTOR AND LAMP LIMITED WARRANTY**

### **For The U.S.A. and Canada Only**

Canon U.S.A., Inc. and Canon Canada Inc. (collectively "Canon") warrant to the original end-user purchaser that this Canon Projector (the "Product"), when purchased and used in the United States or Canada, will be free from defects in workmanship and materials under normal use and service for a period of three (3) years from the date of original purchase, except the lamp contained in the Product (the "Lamp"). Canon warrants to the original end-user purchaser that the Lamp, when purchased and used in the United States and Canada, will be free from defects in workmanship and materials under normal use and service for a period of one-hundred and twenty (120) days from the date of original purchase of the Product. The Product and Lamp are collectively referred to in this Limited Warranty as "Equipment";. During the warranty period for the Product, Product returned to a Canon repair facility and proven to be defective upon inspection will, in Canon's sole discretion and without charge, be (a) repaired utilizing new, remanufactured, repaired and/or recycled parts; (b) exchanged for a new Product or; (c) exchanged for a refurbished Product, as determined by the Canon repair facility. During the warranty period for the Lamp, Canon will, in its sole discretion and without charge, exchange a defective Lamp for a new Lamp. Except as set forth herein, this warranty does not cover consumable items as to which there is no warranty or replacement. Warranty exchange or replacement does not extend the original warranty periods of the Equipment.

When returning Equipment for warranty service, shipping charges must be prepaid and the Equipment must be shipped in its original carton or box, or an equivalent. A bill of sale, or other proof of purchase, as well as a description of the problem, must be enclosed.

This Limited Warranty shall only apply if the Equipment is used in conjunction with compatible computers, peripheral equipment and software. Canon shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). NON-CANON BRAND COMPUTERS, PERIPHERAL EQUIPMENT AND SOFTWARE WHICH MAY BE DISTRIBUTED WITH THE PRODUCT ARE SOLD "AS IS", WITHOUT WARRANTY OF ANY KIND BY CANON, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The sole warranty, if any, with respect to such non-Canon brand item is given by the manufacturer or producer thereof.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, REPRESENTATIONS AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES, REPRESENTATIONS AND CONDITIONS REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF THE EQUIPMENT. NO OTHER EXPRESS WARRANTY, REPRESENTATION, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE EQUIPMENT WILL BIND CANON. NO WARRANTY IS GIVEN ON ANY USED EQUIPMENT.

This Limited Warranty shall be void and of no force and effect if the Equipment is damaged as a result of (a) abuse, neglect, mishandling, alteration, electric current fluctuation or accident, (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon's instruction manual or other documentation, (c) installation or repair by other than authorized service representatives qualified by Canon who are acting in accordance with Canon's service bulletins, (d) use of supplies or parts (other than those distributed by Canon) which damage the Equipment or cause abnormally frequent service calls or service problems, or (e) use of the Equipment with non-compatible computers, peripheral equipment or software, including the use of the Equipment in any system configuration not recommended in any manual distributed with the Equipment. Nor does this warranty i) extend to any Equipment on which the original identification marks or serial numbers have been defaced, removed or altered, ii) cover the adjustment of customer-operated controls as explained in the instruction manual, iii) extend to any external interface equipment, iv) apply to the cabinet or cosmetic parts, knobs or routine maintenance, or v) cover uncrating, set up, installation, removal of the Equipment for repair or reinstallation of the Equipment after repair.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE EQUIPMENT, CONTAINED ON THE SOFTWARE MEDIA ENCLOSED WITH, OR ACCOMPANYING, THE EQUIPMENT OR DOWNLOADED FROM CANON'S WEB SITE), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH OR FOR THE EQUIPMENT IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT.

CANON WILL NOT BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, STORAGE CHARGES OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE EQUIPMENT OR ANY COMPONENT THEREOF, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR WILL RECOVERY OF ANY KIND AGAINST CANON BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE EQUIPMENT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE EQUIPMENT SOLD BY CANON NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON. THIS WARRANTY WILL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE EQUIPMENT AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

#### **Canon U.S.A.**

You may obtain technical support\* for the Equipment as follows:

E-mail support via our Web site at [www.canontechsupport.com](http://www.canontechsupport.com)

Telephone assistance from a Canon U.S.A. Customer Care representative free of charge during regular

business hours at 1-800-OK-CANON (1-800-652-2666)

## **Canon Canada**

You may obtain technical support\* for your Equipment as follows:

Telephone assistance from a Canon Canada Customer Care representative free of charge during regular business hours at 1-800-OK-CANON (1-800-652-2666)

When you call, have your Product serial number and your date of purchase available to expedite service. A Canon Customer Care representative will attempt to diagnose the nature of the problem and correct it over the telephone. If the problem cannot be corrected over the telephone, you will be asked to follow the applicable procedures for MAIL-IN SERVICE. Note that a dated proof of purchase is required at the time of service. This requirement will be satisfied by providing a copy of your dated bill of sale.

\* Technical support program specifics subject to change without notice.

## **MAIL-IN SERVICE**

MAIL-IN SERVICE is a program under which your Product is repaired by a Canon U.S.A. or a Canon Canada authorized service center. Authorized service center information can be obtained by visiting [www.canontechsupport.com](http://www.canontechsupport.com) (US customers only) or by contacting the Canon U.S.A., Customer Care Center or Canon Canada Customer Information Centre at 1-800-OK-CANON (1-800-652-2666). You will be given the name, address and phone number of an authorized service center for the Product. It is your responsibility to properly package and send the defective Product, together with a copy of your dated proof of purchase, a complete explanation of the problem and a return address to the authorized service center at your expense. Do not include any other items with the defective Product. The Product covered by this limited warranty and proven to be defective upon inspection will be repaired and returned to you without charge by the authorized service center. Any Product received by the authorized service center that is not covered by the limited warranty will be returned unrepairs, or at the discretion of the authorized service provider, you may receive a written estimate of repair at such cost as the service center may establish from time to time.