

Canon Production Printing Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: version 10.0 of the following products:

- colorWAVE T65, T60
- plotWAVE T75, T55, T50, T35, T30
- ColorWave 3800, 3700, 3600, 3500, 700, 500
- PlotWave 7500, 5500, 5000, 3000, 3500, 550, 450, 365, 345

Report Date: 2023-06-07

Product Description: Large Format Multifunctional (Scanner/Printer)

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One Canon Park, Melville NY 11747

Notes: It is not necessary to use the local UI for normal walk-up printer usage. Printing can be done by submitting jobs for example by Express Web Tools or Publisher Select, but also by means of other submitters or drivers.

During this evaluation we used Express Web Tools that is included in the product.

Evaluation Methods Used: Testing is based on knowledge of general product functionality and we used the machine in combination with Express Web Tools and the available documentation to check the requirements

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Partially supports Authoring Tool: Supports</p>	<p>Web: Express Web Tools Electronic Docs: There is at least a descriptive identification of the non-text content. Software: In the local UI there are some icons without additional text Authoring Tool: Express Web Tools</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No audio-only or video-only offered</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No audio or video in Local UI, Web Express tools or manual</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No audio or video in Local UI, Web Express tools or manual</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially supports</p>	<p>In Local UI no alternative navigation structure is offered. In Express Webtools a table of contents can be used. Relations conveyed with a tree structure may sometimes be difficult to communicate with a screen reader.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p>	<p>Supports</p>	<p>The sequence is meaningful and the order in which it is</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		presented does not influence the meaning
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	In general no specific use is made of sensory characteristics. In the rare case that these are used additional information is also available
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Local UI: In general color is not used as the only visual means to communicate the status, but there are some exceptions (e.g. roll empty)
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio in Local UI, Web Express tools or manual used
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Partially supports Authoring Tool: Supports	Web: yes Electronic Docs: yes Software: By means of Express Web Tools most functionality can be used, on Local UI keyboard can not be used Authoring Tool: yes
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Express Web Tools is running in a browser and by means of TAB even the pages outside of this application can be used

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	In EWT the user session timer for the Local UI can be adjusted from 1 to 60 minutes
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	In general the movement is essential. In Local UI the movement of the scanned image can not be hidden. EWT, support docs have no movement, blinking or automatic update. With the exception of jobs in mailbox, but there it is essential to see the jobs that are arrived.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No flashes more than three times in a second
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	No repeating content
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Page titles available in Web and documentation (Not applicable for Local UI)
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Not applicable for Local UI Used in Express Web Tools and documentation
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The browser determines the language and we offer this language For Local UI the language can be adjusted.
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Web pages appear and operate in predictable ways On Local UI there is no hover over, but selecting something results in changing context and content.
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	On Local UI selecting scan/print/copy results in changing context and content, but is predictable.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	In EWT the error is described to the user in text. In Local UI a value outside the range is sometimes not accepted without describing this in text.
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports in all Web UIs	Not applicable for Local UI
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable for LUI and documentation Partially supports for Express Web Tools	Standard HTML controls are used

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	There are no instances of live audio.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	No audio-only or video-only offered
1.4.3 Contrast (Minimum) (Level AA) Also applies to:	Supports	Express Web Tools, Local User Interface and documentation has the required contrast ratio

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	In EWT the text size can be adjusted. In the Local UI the text cannot be resized
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially supports	In addition to navigating to subjects by means of a Table of contents, search is offered as well as links between web pages. Probably not everything can be done in all offered ways,
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Headings and labels are descriptive
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
3.1.2 Language of Parts (Level AA)	Not applicable	There are no different languages in subparts

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The navigation links and buttons on the pages within a set of Web pages occur each time in the same relative order
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does not support	Most of the time a suggestion is not provided
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Using the product does not cause legal commitments or financial transactions, and the data that is temporarily stored is not the original document. Entries are still checked and the user can check the data before submitting

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supported	For printing it is not necessary to use the Local UI, for scanning and copying the Local UI is needed
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Partially supported	Does not support all color warnings, but for other functionality does not depend on color only
302.4 Without Hearing	Supports	For normal usage no audio only feedback is used
302.5 With Limited Hearing	Supports	For normal usage no audio only feedback is used
302.6 Without Speech	Supports	Speech input is not used
302.7 With Limited Manipulation	Supports	The user interface can be operated with one hand and does not require fine motor control, except in EWT the use of a mouse and/or keyboard.
302.8 With Limited Reach and Strength	Supports	It will be possible to use the lower output if the upper output is out of reach. Some maintenance and media loading may require more strength, but are not needed for normal operation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	There is no speech-output, apart from the one offered by the OS in the Web-pages
402.2.2 Transactional Outputs	Not applicable	No transactional outputs
402.2.3 Speech Delivery Type and Coordination	Not applicable	
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	No braille instructions are provided
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	No auditory output needed to use the device
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Partially supports	Express Web Tools meets the requirements On the Local UI Uppercase I does not meet required minimum size
402.5 Characters on Variable Message Signs	Not applicable	The device doesn't have Variable Message Signs
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	Not used
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations								
407.3.1 Tactilely Discernible	Partially Supports	Local UI is touchscreen Mouse can be attached								
407.3.2 Alphabetic Keys	Partially Supports	Not used for normal usage								
407.3.3 Numeric Keys	Partially Supports									
407.4 Key Repeat	Not applicable									
407.5 Timed Response	Not applicable	In general no timed response required								
407.6 Operation	Supports									
407.7 Tickets, Fare Cards, and Keycards	Supports	The device can be configured to use smart-cards and contactless cards to login instead of the login on the local UI.								
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required								
407.8.1 Vertical Reference Plane	Supports	Nothing blocks								
407.8.1.1 Vertical Plane for Side Reach	Supports	Nothing blocks								
407.8.1.2 Vertical Plane for Forward Reach	Supports	Nothing blocks								
407.8.2 Side Reach	Partially supports	The height H of the Integrated scanner is specified in the table below, but external scanner can be provided.								
		<table border="1"> <thead> <tr> <th>H [cm]</th> <th>Product(s)</th> </tr> </thead> <tbody> <tr> <td>125</td> <td>plotWAVE T75</td> </tr> <tr> <td>120</td> <td>colorWAVE T6x ColorWave 3x00, 700, 500</td> </tr> <tr> <td>105</td> <td>plotWAVE T5x, T3x PlotWave 7500, 5x00, 3x00, 550, 450, 365, 345</td> </tr> </tbody> </table>	H [cm]	Product(s)	125	plotWAVE T75	120	colorWAVE T6x ColorWave 3x00, 700, 500	105	plotWAVE T5x, T3x PlotWave 7500, 5x00, 3x00, 550, 450, 365, 345
		H [cm]	Product(s)							
		125	plotWAVE T75							
120	colorWAVE T6x ColorWave 3x00, 700, 500									
105	plotWAVE T5x, T3x PlotWave 7500, 5x00, 3x00, 550, 450, 365, 345									
407.8.2.1 Unobstructed Side Reach	Partially supports	The height H of the integrated scanner is specified in the above table The top T of UI is specified in the table below.								
		<table border="1"> <thead> <tr> <th>T [cm]</th> <th>Product(s)</th> </tr> </thead> <tbody> <tr> <td>150</td> <td>plotWAVE T75</td> </tr> <tr> <td>140</td> <td>colorWAVE T6x ColorWave 3x00, 700, 500</td> </tr> </tbody> </table>	T [cm]	Product(s)	150	plotWAVE T75	140	colorWAVE T6x ColorWave 3x00, 700, 500		
		T [cm]	Product(s)							
150	plotWAVE T75									
140	colorWAVE T6x ColorWave 3x00, 700, 500									

Criteria	Conformance Level	Remarks and Explanations		
		<table border="1"> <tr> <td>130</td> <td>plotWAVE T5x, T3x PlotWave 7500, 5x00, 3x00, 550, 450, 365, 345</td> </tr> </table> <p>Outputs support: For printing Express Web Tools can be used, then Local UI not needed For Scanning/copying external scanner can be provided</p>	130	plotWAVE T5x, T3x PlotWave 7500, 5x00, 3x00, 550, 450, 365, 345
130	plotWAVE T5x, T3x PlotWave 7500, 5x00, 3x00, 550, 450, 365, 345			
407.8.2.2 Obstructed Side Reach	Not applicable	No obstruction		
407.8.3 Forward Reach	Does not support			
407.8.3.1 Unobstructed Forward Reach	Does not support			
407.8.3.2 Obstructed Forward Reach	Not applicable	No obstruction		
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	No obstruction		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	No obstruction		
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required		
408.2 Visibility	Supports			
408.3 Flashing	Supports			
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required		
409.1 General	Does not support			
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required		
410.1 General	Partially supports			
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required		
411.1 General	Supports	Audible signals or cues are never used as the only means to convey information		
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required		
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required		
412.2.1 Volume Gain for Wireline Telephones	Not applicable			
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable			
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required		
412.3.1 Wireless Handsets	Not applicable			
412.3.2 Wireline Handsets	Not applicable			

Criteria	Conformance Level	Remarks and Explanations
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	
412.8.2 Voice and Hearing Carry Over	Not applicable	
412.8.3 Signal Compatibility	Not applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	
502.2.2 No Disruption of Accessibility Features	Not applicable	
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially supports	Not on Local UI
502.3.2 Modification of Object Information	Partially supports	Not on Local UI
502.3.3 Row, Column, and Headers	Partially supports	Not on Local UI
502.3.4 Values	Partially supports	Not on Local UI
502.3.5 Modification of Values	Partially supports	Not on Local UI

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Partially supports	Not on Local UI
502.3.7 Hierarchical Relationships	Partially supports	Not on Local UI
502.3.8 Text	Partially supports	Not on Local UI
502.3.9 Modification of Text	Partially supports	Not on Local UI
502.3.10 List of Actions	Partially supports	Not on Local UI
502.3.11 Actions on Objects	Partially supports	Not on Local UI
502.3.12 Focus Cursor	Partially supports	Not on Local UI
502.3.13 Modification of Focus Cursor	Partially supports	Not on Local UI
502.3.14 Event Notification	Partially supports	Not on Local UI
502.4 Platform Accessibility Features	Partially supports	Not on Local UI
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	
503.3 Alternative User Interfaces	Partially supports	For printing and documentation
<u>503.4 User Controls for Captions and Audio Description</u>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Not applicable	
504.4 Templates	Not applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>601.1 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Paper
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Handled by CUSA
603.3 Accommodation of Communication Needs	Supports	Handled by CUSA

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