

## Canon Accessibility Conformance Report

ITI VPAT® Version 2.4

**Name of Product:**  
Canon imageFORCE C7165



**Product Description:** Office Printers & Copier / Color Multifunction Printer

**Date:** June 7, 2024

**Contact information:**  
US section 508: [accessibility@cusa.canon.com](mailto:accessibility@cusa.canon.com)  
EN 301 549: [DS-accessibility@canon-europe.com](mailto:DS-accessibility@canon-europe.com)

**Notes:**

**Evaluation Methods Used:** Inspection, measurement and testing are based on product knowledge and testing with consistent evaluation methods through our products. Softwares are tested with JAWS.

**Applicable Standards / Guidelines & Table of contents :**

This report covers the degree of conformance for the following accessibility standards/guidelines:

**US Section 508 standards (2017) with corrections (2018)**

**EN 301 549 V3.1.1 (2019)**

**WCAG 2.1 (2018)**

**ISO/IEC 10779:2020**

**The composition of evaluated product:**

**Hardware Device**

**Driver:** Printer Driver Software

**Web Application:** Remote UI

**Other Applications:**

**Documents**

**Terms:** The terms used in the Conformance Level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.

**Partially Supports:** Some functionality of the product does not meet the criteria.

**Supports through Equivalent Facilitation:** Some functionality of the product meet the intent of the Criteria through alternate way.

**Supports when combined with Compatible AT:** Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.

**Does Not Support:** Majority of functionality of the product does not meet the criteria.

**Not Applicable:** The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.

**Not Applicable – Fundamental Alteration Exception Applies:** The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

## US Section 508 Standards

Refer the URL for the requirements: <https://www.access-board.gov/ict/>

### Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	<p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> <li>-The Voice Operation Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen.</li> <li>The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job.</li> <li>- Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display.</li> <li>- The Automatic Document Feeder helps ensure proper document placement.</li> </ul>
302.2 With Limited Vision	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
302.3 Without Perception of Color	Supports	All information conveyed using color is also conveyed using text and icons.
302.4 Without Hearing	Supports	Standard operation of this product does not require hearing.
302.5 With Limited Hearing	Supports	Standard operation of this product does not require hearing.
302.6 Without Speech	Supports	Standard operation of this product does not require vocal input.
302.7 With Limited Manipulation	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
302.8 With Limited Reach and Strength	Partially supports	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
302.8 With Limited Reach and Strength	Partially supports	The control panel can be operated from the mobile terminal with the remote operation function.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged.

### Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402.1 General. (Closed Functionality )	No response required according to VPAT.	
402.2.1 Information Displayed On-Screen	Supports	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Supports	<p>The Voice Operation kit meets the following requirements:</p> <ul style="list-style-type: none"> <li>-Output is provided through an industry standard connector</li> <li>-Most screen items can be read using the voice guidance function.</li> </ul>
402.2.4 User Control	Supports	The Voice Operation kit may be interrupted, paused, or repeated.

402.2.5 Braille Instructions	Partially supports	Product evaluated with the optional Voice Operation Kit. This product meets these specifications through the use of braille labels.
402.3.1 Private Listening	Supports	The volume may be adjusted.
402.3.2 Non-private Listening	Supports	
402.4 Characters on Display Screens	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
402.5 Characters on Variable Message Signs	Not applicable	No characters on variable message signs.
403.1 Biometrics	Not applicable	Biometric forms of user identification are not used.
404.1 Preservation of Information Provided for Accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
405.1 Privacy	Not applicable	Speech output is not supported for authentication screens other than department authentication.
406.1 Standard Connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
407.2 Contrast	Supports	There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls.
407.3.1 Tactilely Discernible	Supports	-All hard keys are tactilely discernible. -The numeric keys can be tactilely discerned by a convex dot on the Number 5 key. -The Start and Stop keys are tactilely discernible by their unique shapes and sizes.  Exceptions: LCD touch screen display
407.3.2 Alphabetic Keys	Supports	The control panel of the unit is a flat touch panel.but it can be connected to a Tactilely discernible character keys with USB keyboard.
407.3.3 Numeric Keys	Supports	The control panel of the unit is a flat touch panel.but it can be connected to a Tactilely discernible character keys with USB keyboard.
407.4 Key Repeat	Supports	If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.
407.5 Timed Response	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
407.6 Operation. ( General)	Supports	Basic device operations support this. Maintenance and troubleshooting steps are not included.
407.7 Tickets, Fare Cards, and Keycards	Not applicable	
407.8.1 Vertical Reference Plane	Supports	
407.8.1.1 Vertical Plane for Side Reach	Supports	
407.8.1.2 Vertical Plane for Forward Reach	Supports	
407.8.2 Side Reach	Partially supports	The Automatic Document Feeder height does not support the reference. The ADF (automatic document feeder) can be stopped in the open position within the reach of the user. The optional ADF accelerator handle assists in closing from the released position.

408.2 Display Screens (General)	Supports	visible from 40 inches (1015 mm) above the floor.
408.3 General. ( Flashing)	Supports	The LCD screen flicker does not occur within this range.
409.1 Status Indicators	Supports	Information on the screen or status indicators can be discerned with audio guidance.
410.1 Color Coding	Supports	All information conveyed using color is also conveyed using text and icons.
411.1 Audible Signals	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.

## Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2.	See WCAG section.	
502.2.1 User Control of Accessibility Features	PRINTER DRIVER: Not applicable	
502.2.2 No Disruption of Accessibility Features	PRINTER DRIVER: Not applicable	
502.3.1 Object Information	PRINTER DRIVER: Not applicable	
502.3.2 Modification of Object Information	PRINTER DRIVER: Not applicable	
502.3.3 Row, Column, and Headers	PRINTER DRIVER: Not applicable	
502.3.4 Values	PRINTER DRIVER: Not applicable	
502.3.5 Modification of Values	PRINTER DRIVER: Not applicable	
502.3.6 Label Relationships	PRINTER DRIVER: Not applicable	
502.3.7 Hierarchical Relationships	PRINTER DRIVER: Not applicable	
502.3.8 Text	PRINTER DRIVER: Not applicable	
502.3.9 Modification of Text	PRINTER DRIVER: Not applicable	
502.3.10 List of Actions	PRINTER DRIVER: Not applicable	
502.3.11 Actions on Objects	PRINTER DRIVER: Not applicable	
502.3.12 Focus Cursor	PRINTER DRIVER: Not applicable	
502.3.13 Modification of Focus Cursor	PRINTER DRIVER: Not applicable	
502.3.14 Event Notification	PRINTER DRIVER: Not applicable	
502.4 Platform Accessibility Features	PRINTER DRIVER: Not applicable	
503.2 User Preferences	PRINTER DRIVER: Not applicable	
503.3 Alternative User Interfaces	PRINTER DRIVER: Not applicable	
503.4.1 Caption Controls	PRINTER DRIVER: Not applicable	

503.4.2 Audio Description Controls	PRINTER DRIVER: Not applicable	
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#### Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	Partially supports	*An alternate means to non-textual content is not provided which directly describes the non-textual content. *When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.
602.4 Alternate Formats for Non-electronic Support Documentation	Supports	Product support documentation will be
603.2 Information on Accessibility and Compatibility Features	Partially supports	An information of the accessibility features of products will be provided upon request in electronic format.
603.3 Accommodation of Communication Needs	Supports	Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.

### EN 301 549 Accessibility requirements for ICT products and services

Refer the URL for the requirements: [https://www.etsi.org/deliver/etsi\\_en/301500\\_301599/301549/03.01.01\\_60/en\\_301549v030101p.pdf](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf)

#### Chapter 4: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	There are two alternatives to the touch screen for users who are blind or visually impaired:  -The Voice Operation Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen.  The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job.  - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display.  - The Automatic Document Feeder helps ensure proper document placement.
4.2.2 Usage with limited vision	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
4.2.3 Usage without perception of colour	Supports	All information conveyed using color is also conveyed using text and icons.
4.2.4 Usage without hearing	Supports	Standard operation of this product does not require hearing.
4.2.5 Usage with limited hearing	Supports	Standard operation of this product does not require hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Standard operation of this product does not require vocal input.
4.2.7 Usage with limited manipulation-or strength	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.

4.2.7 Usage with limited manipulation or strength	Partially supports	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
4.2.8 Usage with limited reach	Partially supports	The control panel can be operated from the mobile terminal with the remote operation function.
4.2.9 Minimize photosensitive seizure triggers	Supports	Both local and remote UI for the product fulfill this requirement.
4.2.10 Usage with limited cognition, language or learning	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged.
4.2.11 Privacy	Supports	The local UI does not offer any features which relate to a user's privacy. The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy.

## Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See information in 5.1.3 through 5.1.6	
5.1.3.1 Audio output of visual information	HARDWARE: Partially supports PRINTER DRIVER: Not applicable Remote UI: Not applicable	Remote UI: This is not applicable because the Remote UI supports the use of assistive technology (such as JAWS).
5.1.3.2 Auditory output delivery including speech	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Not applicable	HARDWARE: The Voice Operation kit meets the following requirements: -Output is provided through an industry standard connector -Most screen items can be read using the voice guidance function.  Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS).
5.1.3.3 Auditory output correlation	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Partially supports	HARDWARE: The Voice Operation kit meets the following requirements: -Output is provided through an industry standard connector -Most screen items can be read using the voice guidance function.  Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen.
5.1.3.4 Speech output user control	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: The Voice Operation kit may be interrupted, paused, or repeated.  Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.5 Speech output automatic interruption	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: The Voice Operation kit may be interrupted, paused, or repeated.  Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.

5.1.3.6 Speech output for non-text content	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.7 Speech output for video information	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Not applicable	HARDWARE: The product does not use any video content.  Remote UI: The Remote UI does not use any pre-recorded video content.
5.1.3.8 Masked entry	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: There is no auditory output for masked characters.  Remote UI: Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI.
5.1.3.9 Private access to personal data	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Earphones are supported.  Remote UI: By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately.
5.1.3.10 Non-interfering audio output	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: Auditory output from the Remote UI is possible with assistive technology (such as JAWS), and the Remote UI does not interfere with the functionality of the assistive technology.
5.1.3.11 Private listening	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: The volume may be adjusted.  Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS.
5.1.3.12 Speaker volume	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Not applicable	Remote UI: As the output volume is dependent on the speakers, assistive technology (such as JAWS) is not applicable.
5.1.3.13 Volume reset	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Not applicable	Remote UI: The Remote UI does not have any auditory output functionality.
5.1.3.14 Spoken languages	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.15 Non-visual error identification	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.16 Receipts, tickets, and transactional outputs	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Not applicable	Remote UI: The Remote UI does not have any functionality that outputs receipts, tickets, or the results of other self-service transactions.

5.1.4 Functionality closed to text enlargement	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Not applicable</p>	<p>HARDWARE:          The area around the screen is uncluttered, allowing the user to move their face closer to the screen.</p> <p>Remote UI:          This is not applicable as text enlargement of the Remote UI is possible using the text enlargement/zoom functionality of a Web browser or PC.</p>
5.1.5 Visual output for auditory information	<p>HARDWARE: Not applicable          PRINTER DRIVER: Not applicable          Remote UI: Not applicable</p>	<p>HARDWARE:          The product does not use any pre-recorded auditory information.</p> <p>Remote UI:          The Remote UI does not use any pre-recorded auditory information.</p>
5.1.6.1 Closed functionality	<p>HARDWARE: See information in 5.1.3.1 through 5.1.3.16          PRINTER DRIVER: See information in 5.1.3.1 through 5.1.3.16          Remote UI: Supports</p>	
5.1.6.2 Input focus	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports</p>	<p>HARDWARE:          Voice guidance focus follows the same rules as the standard focus mechanism.</p>
5.1.7 Access without speech	<p>HARDWARE: Not applicable          PRINTER DRIVER: Not applicable          Remote UI: Not applicable</p>	
5.2 Activation of accessibility features	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports</p>	<p>HARDWARE:          Users with no vision may enable voice guidance functionality via the keys of the Voice Operation kit.</p> <p>Low-vision users may enable accessibility features by doing the following:          -Enable voice guidance functionality via the Voice Operation kit.          -Use a pinch gesture to enlarge screen items.          -Enable the reversed display colors feature (Once the setting has been linked to the device via the authentication settings, it may be enabled using IC card authentication).</p> <p>Users who have difficulty with complex gestures may adjust Key Repeat and enable or disable Flick/Pinch settings using IC card authentication (after the settings have been linked to the device via the authentication settings).</p> <p>Remote UI:          The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS).</p>
5.3 Biometrics	<p>HARDWARE: Not applicable          PRINTER DRIVER: Not applicable          Remote UI: Not applicable</p>	<p>HARDWARE:          Biometric forms of user identification are not used.</p> <p>Remote UI:          The Remote UI does not have any biometric authentication functionality.</p>



5.4 Preservation of accessibility information during conversion	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.  Remote UI: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
5.5.1 Means of operation	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Not applicable	HARDWARE: Basic device operations support this. Maintenance and troubleshooting steps are not included.  Remote UI: This is not applicable because the Remote UI is software.
5.5.2 Operable parts discernibility	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: -All hard keys are tactilely discernable. -The numeric keys can be tactilely discerned by a convex dot on the Number 5 key. -The Start and Stop keys are tactilely discernable by their unique shapes and sizes.  Remote UI: The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part.  Exceptions: LCD touch screen display
5.6.1 Tactile or auditory status	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Information on the screen or status indicators can be discerned with audio guidance.  Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).
5.6.2 Visual status	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Information on the screen or status indicators can be discerned with audio guidance.  Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).
5.7 Key repeat	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.
5.8 Double-strike key acceptance	HARDWARE: Does not Support PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.

5.9 Simultaneous user actions	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Basic device operations support this. Maintenance and troubleshooting steps are not included.  Remote UI: It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality.
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## Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.2 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
8.1.3 Colour	Supports	All information conveyed using color is also conveyed using text and icons.
8.3.4.1 Change in level	Not applicable	
8.3.4.2 Clear floor or ground space	Not applicable	
8.3.4.3.1 General	Not applicable	
8.3.4.3.2 Forward approach	Not applicable	
8.3.4.3.3 Parallel approach	Not applicable	
8.3.2.4 Knee and toe clearance width	Not applicable	
8.3.2.5 Toe clearance	Not applicable	
8.3.2.6 Knee clearance	Not applicable	
8.3.2.1 Unobstructed high forward reach	Not applicable	
8.3.2.2 Unobstructed low forward reach	Not applicable	
8.3.2.3.1 Clear space	Not applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not applicable	
8.3.3.1 Unobstructed high side reach	Partially supports	The Automatic Document Feeder height does not support the reference. The ADF (automatic document feeder) can be stopped in the open position within the reach of the user. The optional ADF accelerator handle assists in closing from the released position.
8.3.3.2 Unobstructed low side reach	Supports	
8.3.3.3.1 Obstructed ( $\leq 255$ mm) side reach	Not applicable	
8.3.3.3.2 Obstructed ( $\leq 610$ mm) side reach	Not applicable	
8.3.5 Visibility	Supports	visible from 40 inches (1015 mm) above the floor.
8.3.6 Installation instructions	Supports	Installation dimensions are provided in the catalog and instruction manual.
8.4.1 Numeric keys	Supports	The control panel of the unit is a flat touch panel.but it can be connected to a Tactilely discernible character keys with USB keyboard.
8.4.2.1 Means of Operation of mechanical parts	Supports	Basic device operations support this. Maintenance and troubleshooting steps are not included.
8.4.2.2 Force of operation of mechanical parts	Supports	Basic device operations support this. Maintenance and troubleshooting steps are not included.

8.4.3 Keys, tickets and fare cards	Not applicable	
8.5 Tactile indication of speech mode	Partially supports	Product evaluated with the optional Voice Operation Kit. This product meets these specifications through the use of braille labels.

### Chapter 9: Web

Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 through 9.4.1.3	See WCAG section.	

### Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG section.	
10.5 Caption positioning	DOCUMENT: Not applicable	
10.6 Audio description timing	DOCUMENT: Not applicable	

### Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	See WCAG section.	
11.5.2.1 Platform accessibility service support for software that provides a user interface	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.2 Platform accessibility service support for assistive technologies	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.3 Use of accessibility services	PRINTER DRIVER: Not applicable	
11.5.2.4 Assistive technology	PRINTER DRIVER: Not applicable	
11.5.2.5 Object information	PRINTER DRIVER: Not applicable	
11.5.2.6 Row, column, and headers	PRINTER DRIVER: Not applicable	
11.5.2.7 Values	PRINTER DRIVER: Not applicable	
11.5.2.8 Label relationships	PRINTER DRIVER: Not applicable	
11.5.2.9 Parent-child relationships	PRINTER DRIVER: Not applicable	
11.5.2.10 Text	PRINTER DRIVER: Not applicable	
11.5.2.11 List of available actions	PRINTER DRIVER: Not applicable	
11.5.2.12 Execution of available actions	PRINTER DRIVER: Not applicable	
11.5.2.13 Tracking of focus and selection attributes	PRINTER DRIVER: Not applicable	
11.5.2.14 Modification of focus and selection attributes	PRINTER DRIVER: Not applicable	
11.5.2.15 Change notification	PRINTER DRIVER: Not applicable	
11.5.2.16 Modifications of states and properties	PRINTER DRIVER: Not applicable	

11.5.2.17 Modifications of values and text	PRINTER DRIVER: Not applicable	
11.6.1 User control of accessibility features	PRINTER DRIVER: Not applicable	
11.6.2 No disruption of accessibility features	PRINTER DRIVER: Not applicable	
11.7 User preferences	PRINTER DRIVER: Not applicable	
11.8.2 Accessible content creation	PRINTER DRIVER: Not applicable	
11.8.3 Preservation of accessibility information in transformations	PRINTER DRIVER: Not applicable	
11.8.4 Repair assistance	PRINTER DRIVER: Not applicable	
11.8.5 Templates	PRINTER DRIVER: Not applicable	

## Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	Supports	
12.2.2 Information on accessibility and compatibility features	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis.
12.2.3 Effective communication	Partially supports	You can reach contact support from below URL. <a href="https://www.canon-europe.com/support/business-product-support/contact_support/">https://www.canon-europe.com/support/business-product-support/contact_support/</a> Please choose proper country. Phone number and e-mail address are described.  If there is not proper country, please access below and contact each office in your country. <a href="https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/">https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/</a>
12.2.4 Accessible documentation	Supports	

## WCAG Web Contents Accessability Guidelines

Refer the URL for the requirements: <http://www.w3.org/TR/WCAG21/>

### WCAG Report (Level A & AA)

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A)	HARDWARE: See information in 5.1.3.6 PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods.  Remote UI: Images that convey important information have text that explains the purpose or meaning of the image.  DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.2.1 Audio-only and Video-only (Prerecorded)(A)	HARDWARE: See information in 5.1.5, 5.1.3.7 PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content.  Remote UI: Remote UI does not use any multimedia presentations.

1.2.2 Captions (Prerecorded)(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          The printer driver does not include any audio/video content.</p> <p>Remote UI:          Remote UI does not use any multimedia presentations.</p>
1.2.3 Audio Description or Media Alternative (Prerecorded)(A)	<p>HARDWARE: See information in 5.1.3.7          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          The printer driver does not include any audio/video content.</p> <p>Remote UI:          Remote UI does not use any multimedia presentations.</p>
1.2.4 Captions (Live)(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          The printer driver does not include any audio/video content.</p> <p>Remote UI:          Remote UI does not use any multimedia presentations.</p>
1.2.5 Audio Description (Prerecorded)(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          The printer driver does not include any audio/video content.</p> <p>Remote UI:          Remote UI does not use any multimedia presentations.</p>
1.3.1 Info and Relationships(A)	<p>HARDWARE: See information in 5.1.3.1          PRINTER DRIVER: Partially Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement.</p> <p>Remote UI:          Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility.</p>
1.3.2 Meaningful Sequence(A)	<p>HARDWARE: See information in 5.1.3.1          PRINTER DRIVER: Partially Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Remote UI:          For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility.</p>

1.3.3 Sensory Characteristics(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics.          However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence.</p>
1.3.4 Orientation(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>HARDWARE:          Operation is from a control panel on the front of the device itself, so change of display orientation is unnecessary.</p> <p>PRINTER DRIVER:          Meets the requirements. The display orientation changes in accordance with the OS settings.</p>
1.3.5 Identify Input Purpose(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS).</p> <p>Remote UI:          Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood.</p>
1.4.1 Use of Color(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports through Equivalent Facilitation          Remote UI: Supports          DOCUMENT: Supports</p>	<p>HARDWARE:          All information conveyed using color is also conveyed using text and icons.</p> <p>PRINTER DRIVER:          The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding. However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding. Information and instructions in Remote UI are not communicated only through color. They have context or markup.</p>
1.4.2 Audio Control(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver does not have any functionality that plays audio data.</p> <p>Remote UI:          The remote UI for this product does not play any audio.</p>
1.4.3 Contrast (Minimum)(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The text in the printer driver meets the contrast ratio requirements.</p> <p>Remote UI:          Displayed text meets contrast requirements/standards.</p>

1.4.4 Resize text(AA)	<p>HARDWARE: See information in 5.1.4  PRINTER DRIVER: Supports  Remote UI: Supports  DOCUMENT: Supports</p>	<p>PRINTER DRIVER:  The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text.</p> <p>Remote UI:  Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality.</p>
1.4.5 Images of Text(AA)	<p>HARDWARE: See information in 5.1.3.6  PRINTER DRIVER: Not Applicable  Remote UI: Supports  DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER:  The printer driver uses text to convey information and does not have any images of text.</p> <p>Remote UI:  The remote UI does not use any images of text.</p> <p>DOCUMENT:  An alternate means to non-textual content is not provided which directly describes the non-textual content.</p>
1.4.10 Reflow(AA)	<p>HARDWARE: Supports  PRINTER DRIVER: Supports  Remote UI: Partially Supports  DOCUMENT: Supports</p>	<p>PRINTER DRIVER:  This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility.</p> <p>Remote UI:  Support is provided for screens other than the Job Log screen.</p>
1.4.11 Non-text Contrast(AA)	<p>HARDWARE: Supports  PRINTER DRIVER: Partially Supports  Remote UI: Supports  DOCUMENT: Supports</p>	<p>PRINTER DRIVER:  There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements.</p>
1.4.12 Text Spacing(AA)	<p>HARDWARE: Supports  PRINTER DRIVER: Not Applicable  Remote UI: Supports  DOCUMENT: Supports</p>	<p>HARDWARE:  Markup language is not used in the local user interface.</p> <p>PRINTER DRIVER:  No part of the printer driver is implemented using markup languages.</p>
1.4.13 Content on Hover or Focus(AA)	<p>HARDWARE: Supports  PRINTER DRIVER: Supports  Remote UI: Supports  DOCUMENT: Not applicable</p>	<p>HARDWARE:  There is no additional content display that is triggered by pointer hover or keyboard focus.</p> <p>PRINTER DRIVER:  Meets the requirements. These conditions also apply to tooltips in this driver.</p>
2.1.1 Keyboard(A)	<p>HARDWARE: See information in 5.1.6.1  PRINTER DRIVER: Supports  Remote UI: Supports  DOCUMENT: Supports</p>	<p>PRINTER DRIVER:  The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard.</p> <p>Remote UI:  Remote UI allows the user to move through the software using the "Tab" and "Shift + Tab" keys. Operations may be executed using the "Enter" key.</p>
2.1.2 No Keyboard Trap(A)	<p>HARDWARE: See information in 5.1.6.2  PRINTER DRIVER: Supports  Remote UI: Supports  DOCUMENT: Supports</p>	<p>PRINTER DRIVER:  It is possible to move the keyboard focus among page components using only the keyboard.</p> <p>Remote UI:  Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard.</p>

2.1.4 Character Key Shortcuts(A)	<p>HARDWARE: See information in 5.1.6.1          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS.</p>
2.2.1 Timing Adjustable(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Does not Support          DOCUMENT: Not applicable</p>	<p>HARDWARE:          The time limit for Auto Reset can be disabled, but cannot be adjusted or extended to the extent defined in the conditions.</p> <p>PRINTER DRIVER:          There are no time limits applied to any operations that can be performed with the printer driver.</p> <p>Remote UI:          It is not possible to change the amount of time before remote UI session timeout.</p>
2.2.2 Pause, Stop, Hide(A)	<p>HARDWARE: Does not Support          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.</p> <p>PRINTER DRIVER:          There are no UI components in the printer driver that automatically move or update.</p> <p>Remote UI:          The remote UI does not have any components which auto-update.</p>
2.3.1 Three Flashes or Below Threshold(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          There are no UI components in the printer driver that flash.</p> <p>Remote UI:          Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria.</p>
2.4.1 Bypass Blocks(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          The repetitive navigation links are read at the last of each page.</p>
2.4.2 Page Titled(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen.</p> <p>Remote UI:          Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed.</p>
2.4.3 Focus Order(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability.</p> <p>Remote UI:          All focusable components in the remote UI receive focus in an order that preserves meaning and operability.</p> <p>DOCUMENT:          When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.</p>



2.4.4 Link Purpose (In Context)(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: There is no link text in the printer driver.  Remote UI: The purpose of each link in the remote UI can be determined from the link text.
2.4.5 Multiple Ways(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Does not Support DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page.  Remote UI: When using the remote UI, it is not possible to reach a page without going through the required pages in the required order.
2.4.6 Headings and Labels(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The text used in the labels in the printer driver describes the content.  Remote UI: Each label and heading displayed in the remote UI describes purpose.
2.4.7 Focus Visible(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The keyboard focus is indicated visually in the UI of the printer driver.  Remote UI: When using the remote UI, the focus of the keyboard is conveyed visually.
2.5.1 Pointer Gestures(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: This driver does not have any multipoint/path-based gesture functionality.
2.5.2 Pointer Cancellation(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	HARDWARE: Functions can be canceled after completion of the down event. For the Start key, the user can cancel the operation by moving their finger outside of the area of the Start button while maintaining contact with the touch screen.  PRINTER DRIVER: All applicable areas of this printer driver meet the requirements.
2.5.3 Label in Name(A)	HARDWARE: See information in 5.1.3.3 PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: All applicable areas of this printer driver meet the requirements.
2.5.4 Motion Actuation(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: This printer driver does not contain any functionality that can be operated by user or device motion.

3.1.1 Language of Page(A)	<p>HARDWARE: See information in 5.1.3.14          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible.          However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          The remote UI includes a language layer in addition to HTML and natural human language is used.</p>
3.1.2 Language of Parts(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible.          However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI.</p>
3.2.1 On Focus(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          There are no UI components in the printer driver that change context upon receiving focus.</p> <p>Remote UI:          There are no components in the remote UI that initiate a change of context upon receiving focus.</p>
3.2.2 On Input(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          There are no circumstances in which changing the settings in the printer driver result in other settings being changed.</p> <p>Remote UI:          The remote UI includes components which may undergo a change of context after a change in settings.</p>
3.2.3 Consistent Navigation(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated.</p>
3.2.4 Consistent Identification(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality.</p>

3.3.1 Error Identification(A)	<p>HARDWARE: See information in 5.1.3.15          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content.</p> <p>Remote UI:          In the remote UI, an item name is displayed along with an error description whenever possible.</p>
3.3.2 Labels or Instructions(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          All entry fields in the UI of the printer driver are labeled.</p> <p>Remote UI:          Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled.</p>
3.3.3 Error Suggestion(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>HARDWARE:          As far as possible, we provide suggestions for correction.</p> <p>PRINTER DRIVER:          Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur.</p> <p>Remote UI:          In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases.</p>
3.3.4 Error Prevention (Legal, Financial, Data)(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          For billing jobs and the sending of legally binding documents/data or financial transactions using the fax or send functions, and for data deletion: Cancellation, checking and confirmation are all possible.</p> <p>PRINTER DRIVER:          There is no mechanism in the printer driver for sending information to external sites.</p> <p>Remote UI:          The remote UI does not send any information to outside sites.</p>
4.1.1 Parsing(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          No part of the printer driver is implemented using markup languages.</p> <p>Remote UI:          The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.</p>
4.1.2 Name, Role, Value(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available.          However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.</p> <p>Remote UI:          The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.</p>

4.1.3 Status Messages(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: No part of the printer driver is implemented using markup languages.
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**ISO/IEC 10779: 2020** Information technology - Office equipment  
- Accessibility guidelines for older persons and persons with disabilities

**Chapter 5: Functional Performance Statements**

Criteria	Conformance Level	Remarks and Explanations
5.1.2 Blindness	Supports	<p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> <li>-The Voice Operation Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen.</li> <li>The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job.</li> <li>- Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display.</li> <li>- The Automatic Document Feeder helps ensure proper document placement.</li> </ul>
5.1.3 Low vision	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
5.1.4 Colour blindness	Supports	All information conveyed using color is also conveyed using text and icons.
5.1.5 Deafness	Supports	Standard operation of this product does not require hearing.
5.1.6 Hearing impairment	Supports	Standard operation of this product does not require hearing.
5.1.7 Speech impairment	Supports	Standard operation of this product does not require vocal input.
5.1.8 Impairment that limits upper limb strength and action (limited manipulation)	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
5.1.8 Impairment that limits upper limb strength and action (limited strength)	Partially supports	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
5.1.9 Impairment that limits reach ranges	Partially supports	The control panel can be operated from the mobile terminal with the remote operation function.
5.1.10 Photosensitive seizure	Supports	Both local and remote UI for the product fulfill this requirement.
5.1.11 Cognitive, language, or learning disorders	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged.

## Chapter 6: Requirements

Criteria	Conformance Level	Remarks and Explanations
6.1 General	No response required	
6.2 Closed functionality (General)	No response required	
6.2.2 Speech-output enabled (General)	No response required	
6.2.2.2 Information displayed on-screen	Supports	
6.2.2.3 Spoken languages	Supports	
6.2.2.4 Speech delivery type and coordination	Supports	The Voice Operation kit meets the following requirements: -Output is provided through an industry standard connector -Most screen items can be read using the voice guidance function.
6.2.2.5 User control	Supports	The Voice Operation kit may be interrupted, paused, or repeated.
6.2.2.6 Non-interfering audio output	Supports	
6.2.2.7 Tactile indication of speech output mode	Partially supports	Product evaluated with the optional Voice Operation Kit.  This product meets these specifications through the use of braille labels.
6.2.3 Volume (General)	Not applicable	
6.2.3.2 Private listening	Supports	The volume may be adjusted.
6.2.3.3 Non-private listening	Supports	
6.2.4 Characters on display screens	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
6.3 Biometrics	Not applicable	Biometric forms of user identification are not used.
6.4 Preservation of information provided for accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
6.5 Privacy	Not applicable	Speech output is not supported for authentication screens other than department authentication.
6.5.2 Masked entry	Supports	There is no auditory output for masked characters.
6.5.3 Private access to personal data	Supports	Earphones are supported.
6.6 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
6.7 Operable parts (General)	No response required	
6.7.2 Contrast	Supports	There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls.
6.7.3 Input controls (General)	No response required	
6.7.3.2 Tactilely discernible	Supports	-All hard keys are tactilely discernible. -The numeric keys can be tactilely discerned by a convex dot on the Number 5 key. -The Start and Stop keys are tactilely discernible by their unique shapes and sizes.  Exceptions: LCD touch screen display

6.7.3.3 Alphabetic keys	Supports	The control panel of the unit is a flat touch panel.but it can be connected to a Tactilely discernible character keys with USB keyboard.
6.7.3.4 Numeric keys	Supports	The control panel of the unit is a flat touch panel.but it can be connected to a Tactilely discernible character keys with USB keyboard.
6.7.4 Key repeat	Supports	
6.7.5 Double-strike key	Does not Support	
6.7.6 Timed response	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
6.7.7 Simultaneous user actions	Supports	Basic device operations support this. Maintenance and troubleshooting steps are not included.
6.7.8 Physical operation	Supports	Basic device operations support this. Maintenance and troubleshooting steps are not included.
6.7.9 Fare cards and key cards	Not applicable	
6.7.10 Reach height and depth	No response required	
6.7.10.2 Vertical reference plane (General)	No response required	
6.7.10.2.2 Vertical plane for side reach	Supports	
6.7.10.2.3 Vertical plane for forward reach	Supports	
6.7.10.3 Side reach (6.7.10.3.1 General)	Partially supports	The Automatic Document Feeder height does not support the reference. The ADF (automatic document feeder) can be stopped in the open position within the reach of the user. The optional ADF accelerator handle assists in closing from the released position.
6.7.10.3.2 Unobstructed side reach	Supports	
6.7.10.3.3 Obstructed side reach	Not applicable	
6.7.10.4 Forward reach (6.7.10.4.1 General)	Not applicable	
6.7.10.4.2 Unobstructed forward reach	Not applicable	
6.7.10.4.3 Obstructed forward reach (6.7.10.4.3.1 General)	Not applicable	
6.7.10.4.3.2 Operable part height for office equipment with obstructed forward reach	Not applicable	
6.7.10.4.3.3 Knee and toe space under office equipment with obstructed forward reach	Not applicable	
6.8 Visibility of display screens	Supports	visible from 40 inches (1015 mm) above the floor.
6.9 Flashing	Supports	The LCD screen flicker does not occur within this range.
6.10 Status indicators	Supports	Information on the screen or status indicators can be discerned with audio guidance.
6.11 Colour coding	Supports	All information conveyed using color is also conveyed using text and icons.
6.12 Audible signals	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.
6.13 Software requirements for closed functionality (General)	No response required	
6.13.2 Sensory characteristics	Supports	
6.13.3 Audio control	Supports	

6.13.4 Text contrast	Supports	
6.13.5 Non-text contrast	Supports	
6.13.6 No-key trap	See information in 5.1.6.2	
6.13.7 Pause, stop, hide	Does not Support	It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.
6.13.8 Focus order	Supports	
6.13.9 Focus visible	Supports	
6.13.10 Pointer gestures	Supports	
6.13.11 Label in name	See information in 5.1.3.3	
6.13.12 On focus	Supports	

### Chapter 7: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
7.1 Disclosure of information related to accessibility	Supports	
7.2 Requirements for user documentation and support services	Partially supports	<p>Basic Information is described in user manual for each product. Additional information will be provided based on request basis.</p> <p>You can reach contact support from below URL.  <a href="https://www.canon-europe.com/support/business-product-support/contact_support/">https://www.canon-europe.com/support/business-product-support/contact_support/</a>  Please choose proper country.  Phone number and e-mail address are described.</p> <p>If there is not proper country, please access below and contact each office in your country.  <a href="https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/">https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/</a></p>

**Note1:** This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This document addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Marketing Representative.

**Note2:** Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

**Note3:** This document is for informational purposes only. This information is based on Canon's current understanding of the standards. It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

**Note4:** All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

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