

Title: How to Retrieve Printer Status Information

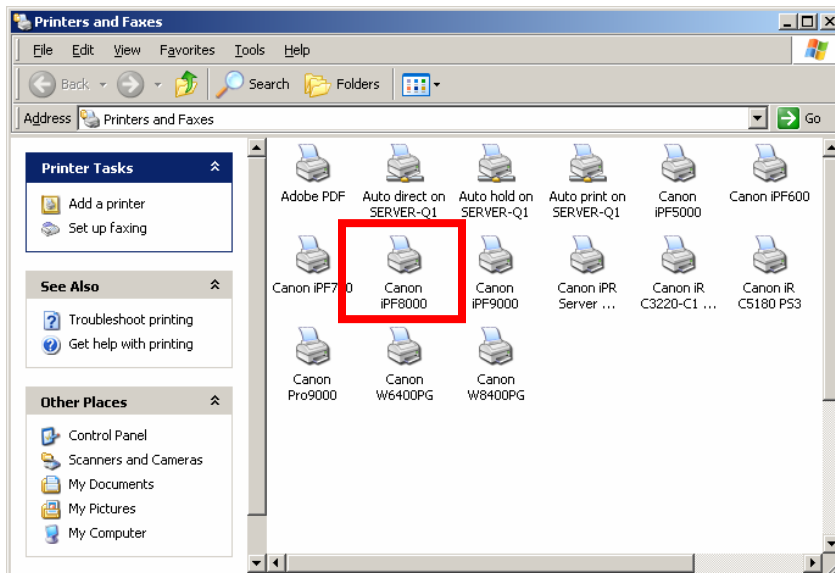
Model: iPF500, iPF600, iPF700, iPF5000, iPF5100, iPF6100, iPF8000, and iPF9000

Note: This information is intended for end users.

This document describes how to retrieve status information from the printer.

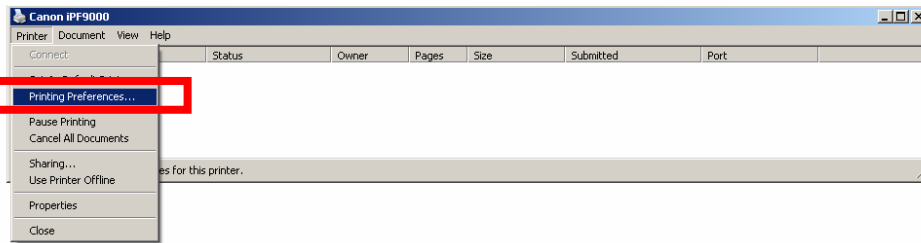
Printers connected to a computer running GARO printer driver and Windows OS (2000, XP, 2003 Server, Vista 32/64-bit)

1. Install GARO Status Monitor¹ in your system. Go to "Start" menu, and select "Printers and Faxes" to open Printer selection window. Double click on the printer's icon.

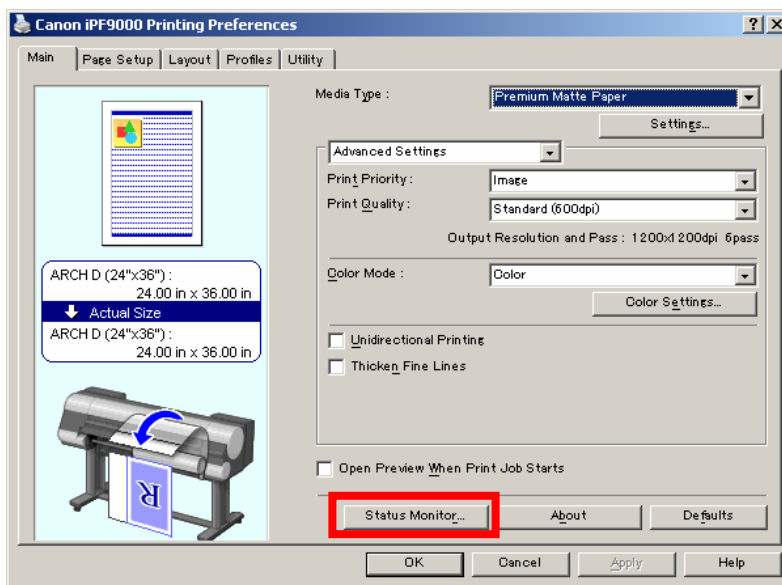


¹ Normally this application is automatically installed when the printer driver for imagePROGRAF printer is installed in the system. To verify you have the GARO Status Monitor installed, open "Printing Preferences" of the printer driver, and click on "Status Monitor" button under "Main" tab. If you see a Window showing "GARO Status Monitor" in the Window title bar, you have the GARO Status Monitor installed.

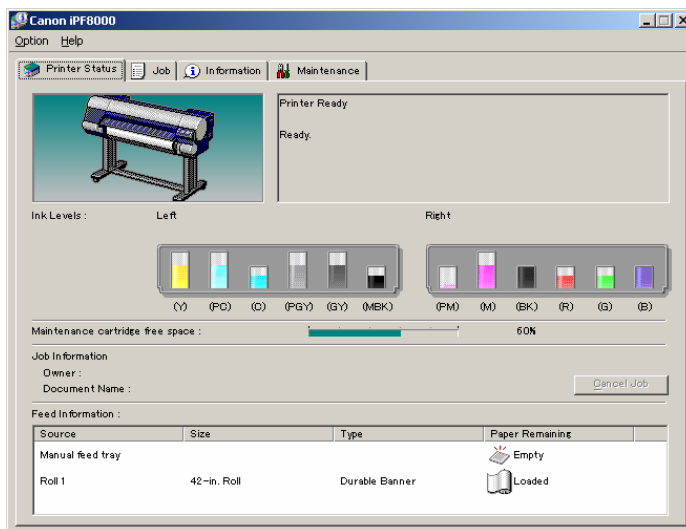
2. The printer driver queue window opens. Select "Printing Preferences" under "File" menu.



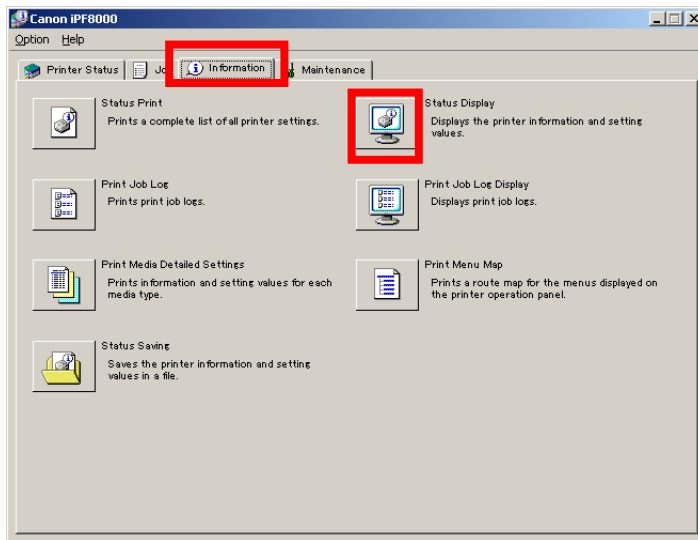
3. Click on "Status Monitor" button.



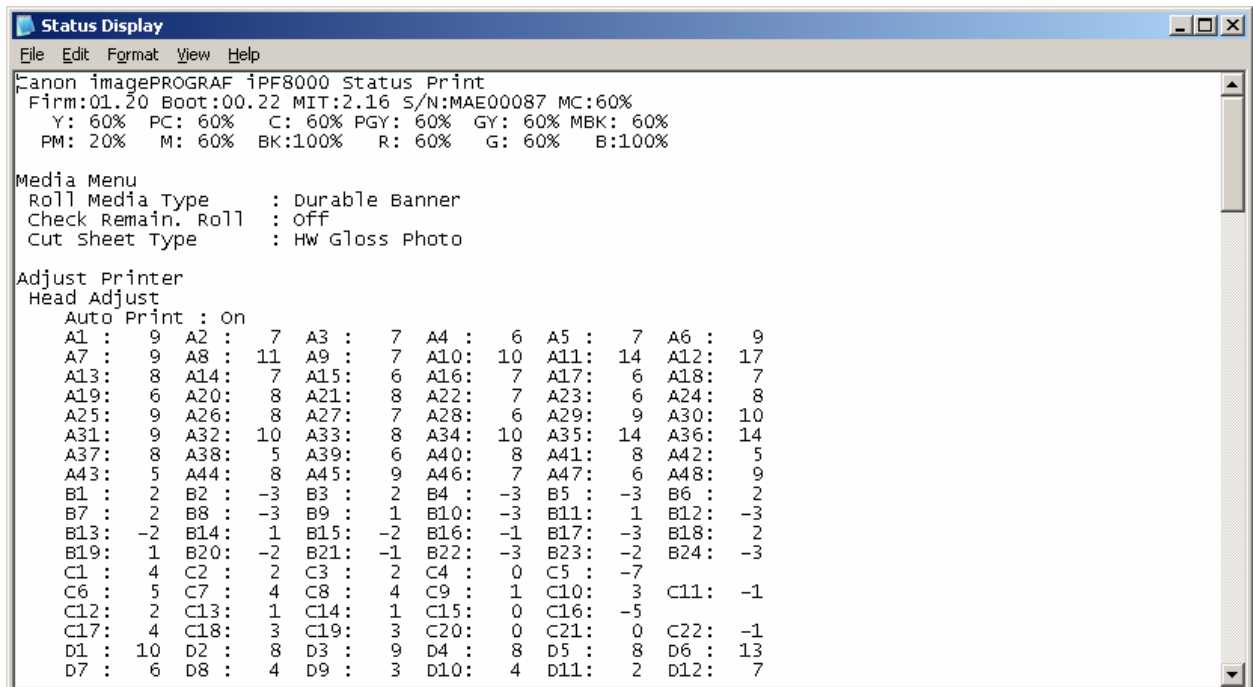
4. The Status Monitor window opens.



Click on "Status" tab, and click on "Status Display" button.



5. "Acquiring Information" message appears for a few moments, and the status display window² opens. Scroll down to find information needed.

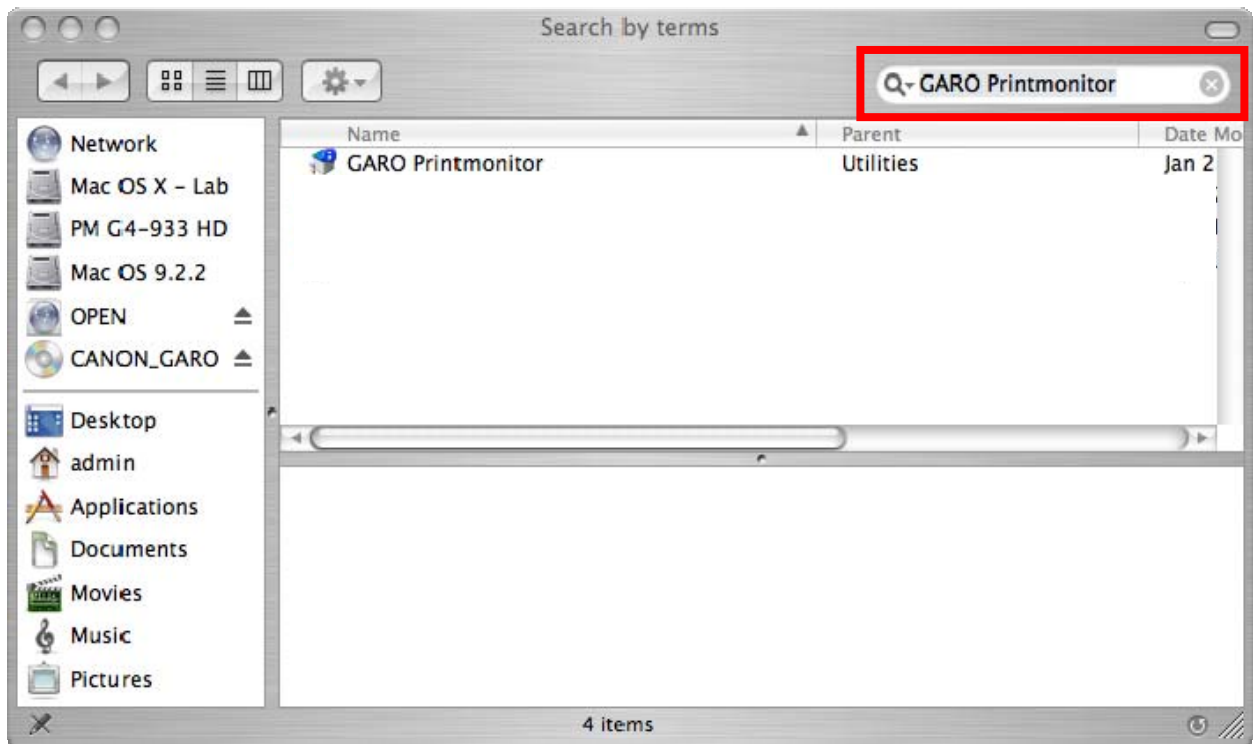


² This status information content is opened in Notepad.exe application. This information can be saved in .txt file by saving the displayed information from Notepad, or click on "Status Saving" button in GARO Status Monitor.

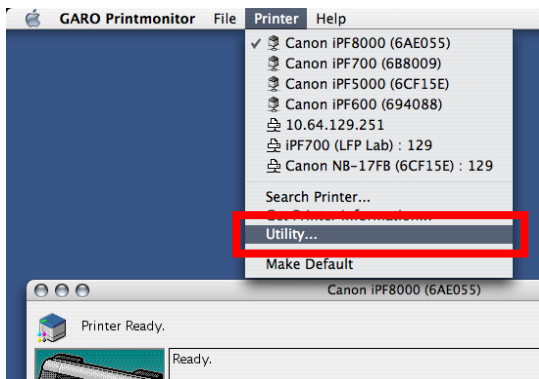
Printers connected to a computer running GARO printer driver and Mac OS X

When the printer driver for imagePROGRAF printers are installed on a computer running Macintosh OS, GARO Printmonitor application is automatically installed.

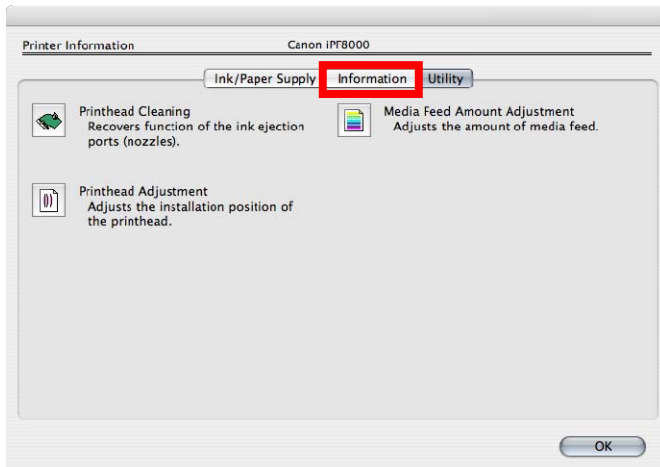
1. Locate GARO Printmonitor and double click on the icon. Enter "GARO Printmonitor" in the search bar to search your computer. Alternatively, the application can be found in Hard Disk Root → Library → Printers → Canon → GARO → Utilities folder.



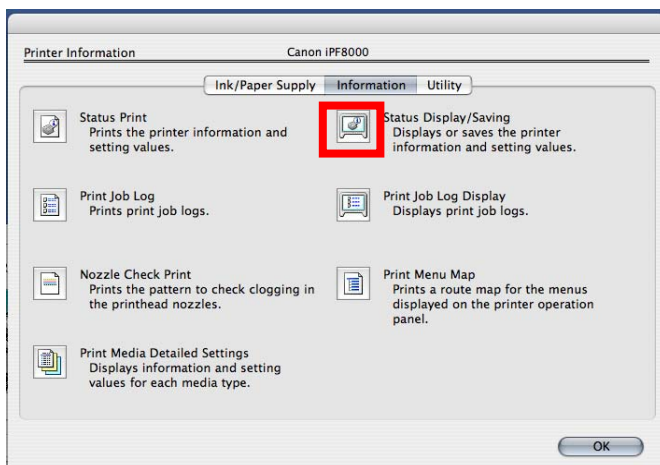
2. Once GARO Printmonitor is started, the current default printer queue window is displayed. Go to "Printer" menu, and select "Utility..." The "Utility" tab in the printmonitor opens.



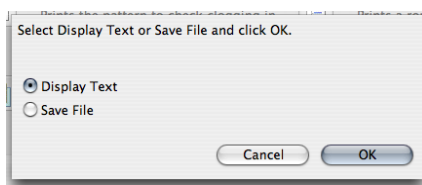
3. Click on "Information" tab.



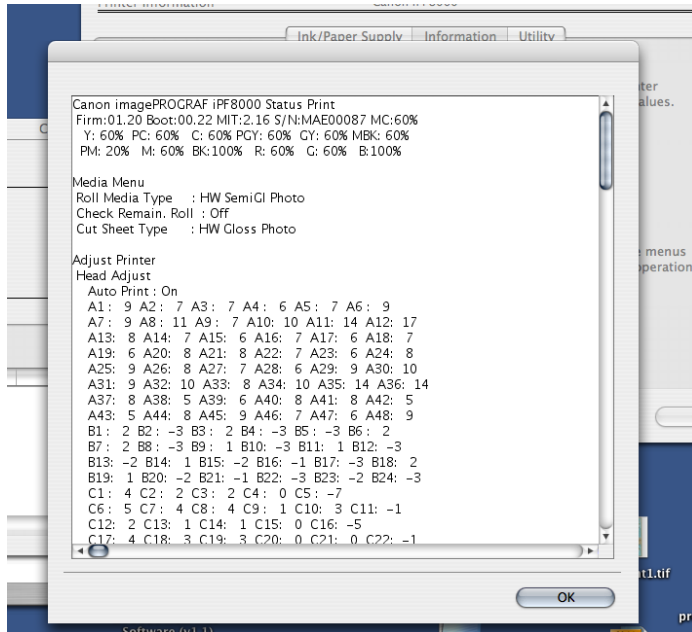
4. Click on "Status Display/Saving" button.



5. Select "Display Text" to display the printer status, or "Save File" to save the content into a plain text file.



6. Displayed status looks like this. Scroll down to find information needed.



Printers Not Connected with GARO printer driver (such as 3rd party RIP)

The GARO Status Monitor (PC) or GARO Printmonitor (Mac) is necessary to retrieve printer status from a host computer. For 3rd party software, most will not be able to retrieve the information from the host computer, and the print status information must be printed on the printer from the printer's control panel. To execute "Status Print", press "Menu" to go to menu, and press ← or → button to find "Test Prints" and press ↓. Press ← or → to find "Status Print" and press ↓. The printer will prompt "Yes", and press "OK" button to execute the Status Print.

Technical Support

Please call 1-800-423-2366 if you have difficulty getting printer status information. The number is open Monday through Friday, between 8 A.M. to 8 P.M. Eastern Standard Time, except holidays. Please have your serial number ready when you call.