

**December 28, 2021 (Update)**

**Security Relating to Canon Products (Apache Log4j Vulnerability)**

Following the internal review of our parent company Canon Inc., we have confirmed that there is no impact on products and services developed and manufactured by Canon Inc. Please click here for the link to our global page: <https://global.canon/en/support/security/apache.html>  
Additional information will be published as necessary.

For information made available by third party software providers concerning their solutions that are compatible with Canon branded products, please review the list shown below.

3 <sup>rd</sup> Party Partner Products / Solutions	Status	Recommended Action
eCopy ShareScan (Kofax)	Affected	<u>Only version 6.4 is impacted. See Kofax website for remediation steps. ShareScan Security Info</u>
eCopy ScanStation (Kofax)	Affected	<a href="https://knowledge.kofax.com/MFD_Productivity/eCopy_ShareScan/Troubleshooting/ShareScan_and_Log4j_vulnerability_(CVE-2021-44228)">https://knowledge.kofax.com/MFD_Productivity/eCopy_ShareScan/Troubleshooting/ShareScan_and_Log4j_vulnerability_(CVE-2021-44228)</a>
Control Suite-Device Registration Service DRS 7.13.0.3 (Kofax)	Affected	<u>See ControlSuite and the Log4j vulnerability CVE-2021-44228 for more information.</u> <a href="https://knowledge.kofax.com/MFD_Productivity/General_Information/ControlSuite_and_the_Log4j_vulnerability_CVE-2021-44228">https://knowledge.kofax.com/MFD_Productivity/General_Information/ControlSuite_and_the_Log4j_vulnerability_CVE-2021-44228</a> <b>Mitigation:</b> Downgrade to DRS v7.13.0.2 Stop the DRS service when not in use (cannot be stopped if using Combined Client). Kofax Community Product Discussion URL <a href="https://community.kofax.com/s/question/0D53m00006w0My3CAE/controlsuite-release-announcements?language=en_US">https://community.kofax.com/s/question/0D53m00006w0My3CAE/controlsuite-release-announcements?language=en_US</a>
		Kofax Community Product Discussion URL <a href="https://community.kofax.com/s/question/0D53m00006w0My3CAE/controlsuite-release-announcements?language=en_US">https://community.kofax.com/s/question/0D53m00006w0My3CAE/controlsuite-release-announcements?language=en_US</a>

Thank you.