Canon

Color imageCLASS LBP674Cdw



Service Guide

For Authorized Servicers

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REVISION HISTORY

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I. Product Overview

The Color imageCLASS LBP674Cdw is a compact, wireless, duplex, color and B&W (Black-and-White), mobile-ready laser printer. This model also brings the following capabilities to users:

- Print speeds of up to 35 ppm (pages-per-minute) in single-sided, color or B&W using LTR (letter-sized) paper. Print speeds of up to 31 ppm in double-sided, color or B&W using LTR paper.
- Includes a front-loading paper cassette with a capacity of up to 250 sheets (and a multipurpose tray with a capacity of up to 50 sheets (LTR, 20 lb bond (80 g/m^2)).
- Ability to attach an optional paper cassette with a capacity of 550 sheets.
- Includes two (2) USB 2.0 high-speed ports, one on the front for printing from USB memory.
- Meets the ENERGY STAR guidelines for energy efficiency. Approximately 1 W of energy is used in the Sleep mode.
- Standard UFR II printing.
- Apple AirPrint capable[1].
- Built-in network connectivity that supports network printing.
- Addition of Cloud Print function to connect and print to cloud storage.

1 Compatible with the iPad, iPhone, and iPod touch.

II. Product Configuration, Box Contents, and Monthly Print Volume

A. Configuration and eCarePAKs

Note: All configurations shown are for reference purposes only, and are subject to change without notice. Please refer to the Price List in the CNA (Canon Network Access) section of the Partner Portal website partners.usa.canon.com for the most up-to-date item numbers.

Table 1 — Configuration

Item	Item Number[2]
imageCLASS LBP674Cdw 	
Color imageCLASS LBP674Cdw	5456C006AA
Supplies and Consumables	
Cartridge 069 Black (Yields approximately 2,100 pages (LTR), with the factory default print density setting.)	5094C001AA
Cartridge 069 Cyan (Yields approximately 1.900 pages (LTR), with the factory default print density setting.)	5093C001AA
Cartridge 069 Magenta (Yields approximately 1,900 pages (LTR), with the factory default print density setting.)	5092C001AA
Cartridge 069 Yellow (Yields approximately 1,900 pages (LTR), with the factory default print density setting.)	5091C001AA
Cartridge 069 Black High Capacity (Yields approximately 7,600 pages (LTR), with the factory default print density setting.)	5098C001AA
Cartridge 069 Cyan High Capacity (Yields approximately 5,500 pages (LTR), with the factory default print density setting.)	5097C001AA
Cartridge 069 Magenta High Capacity (Yields approximately 5,500 pages (LTR), with the factory default print density setting.)	5096C001AA
Cartridge 069 Yellow High Capacity (Yields approximately 5,500 pages (LTR), with the factory default print density setting.)	5095C001AA
Hardware Optional Accessories	
Paper Feeder PF-K1 (550-Sheet Cassette Pedestal)	5693C001AA

2 Item numbers and part numbers are subject to change without notice.

Table 1 — Configuration (Continued)

Item	Item Number[2]
Service Materials and Parts Catalog	
Color imageCLASS LBP674Cdw Service Manual	Available for download on the e-Support Website
Color imageCLASS LBP674Cdw Series Parts Catalog	

2 Item numbers and part numbers are subject to change without notice.

Table 2 — eCarePAKs

eCarePAKs are available for purchase through an Authorized Canon Reseller or Distributor. For more information, see "eCarePAK Extended Service Plan," on p. 25.

Model	Extended Coverage Length and Type	Item Number[2]
imageCLASS LBP674Cdw	1 Year Exchange/Carry-in	5707B050A
	2 Year Exchange/Carry-in	5707B051A

2 Item numbers and part numbers are subject to change without notice.

B. Box Contents

Note: The box contents shown below are for reference purposes only, and are subject to change without notice.

- Color imageCLASS LBP674Cdw Main Unit
- Power Cord
- Starter Cartridge 069 CMY (1,100 pages), Bk (1,200 pages)
- Documentation

C. Optimum and Maximum Monthly Print Volume

1. Optimum Print Volume

The optimum print volume is the range that the equipment is intended to run on a regular basis to maintain a high-level of performance and print quality.

2. Maximum Monthly Print Volume

The maximum monthly print volume is the maximum number of pages the machine can produce within a one (1) month period (based on LTR paper). It is recommended to not use the device to produce the maximum number of pages, or a greater volume, on a consistent monthly basis.

Table 3 — Optimum Performance Range and Maximum Monthly Print Volume

Model	Optimum Performance Range	Maximum Monthly Print Volume
Color imageCLASS LBP674Cdw	750 to 4,000 pages	Up to 50,000 prints

III. Security Features

The Color imageCLASS LBP674Cdw includes a comprehensive set of security features, such as Device Authentication, Device Security, and Network Security.

A. Device Authentication

1. Department ID Authentication

Register a Department ID and password for each department, and manage the machine by limiting its use to only those who enter the correct Department ID and password. Use Department ID Management to keep track of the print totals for each department. The following settings can be specified:

- Turn Department ID Management ‘On’ or ‘Off’.
- Register the Department ID and password.
- Set page limits.
- Set whether to use Department ID Management for certain functions.
- Set up print restrictions.

B. Device Security

1. Verify System at Startup

The Color imageCLASS LBP674Cdw supports the Verify System at Startup mode. The Verify System at Startup mode protects the device's firmware and applications from unauthorized alterations or tampering by malicious third parties.

2. TLS 1.3 Support

TLS (Transport Layer Security) Version 1.3 enhances security and improves network communication performance.

IMPORTANT

MEAP Applications and CDS (Content Delivery System) only support TLS V1.2 and earlier.

C. Network Security

The Color imageCLASS LBP674Cdw secures network communications by using IP Address and MAC (Media Access Control) Address filters, encryption and authentication, and network port and application access control.

1. IP Address and MAC Address Filters

The IP Address Filter performs a function similar to many firewalls. It permits or rejects incoming packets from up to eight (8) IP addresses or ranges of IP addresses. In addition, IP address filters can be applied to outbound connections. For example, system administrators can block or restrict users from sending files to specific IP addresses. This helps to minimize the risk of data being sent out of the company to systems that are not trusted.

The MAC Address Filter permits or rejects access for up to 100 MAC addresses. It is useful for environments that use DHCP (Dynamic Host Configuration Protocol) for IP address assignments. If DHCP leases expire and a new IP address is issued to a certain system, the filter can still identify the system's MAC address, and permit or reject access to the machine. MAC addresses can be added easily, edited, or deleted through the Remote UI. The MAC Address Filter takes a higher priority than IP Address Filter, which prevents unknown systems from attacking the machine.

2. Encryption and Authentication

TLS (Transport Layer Security) protects data transferred over the network by encrypting file names and formats. The System Administrator can also add IPSec capabilities to secure Internet Protocol (IP) communications from lower layer protocols, such as TCP (Transmission Control Protocol) and UDP (User Datagram Protocol) by authenticating and encrypting each IP packet of a data stream across the Internet.

Additionally, the Color imageCLASS LBP674Cdw supports IEEE 802.1X, which provides port-based authentication. Authentication involves communications between a supplicant, authenticator, and authentication server. The supplicant is authentication software on a client device. The client device (the Color imageCLASS LBP674Cdw) needs the supplicant to provide credentials, such as user names, passwords, or digital certificates to the authenticator (a wireless access point). The authenticator then forwards the credentials to the authentication server (generally a RADIUS database) for verification. If the credentials are valid in the authentication server database, the client device can access resources located on the protected side of the network.

3. Network Port and Application Access Control

Network Port and Application Access Control enables system administrators to set up only the necessary protocols, such as IPP, FTP, SNTP, SNMP, RAW, LPD, and others for transferring data. These protocols can be switched ON and OFF. The administrator can also disable unneeded services, protocols, ports, and the potential paths of attack so that attacks on the machine can be minimized.

IV. Service Authorization

To obtain and maintain authorization to provide warranty and post-warranty service, an Authorized Servicer must have at least two (2) employees who have successfully completed the Color imageCLASS LBP674Cdw device-training program.

V. Educational Training

A. Training Program Overview

Technicians who successfully complete the Color imageCLASS LBP674Cdw online training course and pass the certification exam are authorized to service and support the Color imageCLASS LBP674Cdw device.

The Color imageCLASS LBP674Cdw online training course is available via the TRAINING section of the e-Support Center Website.

B. Certification

The successful completion of the Color imageCLASS LBP674Cdw online training course and passing of the final assessment exam are required to sell and service this product.

Table 4 — Online Training Course

Course Name[3]	Course Code[3]
Color imageCLASS LBP674Cdw Online Training	18ICLBP67400O

Certification includes the following devices:

- Color imageCLASS LBP674Cdw

C. Who Should Attend

Channel service technicians who are responsible for installing, servicing, and supporting the Color imageCLASS LBP674Cdw machine must successfully complete the Color imageCLASS LBP674Cdw online training course and pass the certification exam to receive technical support and authorization to sell these products.

[3] Course names and course codes are subject to change without notice.

D. Prerequisites

There are no prerequisite courses for this product.

It is highly recommended the service technician have:

- Prior experience with Canon Color imageCLASS LBP devices
- Experience with taking eLearning courses
- Familiarity with common hand tools to disassemble and service Canon devices

E. Course Format

The Color imageCLASS LBP674Cdw online training course is a self-paced course. It introduces the learner to the main features and specifications of the unit, while also reviewing configuration, basic troubleshooting and common servicing items for the machine.

Learners should download the following resources to have as a reference while taking this course:

- Print Version of the Course
- Service Manuals

It will require approximately 2.5 hours to complete this course and its accompanying online final assessment successfully. It is important that a quiet and undistracted learning area be set up by the student beforehand to effectively take this course.

F. Course Equipment

- Windows workstation with audio and access to the TRAINING section of the e-Support Center Website

Canon s-Support is compatible with the most up-to-date versions of Google Chrome, Microsoft Edge, Mozilla, Safari, and other browsers.

It is necessary to enable file downloads in your internet browser to download the documents supplied with the course. Procedures for doing this will vary by browser.

G. Service Materials

The materials required for the Color imageCLASS LBP674Cdw Online Training course are listed in the table below.

Table 5 — Service Materials

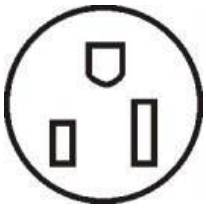
Model/Accessory	Item	Location
Color imageCLASS LBP674Cdw	Service Manual	Downloadable from the e-Support Center Website
	Parts Catalog	

VI. Servicing Notes

A. Power and Plug Requirements

The Color imageCLASS LBP674Cdw device requires a NEMA 5-15 receptacle for proper operation. Before installation, confirm that a proper NEMA receptacle is available for this device. It is not necessary to have a dedicated line.

Table 6 — Power and Plug Requirements

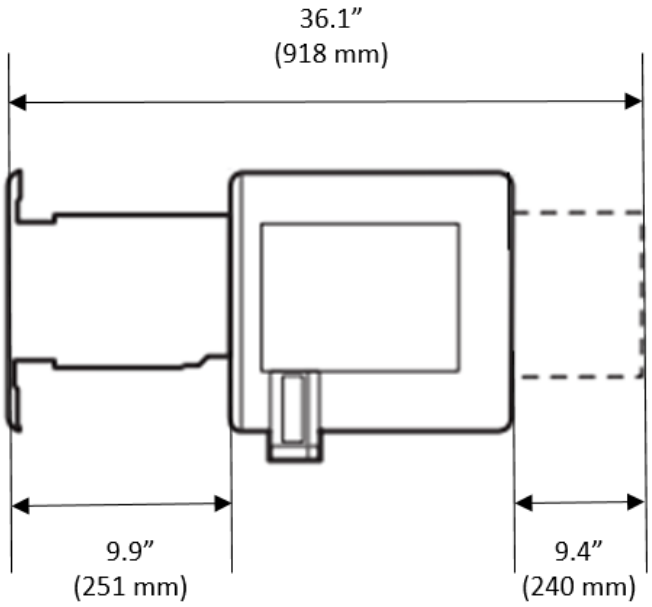


NEMA 5-15 Receptacle

B. Installation Space Requirements

The approximate installation space requirements for the Color imageCLASS LBP674Cdw are shown below. Always ensure that there is enough space for the service and operation of the device.

Table 7 — Main Unit Installation Space Requirements



C. Estimated Installation Time

The estimated length of time needed to unpack and power ON the machine is approximately 2.9 minutes[4] (based on one (1) person).

The estimated length of time needed to install the optional Paper Feeder PF-K1 under the main unit is approximately 1 minute (based on two (2) people).

4 This does not include time to install the printer driver.

D. Remote User Interface Support Mode

The Remote User Interface Support mode enables a technician, who is in a remote location to browse, change, and check settings on the machine. This can reduce device down time associated with taking the device in for servicing.

E. Notes on the Wireless LAN

- The Color imageCLASS LBP674Cdw is designed for indoor use, and must be kept at a close distance (approximately 16.4’ (5 m)) from an access point.
- It is recommended to check if masking is found. Communications between walls and floors can deteriorate; therefore, arrange for the proper installation of the machine to reduce any deterioration in communications.
- Radio wave interference may occur if radio wave equipment, such as a microwave is near the machine, and it is in the same frequency band as the radio wave used by the wireless LAN. Keep the machine away from radio wave sources as much as possible.

F. Content Delivery System

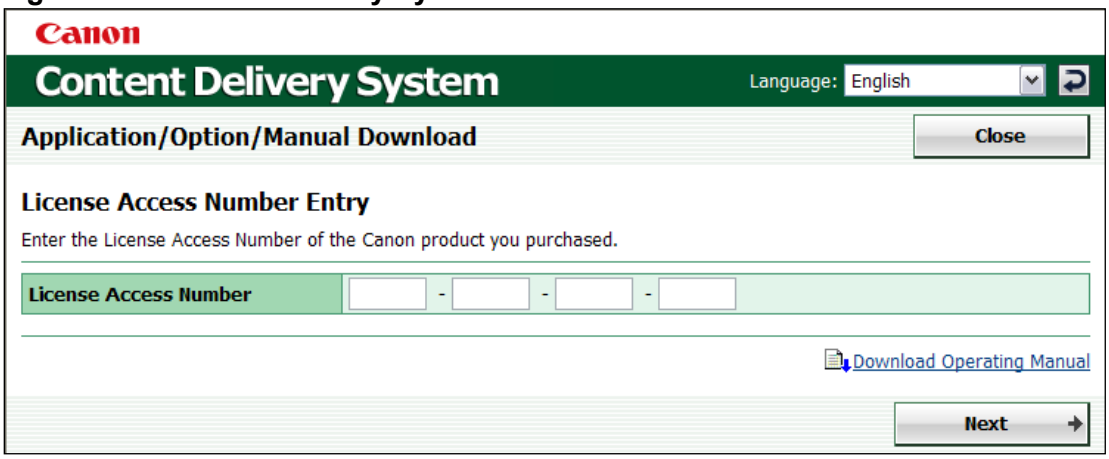
The CDS Website enables end-users to download, install, and activate select applications (.jar and license files) via the imageCLASS device directly, without the need to go through the Service Management Service.

To manage licenses, register, and install, you can access the CDS from the imageCLASS device's Remote User Interface, enter the LAN (License Access Number) of the application when prompted, and then follow the instructions on the touch panel display to install and register the application.

Some applications may include a Software License Agreement to which you must agree before you can complete the installation and registration process.

Additionally, you can download select client applications and related manuals from the CDS Website located at: http://www.canon.com/fau/downloads.

Figure 1 — Content Delivery System Website



If there are activation or installation problems, contact the Technical Support Center, and provide the product's serial number and LAN.

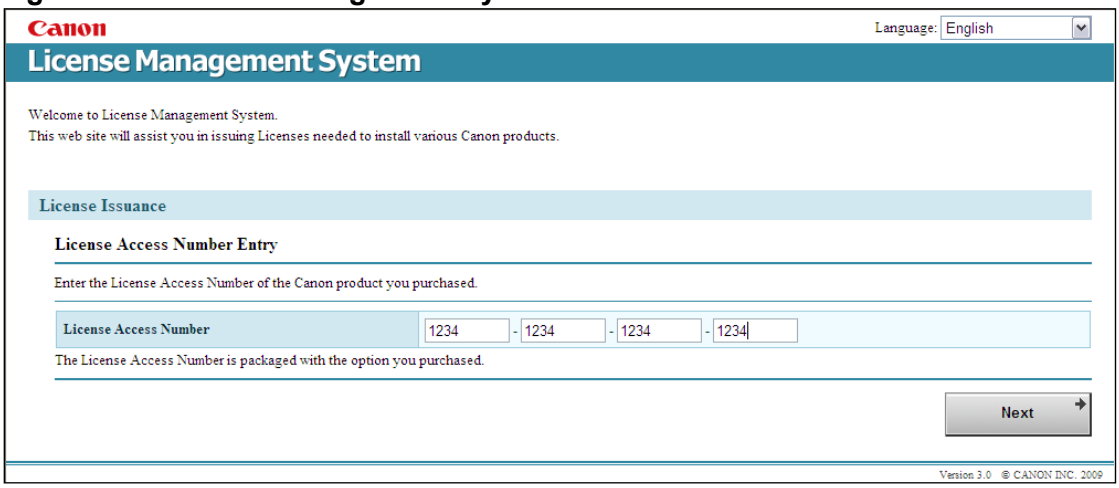
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G. LMS (License Management System)

To activate optional software programs, you must obtain a license through the LMS server. This replaces the need for additional hardware or dongles to activate new software.

The LMS is a server-based software license program. All purchased software application packages contain a license access number certificate with the documentation. The servicer must enter the license access number and the device's serial number into the LMS server to generate a license key. The URL to access the LMS server is: http://www.canon.com/lms/ir/.

Figure 2 — License Management System



If there are activation or installation issues, contact the Technical Support Center. Be prepared to provide the product's serial number, license access number, and license key.

Notes:

- The license access number comes with the software. Keep the license access number in a secure location, as it cannot be replaced if it is lost.
- The machine's serial number can be found on the [Check Counter] → Check Dev. Config.] or [Status Monitor] → [Device Information] screen on the machine's UI, or on the RUI (Remote User Interface).
- Activated software programs are not impacted by normal service activity.

H. Firmware Upgrade

The Color imageCLASS LBP674Cdw supports multiple methods to upgrade the firmware.

1. UST (User Support Tool)
2. Via the Internet
3. Via USB memory media

1. Upgrading with the UST

Firmware is available for download on the Canon USA public Website (http://www.usa.canon.com) or Canon e-Support Website. When servicing the machine, make sure to go to the website, and download the most recent firmware.

Note:

- A computer and the most recent UST (User Support Tool) file are required to install upgraded firmware.
- Only the Engine Controller PCB can be upgraded using the UST.
- The UST and firmware are included in the firmware package download from the Canon Website.

2. Upgrading via the Internet

The Color imageCLASS LBP674Cdw firmware can be upgraded without the use of an external PC.

IMPORTANT

- To upgrade the firmware via Internet, the Serial Number of the machine must be written on the Main Controller PCB, and the BODY number must be registered in the Service Mode.
- The machine must also be connected to a network with Internet access.

After the machine's firmware is updated, the machine restarts and installs the update. For more information on updating firmware without a PC, see the *Color imageCLASS LBP674Cdw Service Manual*.

3. Upgrading via USB Memory Media

The Color imageCLASS LBP674Cdw firmware can be upgraded using a firmware image stored on a separate USB storage media. Download the firmware image from CDS on a separate computer, copy the firmware image to a USB media, and insert the USB media into one of the USB ports on the target device.

I. Service Support Tools

In addition to the standard tools used to service this device, a service technician should also carry special tools to maintain the machine, and carry specific solvents and oils for the cleaning and lubrication of key components of the machine.

For more information on the special tools, solvents, and oils, see the *Color imageCLASS LBP674Cdw Service Manual*.

IMPORTANT

Please **DO NOT** clean the photosensitive drum or the transfer roller.

J. Periodic Replacement Parts

The Color imageCLASS LBP674Cdw does not have parts that require periodic replacement.

K. Consumables

Consumables are all products and materials that are consumed with regular use and cannot be reused. Such consumables include, but are not limited to, paper and toner.

A number of factors are considered to determine the approximate yield expectancy of a consumable item, including paper size and the amount of coverage per page.

Note: All consumables shown in the table below are estimates for reference purposes only, and are subject to change without notice.

Table 8 — Main Unit Consumables List

Description	Item Number[2]	Quantity	Estimated Life (prints)[5]	Remarks
Cartridge 069 Black	5094C001AA	1	2,100	Based on the ISO/IEC standard
Cartridge 069 Cyan	5093C001AA	1	1,900	
Cartridge 069 Magenta	5092C001AA	1	1,900	
Cartridge 069 Yellow	5091C001AA	1	1,900	
Cartridge 069 High Capacity Black	5098C001AA	1	7,600	
Cartridge 069 High Capacity Cyan	5097C001AA	1	5,500	
Cartridge 069 High Capacity Magenta	5096C001AA	1	5,500	
Cartridge 069 High Capacity Yellow	5095C001AA	1	5,500	

2 Item numbers and part numbers are subject to change without notice.

5 The value is based on LTR paper with the factory default print density setting.

L. Consumable Parts

Consumable parts are parts that have a limited life, which will be reached during a customer's specific machine operation, and should then be replaced as needed by a service technician.

The Color imageCLASS LBP674Cdw and accessories do not have consumable parts.

M. Soft Counters

The Color imageCLASS LBP674Cdw uses soft counters to track its functional print use. The table below indicates the default counter configurations of the Color imageCLASS LBP674Cdw that are displayed on the Utility menu's Check Counter screen.

Table 9 — Soft Counter Configuration

Counter	Description	Default Display	Default Switch
1	101: Total 1	On	Fixed
2	108: Total (Black and White 1)	On	Can be changed via Service Mode setting to any available counter.
3	322: Print (Full Color + Single Color/Small) [6]	On	

The displayed counters can be changed, enabled, or disabled in the Service Mode, except for Counter 1. Counter 1 cannot be changed under any circumstances.

The Color imageCLASS LBP674Cdw does not support 11" x 17" paper. The customer cannot use a double-click charge scheme.

6 Refers to small size paper (when the paper length is 14" (364 mm) or shorter in the paper feed direction.

VII. Limited Warranty and Technical Support

A. Limited Warranty Conditions

The warranty for the Canon Color imageCLASS LBP674Cdw is effective for a period of three (3) years following the delivery of the machine to the original purchaser. The service coverage period can be extended by the purchase of a Canon eCarePAK. See “Canon eCarePAK Extended Service Plan,” on p. 25 for more information.

The Canon Toner Cartridge Limited Warranty is effective for a period of thirty (30) days from the date of the original purchase.

There is no warranty on any consumables, such as paper.

For detailed warranty information, refer to the Limited Warranty cards located in the Appendix.

B. Warranty and eCarePAK Support Options

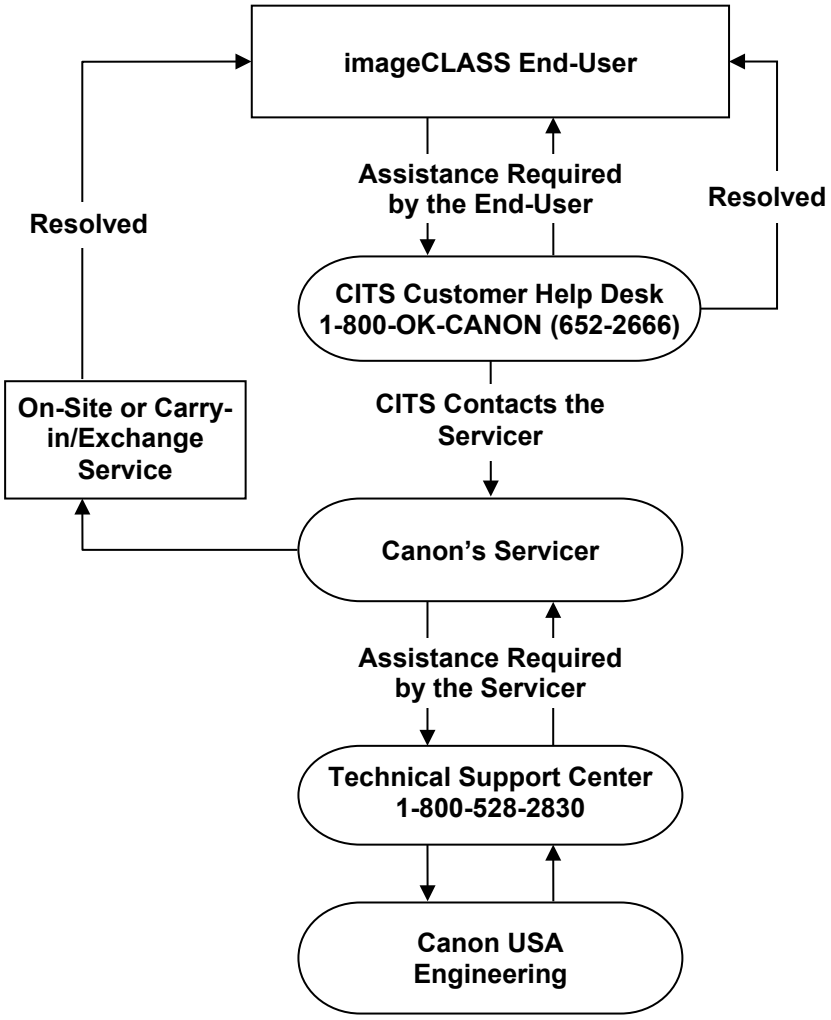
The Authorized Servicer/Dealer Customer Registration (ASCR) System is where the product’s serial number is linked to the servicer of record. If a dealer registers the serial number through ASCR, the dealer will be the servicer of record for that product. ASCR also enables dealers to specify which support option they have selected to follow from the two available support options described below.

1. Dispatch by CITS

In this support option, the end-user calls the Canon help desk (CITS) for technical support and troubleshooting. CITS can be reached at 1-800-OK-CANON (652-2666). Check the Canon USA website for hours of operation. CITS first has the user perform all user-capable service remedies. If CITS determines that service is required, CITS dispatches the authorized servicer of record or requests carry-in/exchange, depending on the model. To obtain reimbursement for service delivered during the end-user warranty or Canon eCarePAK coverage term, you must be dispatched by CITS. For labor and parts compensation details, refer to the *imageCLASS Authorized Servicer Program Guide*.

Refer to Figure 3 for the Dispatch by CITS Escalation Procedure Call Flow.

Figure 3 — Dispatch by CITS Call Escalation Procedure Flow Chart



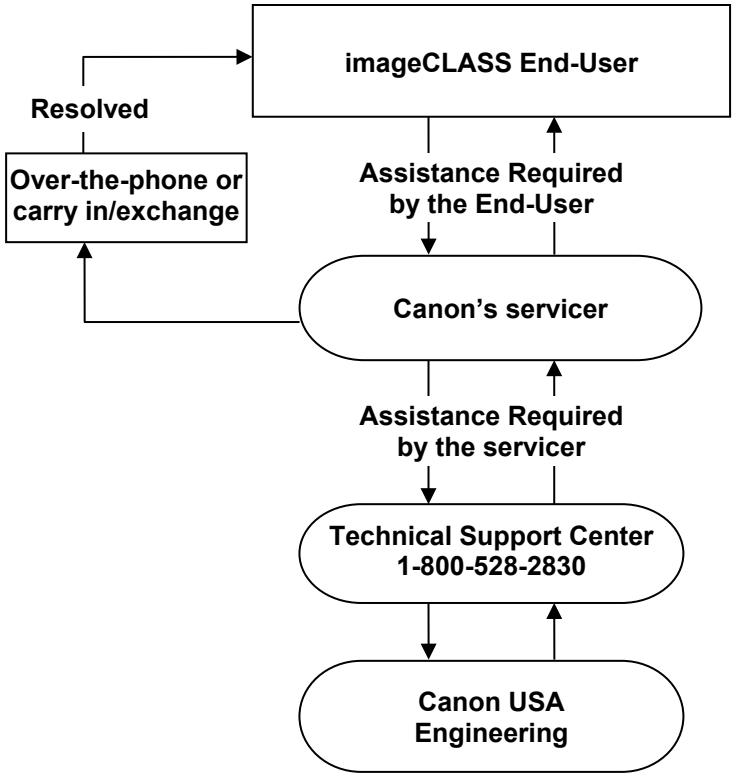
2. Warranty Marketing Program

Some service providers may select to have their own help desk serve as the “first point of contact” other than CITS. This puts the responsibility of an effective in-warranty call avoidance process on the service provider. If the issue cannot be resolved over the phone, the servicer is responsible to dispatch a qualified technician or handle by carry-in/exchange. Service calls performed under this arrangement are not eligible for labor reimbursement, as described in the CITS dispatch option. Instead, a one-time payment is issued to the service provider for each product (serial number) they select to support in this manner. Any user calls made to CITS are referred back to the servicer.

For labor compensation and part return information, refer to the *imageCLASS Authorized Servicer Program Guide*.

IMPORTANT: Under the Warranty Marketing Program, the service provider assumes 100% of all end-user responsibility.

Figure 4 — Warranty Marketing Call Escalation Procedure Flow Chart

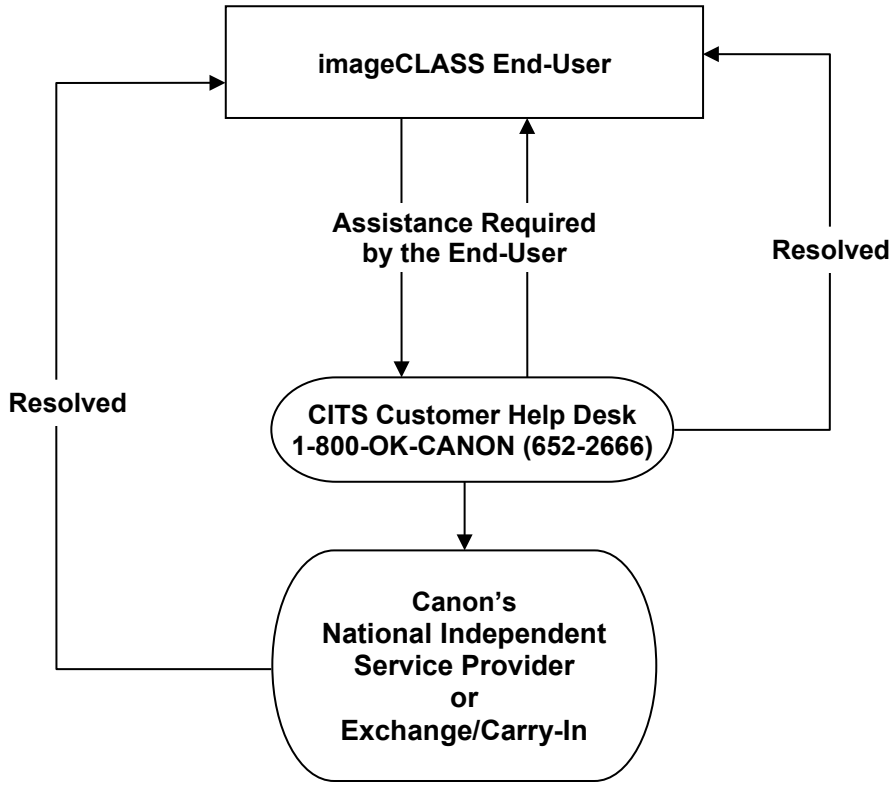


IMPORTANT: Do not enter a serial number in the ASCR System for any products that you cannot service. By entering the customer’s product serial number, you agree to provide service for that product.

3. Service for Unregistered Machines

The servicer can select to be involved in the warranty support process. In the case where the machine is not registered in the ASCR System, CITS receives all user calls, and machines are serviced by Canon U.S.A.'s National Independent Service Provider or through Canon U.S.A.'s Exchange/Carry-In program.

Figure 5 — Unregistered Machine Call Escalation Procedure Flow Chart



C. Canon eCarePAK Extended Service Plan

The Canon eCarePAK is a post-warranty extended service plan that can be purchased in bulk by a dealer, who then sells the eCarePAK to its customers. Extended coverage plans are available in yearly increments. See the *imageCLASS Authorized Servicer Program Guide* for details.

The eCarePAK Extended Service Plan enables the customer to extend the service coverage on their Canon product beyond the three (3) year limited warranty. It provides the customer with support that depends on the service option selected during ASCR registration (Dispatch by CITS or Warranty Marketing Program).

Note:

- eCarePAK coverage cannot be extended beyond the original term purchased.
- The eCarePAK Extended Service Plan must be purchased during the product warranty period, and goes into effect on the day the original warranty expires.
- The eCarePAK Extended Service Plan does not include coverage for any consumables, such as paper.
- Any parts reimbursement to the servicer while the eCarePAK Extended Service Plan is in effect, is through the e-Tag system.

1. Purchasing an eCarePAK Extended Service Plan

A customer (end-user) can purchase an eCarePAK Extended Service Plan from the dealer who sold them the machine. Only an authorized dealer or distributor can purchase an eCarePAK from Canon.

eCarePAK orders must contain the following information:

- Reseller's e-mail address, name, and address
- Customer's e-mail address, name, and address
- The device's model number, serial number, and purchase date

2. Registering an eCarePAK Extended Service Plan

Canon USA registers each eCarePAK, and provides the customer with the terms and conditions that pertain to their purchased eCarePAK Extended Service Plan via U.S. Mail.

Note: Ask any questions about eCarePAKs via e-mail message to ecarepak_support@cusa.canon.com.

D. Authorized Servicer Support and Program Information

Go to the e-Support or Partner Portal website for the latest version of the *imageCLASS Authorized Servicer Program Guide*. The Program Guide contains detailed information about:

- Available servicer support from Canon U.S.A., Inc.
- Warranty programs
- Parts ordering and return procedures
- The ASCR registration process
- eCarePAK
- Warranty labor and Warranty Marketing compensation
- Access to e-Support and Partner Portal

VIII. Appendix

A. Specifications

Note: All specifications are for reference purposes only, and are subject to change without notice.

Table 10 — Color imageCLASS LBP674Cdw Main Unit and Print Specifications

Item		Description
Printer Type		Desktop, Full Color, Single Function Laser
Print Speed[7]		Up to 35 ppm (Simplex, LTR) Up to 31 ppm (Duplex, LTR)
First Print Time	**B&W**	Approximately 7.0 seconds (LTR)
	Color	Approximately 7.0 seconds (LTR)
Warm Up Time (at a room temp. of 68°F (20°C))[8]		After Powering ON: Approximately 19.4 seconds Returning from the Sleep Mode: Approximately 1.7 seconds
Printer Languages		UFR II
Gradation (Tones)		Up to 256
Print Data Resolution		Up to 1,200 dpi x 1,200 dpi
Maximum Print Size		Up to 8 1/2” x 14” (Legal)
Duplex Print		Yes, Automatic[9]
Print Memory		1 GB (shared)
Direct Print from USB		JPEG, TIFF, PDF
Mobile Print		Canon PRINT Business, AirPrint, and Mopria Print Service
Memory Media Printable File Formats		• JPEG: DCF/Exif 2.21 or earlier/JFIF • TIFF: JPEG, MH, MR, MMR compression • PDF
Maximum Monthly Print Volume		Up to 50,000 pages
Environmental Conditions		Temperature: 50°F to 86°F (10°C to 30°C) Humidity: 20% to 80% RH (Relative Humidity) (No Condensation)

7 The print speed is based on internal testing, and may vary, depending on the number of prints, paper size, paper type, and paper orientation selected.
8 Warm-up time may vary, depending on the environment and conditions under which the machine is used.
9 Automatic duplexing not available for labels and envelopes.

Color imageCLASS LBP674Cdw Main Unit and Print Specifications Continued

Item		Description
Power Requirements		110V – 127V AC, 60 Hz, 6.8 A
Plug		NEMA 5-15
Power Consumption	**Maximum**	Approximately 1,610 W
	Standby	Approximately 24 W
	During Operation	Approximately 700 W
	Sleep Mode	Approximately 1 W
	Power Is OFF[10]	Approximately 0.3 W or less
Dimensions (W x D x H)		Approximately 16.7” x 16.8” x 14.9” (425 mm x 426.9 mm x 380 mm)
Weight		Without Cartridge: Approximately 35.5 lb (16.1 kg)

10 Even if the machine’s power is turned OFF, a slight amount of power is still consumed. To stop power consumption completely, disconnect the power plug from the AC power outlet.

Table 11 — Paper Feeder PF-K1 Specifications

Item	Description
Paper Drawer Capacity[11]	550 sheets (21 lb bond (80 g/m^2)) x 1 640 sheets (17 lb bond (64 g/m^2)) x 1
Paper Sizes	Maximum: 8 1/2” x 14” (216 mm x 355.6 mm) Minimum: 4” x 5 7/8” (100 mm x 148 mm)
Paper Weight	16 lb bond to 60 lb cover (60 to 163 g/m^2) Up to 74 lb cover (200 g/m^2) for coated paper
Power Supply	From the main unit
Dimensions (W x D x H)	16.5” x 16.8” x 6.1” (420 mm x 426.9 mm x 155.2 mm)
Weight	Approximately 10.4 lb (4.7 kg)

Table 12 — Paper Handling Specifications

Item		Description
Paper Source/Capacity		Paper Drawer: 250 sheet capacity[12] Multi-Purpose Tray: 50 sheet capacity[12]
Paper Output[13]		Approximately 75 sheets (face-down)[12]
Paper Weight	**Paper Drawers**[14]	Approximately 16 lb bond to 60 lb cover (60 to 163 g/m^2) Up to 74 lb cover (200 g/m^2) for coated media
	Multi-Purpose Tray	Approximately 16 lb bond to 65 lb cover (60 to 176 g/m^2) Up to 74 lb cover (200 g/m^2) for coated media
Paper Sizes	**Paper Drawers**[14]	LGL, LTR, STMT, EXEC, Custom (3.8” x 5.8” to 8.5” x 14” (98 mm x 148 mm to 216 mm x 355.6 mm)) Envelopes: Monarch, COM10, C5, DL
	Multi-Purpose Tray	LGL, LTR, STMT, EXEC, Postcard, Index Custom (3” x 5” to 8.5” x 14” (76 mm x 127 mm to 215.9 mm x 355.6 mm)) Envelopes: COM10, Monarch, C5, DL
Paper Types[15]	**Paper Drawers**[14]	Thin, Plain, Recycled, Color, Heavy, Coated, Labels, Pre-punched, Letterhead, Postcard, and Envelopes
	Multi-Purpose Tray	Thin, Plain, Recycled, Color, Heavy, Coated, Labels, Pre-punched, Letterhead, Postcard, and Envelopes
Envelope Types		COM10, Monarch[16], C5, DL

11 May vary, depending on the installation environment and paper used.
12 Based on 20 lb bond (80 g/m^2) paper.
13 May vary, depending on the installation environment and paper type used.
14 Includes the optional Cassette Feeding Module-AF1.
15 Chlorine-free paper can be used.
16 Can only print Monarch envelopes from the Multi-Purpose Tray.

Table 13 — Connectivity and Software Specifications

Item	Description
Standard Interfaces	• USB 2.0 High-Speed (A USB cable is not included.)[17] • 10BASE-T/100BASE-TX/1000BASE-T Ethernet (Network) • IEEE 802.11 b/g/n
Wireless LAN Specifications	• Communication Modes: Infrastructure and Access Point • Security (Encryption Methods): Infrastructure Mode: - 128 (104)/64 (40) bit WEP - WPA-PSK (TKIP/AES-CCMP) - WPA2-PSK (TKIP/AES-CCMP) - WPA-EAP(AES-CCMP) - WPA2-EAP(AES-CCMP) Access Point Mode: - WPA2-PSK (AES-CCMP) • Connection Method: WPS (Wi-Fi Protected Setup) and Manual Setup
USB Functions	Print
Network Functions	Print
Embedded Web Server	Yes (Remote UI)
Web Browser Support for Remote UI	Windows: Internet Explorer 11 or higher, Edge, Google Chrome macOS: Safari 11 or higher, Google Chrome Android: Google Chrome, UC Browser iOS: Safari 11 or higher, Google Chrome
Print Protocols	LPD, RAW, WSD-Print
Software	Drivers are available for download from http://www.usa.canon.com/support.
Supported Operating Systems	Windows 11, 10, 8.1 Windows Server 2022/2019/2016/2012 R2 Mac OS X V10.11 and higher

17 USB 2.0 Hi-Speed requires Windows 11, 10, 8.1.

B. Warranty

1. imageCLASS Exchange/Carry-in Limited Warranty

CANON imageCLASS SERIES EXCHANGE/CARRY-IN PRODUCT LIMITED WARRANTY

The limited warranty set forth below is given by Canon U.S.A., Inc. ("Canon USA") with respect to the Canon imageCLASS Series product and accessories packaged with this limited warranty (collectively, the "Product") when purchased and used in the United States.

Cartridges for the product are covered by a separate warranty. Accordingly, this limited warranty does not cover any cartridges for the product, whether shipped with the product or purchased thereafter.

Canon USA warrants the Product to be free from defects in workmanship and materials under normal use and service for a period of three years after delivery to the original purchaser (“Purchaser”) by Canon USA or its authorized Reseller. During the relevant warranty period, and in its sole discretion, Canon USA shall, or shall cause its authorized service provider (“Service Provider”), to, without charge, repair, or replace any defective part with a new or comparable rebuilt part, or exchange the Product with a new or refurbished Product. Warranty replacement shall not extend the warranty period of the malfunctioning Product. This warranty shall not extend to consumables, such as paper, as to which there shall be no warranty or replacement.

Canon USA offers assistance for installation, operation, and support* of the Product as follows:

(a) On-line troubleshooting via a searchable Knowledgebase, answers to frequently asked questions and the latest driver and firmware downloads available at www.cusa.canon.com/support. (b) Toll free telephone support at 1-800-OK-CANON (652-2666), Monday through Friday (excluding holidays).

If Canon USA's remote assistance above cannot fix your Product's malfunction, Canon USA shall provide the contact information of the nearest authorized Canon USA Service Provider (“Service Provider”) for service, or will exchange the Product, except where the malfunction involves a user replaceable item, in which case Canon USA will send you a replacement part with installation instructions. You will be responsible for installing the user replaceable items in your Product.

If the service or exchange is performed, and (1) the Product malfunction is not covered by this limited warranty, or (2) the applicable warranty period has expired or has not been sufficiently established by appropriate documentation, then you will be charged for such service at the then current service rates of Canon USA or the Service Provider, or for such exchange, as applicable.

This warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment, and software. Canon USA shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty (“Separate Warranty”). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. NON-CANON BRAND COMPUTERS, PERIPHERAL EQUIPMENT AND SOFTWARE WHICH MAY BE DISTRIBUTED WITH THE PRODUCT ARE SOLD AS IS, WITHOUT WARRANTY OF ANY KIND BY CANON USA, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The sole warranty, if any, with respect to such non-Canon brand item is given by the manufacturer or producer thereof.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE PRODUCT AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE. NO OTHER WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM, OR CORPORATION WITH RESPECT TO THE PRODUCT SHALL BIND CANON USA OR ANY SERVICE PROVIDER. NO WARRANTY IS GIVEN ON ANY USED PRODUCT.

This warranty shall be void and of no force and effect if the Product is damaged as a result of (a) abuse, neglect, mishandling, alteration, electric current fluctuation or accident, (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon USA's operator's manual or other documentation, (c) installation or repair by other than authorized service representatives qualified by Canon USA who are acting in accordance with Canon USA's service bulletins, (d) use of supplies or parts (other than those distributed by Canon USA) which damage the Product or cause abnormally frequent service calls or service problems, or (e) use of the Product with non-compatible computers, peripheral equipment or software, including the use of the Product in any system configuration not recommended in any manual distributed with the Product. Nor does this warranty extend to any Product on which the original identification marks or serial numbers have been defaced, removed, or altered.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE CD-ROM'S ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH OR FOR THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON USA. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT.

NEITHER CANON USA NOR ANY SERVICE PROVIDER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA OR ANY SERVICE PROVIDER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, INCLUDING, WITHOUT LIMITATION, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON USA OR ANY SERVICE PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON USA OR ANY SERVICE PROVIDER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE PRODUCT NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA OR ANY SERVICE PROVIDER. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

*Support options are subject to change without notice.

THIS WARRANTY APPLIES TO PRODUCTS SOLD AND USED IN THE U.S.A. ONLY.

2. Toner Cartridge Limited Warranty

CANON TONER CARTRIDGE LIMITED WARRANTY

Canon U.S.A., Inc. and Canon Canada Inc., (collectively "Canon") warrant to the original purchaser ("the Purchaser") of the Canon Toner Cartridge packaged with this limited warranty (the "Cartridge"), when used in a compatible* Canon-brand product (the "Product"), to be free from defects in workmanship and materials under normal use and service for a period of thirty (30) days from the date of original purchase. A defective Cartridge returned to Canon U.S.A., Inc., Canon Canada, Inc. or an authorized dealer (a "Dealer") of Canon U.S.A., Inc. or Canon Canada, Inc. within the thirty (30) day warranty period and proven to be defective upon inspection will be exchanged for a new Cartridge. The warranty period for any replacement Cartridge shall begin upon its shipment and will extend for no longer than the balance of the period remaining on the warranty for the defective Cartridge at the time of such shipment.

When returning any Cartridge under this limited warranty, you must pack the Cartridge in its original carton with a copy of the bill of sale (or invoice of purchase), together will a complete explanation of the problem and return it to the entity from whom you purchased the Cartridge (i.e. Canon USA, Inc., Canon Canada, Inc. or a Dealer). To obtain the shipping address of Canon U.S.A, Inc. or Canon Canada, Inc., please call the Canon U.S.A., Inc. Help Desk at 1-800-828-4040 or Canon Canada Technical Support at 1-800-OK-CANON. Shipping charges, if any, must be prepaid. If your Cartridge is covered by this limited warranty, a new Cartridge will be returned to you without charge by Canon U.S.A., Inc., Canon Canada, Inc. or the Dealer from whom you purchased the Cartridge.

NO IMPLIED WARRANTY OR CONDITION**, INCLUDING ANY IMPLIED WARRANTY OR CONDITION** OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE CARTRIDGE AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY, CONDITION** OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE CARTRIDGE SHALL BIND CANON OR ANY SERVICE PROVIDER (SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU). NO WARRANTY IS GIVEN ON ANY USED CARTRIDGE.

This limited warranty does not apply to, and does not guarantee, any particular cartridge yield (i.e., number of copies per Cartridge). Cartridge yield will vary depending on average density of originals copied and other factors. See Canon U.S.A.'s or Canon Canada's operator's manual for the Product for further information.

This warranty is void and of no force and effect if the Cartridge is damaged as a result of (a) abuse, neglect, mishandling or alteration of the Cartridge, a Product Accessory or a Product in which the Cartridge is incorporated, electric current fluctuation, exposure to light, or accident; (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, the applicable operator's manual or other documentation; (c) installation or repair by other than service representatives qualified by Canon who are acting in accordance with Canon's service bulletins; or, (d) use of supplies or parts (other than those distributed by Canon) which damage the Cartridge or cause abnormally frequent service calls or service problems. Nor does this warranty extend to any Cartridge on which the original lot numbers or dating have been defaced, removed, or altered.

NEITHER CANON NOR ANY SERVICE PROVIDER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY SERVICE PROVIDER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE CARTRIDGE, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON OR ANY SERVICE PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON OR ANY SERVICE PROVIDER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE CARTRIDGE CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE ANY CARTRIDGE SOLD BY CANON NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY SERVICE PROVIDER. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE CARTRIDGE.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

THIS WARRANTY APPLIES TO CARTRIDGES SOLD AND USED IN THE U.S.A. AND CANADA ONLY.

* As specified in the Product's operator's manual.
** In Canada

CAUTION:
Keep out of reach of children.
Keep from contact with oxidizing materials.
Refer to instructions for handling and storing.

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