Getting Your Multifunction Back On Your Network After A Router Or Network Change

PIXMA MX860
Windows OS
If any of the following situations exist, you will need to Uninstall and Re-Install the MP Drivers

• You have replaced your Router or Access Point

• You want to use a different wireless network

• Router settings have been changed.
Uninstalling and Re-installing Your Multifunction to Your Network

PIXMA MX860
Windows OS

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Uninstalling the Multifunction Drivers

Note: Login as a user with Administrator privileges to uninstall. Turn off any programs running in the background, such as antivirus programs and firewalls before beginning.

1. Select 'Program' (for Windows 2000), or 'All Programs' (for Windows XP / Vista / 7) from the Start menu.

2. Select the name of the printer model to remove and select 'MP Drivers Uninstaller.'
3. When the MP Drivers Uninstaller window is displayed, click 'Execute.'

4. When the confirmation window is displayed, click 'Yes.'

5. When the Uninstallation Complete window is displayed, click 'Complete.'
Network Requirements

Before connecting the machine to the network, make sure that configuration of the computer and access point or router is complete, and that the computer is connected to the network.

Notes on Network Connection

• The configuration, router functions, setup procedures and security settings of the network device vary depending on your system environment. For details, refer to your device’s instruction manual or contact its manufacturer.

• The machine cannot be used over a wireless and wired connection at the same time.

Wireless Connection

Connect to your network environment over a wireless connection.
Preparing to Connect My Multifunction To My Network

Be sure to prepare an access point.

**Important Information You Need Before Adding Your Multifunction**

The following information is required to connect to your access point or router.

- **Access Point Name/Network Name:**
  Also referred to as SSID. A name to identify the specific access point.

- **Network Key:**
  Also referred to as encryption key, WEP key or WPA/WPA2 passphrase, Pre-Shared key.
  A password is required to prevent unauthorized access to communication.
  Check your access point or router for the following information, and then write it down.

**NOTE:** For details on how to check the following information, refer to the manual of your access point or router, or contact its manufacturer.

An "Ad-hoc connection," which establishes a direct connection to the computer over a wireless connection without using an access point, is not supported.
Preparing Your Multifunction

**Note:** The procedures below are for Wireless LAN setups **not** using the WPS (Wi-Fi Protected Setup) or WCN (Windows Connect Now) setup methods.

At this point the USB cable should not be connected between the computer and printer.

**Step One**
Press the Menu button (A).

**Step Two**
Use the or button to select **Settings**, then press the **OK** button.
### Step Three

Select **Device settings**, then press the **OK** button.

![Device settings menu](image1.png)

### Step Four

Select **LAN settings**, then press the **OK** button.

![LAN settings menu](image2.png)
Preparing Your Multifunction

**Step Five**
Select **Change wireless / wired**, then press the **OK** button.

**Step Six**
Select **Wireless LAN active**, then press the **OK** button.

**Step Seven**
Press the **On** button to turn off the printer. Connect the USB cable to the printer and computer.
Downloading and Installing the Drivers

Downloading the Driver

To use the machine by connecting it to a computer, software including the drivers needs to be copied (installed) to the computer's hard disk. The installation process takes about 20 minutes. (The installation time varies depending on the computer environment or the number of applications to be installed.)

Step One

Go to the Canon USA Download Library
Click here to go MX860 download library page

Step Two

In the Drivers / Software Selection section, select your operating system in the Select OS dropdown menu.
Downloading and Installing the Drivers

**Step Three**

In the Drivers section, click the link* (red printing) for the **MP Driver for Network**

Choose Operating System:  

<table>
<thead>
<tr>
<th>Drivers</th>
<th>Date Posted</th>
</tr>
</thead>
<tbody>
<tr>
<td>mx860swin102ea24.exe</td>
<td>10/26/2009</td>
</tr>
<tr>
<td>MX860 series MP Driver Ver. 1.02 (Windows 7/Vista/XP/2000)</td>
<td></td>
</tr>
<tr>
<td>mx860swin102ea24.exe</td>
<td>10/26/2009</td>
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<tr>
<td>Controlador MP MX860 series v. 1.02 (Windows 7/Vista/XP/2000)</td>
<td>[Spanish Version]</td>
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<td>Controlador MX860 series v. 1.02 para red (Windows 7/Vista/XP/2000)</td>
<td>[Spanish Version]</td>
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<tr>
<td>mx860swin102e2-2.exe</td>
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</tr>
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<td>MX860 series MP Driver Ver. 1.02 for Network (Windows 7/Vista/XP/2000)</td>
<td></td>
</tr>
</tbody>
</table>

**Step Four**

On the next screen, read the information and instructions and click **I Agree - Begin Download**

Once the file has been downloaded, double-click it to begin the installation process

**IMPORTANT:**
- Quit all running applications before installation.
- Log on as the administrator (or a member of the Administrators group).
- Do not switch users during the installation process.
- Internet connection may be required during the installation. Connection fees apply.
- It may be necessary to restart your computer during the installation process. Follow the on-screen instructions. The installation resumes once your computer has restarted.

If the firewall function of your security software is turned on, a warning message may appear that Canon software is attempting to access the network. If such a warning message appears, set the security software to always allow access.

**NOTE:** The driver names will vary based on operating system (OS) selected. Make sure you have selected the correct OS and select the driver that states “for Network.”
Installing the Driver

NOTE: If a User Account Control screen appears, click Continue or Yes (depending on Windows version) to continue.
NOTE: If the same screen reappears in subsequent steps, click Continue or Yes.

Step One
Click Easy Install.

Step Two
Click Install.
Step Three

Select Use the Printer on network and click Next.

Step Four

Click Yes on the License Agreement.

If the Please Allow All Install Wizard Processes screen appears, click Next.

Installation starts. Follow any on-screen instructions to install the software.
Setup the Machine and the Computer

**Step One**

On the **Setup Method** screen, select **Connect printer to the network for the first time**, then click **Next**.

**Step Two**

When the **Printer Connection** screen appears, connect the machine to the computer with a USB cable, then turn on the machine.

Set up the machine over a USB connection until the network connection is complete.
Step Three

When the Setup Preparations dialog box appears, confirm that preparation is complete, then click Next.

Step Four

Detect Access Point.

When the Access Points screen appears, select an access point to use, then click Connect.

When an access point is detected automatically, the Access Points screen does not appear. Go to step 5.

To connect to the access point with WEP or WPA displayed in the Encryption column, enter the network key (WEP key or WPA key) in Network Key, then click Connect.
Step Five

Detect the Machine

When the Set Printer IP Address screen appears, click Connect.

If the machine is detected automatically, the Set Printer IP Address screen does not appear.

Step Six (Windows XP/2000 Only)

When the Network Setup of the Card Slot dialog box appears, specify the drive letter, then click Next.
Step Seven

When the **Setup Completion** dialog box appears, remove the USB cable, then click **Next**.

Step Eight

Turn off the machine, place the machine in the location where you will use it, and turn it back on again.
**Step Nine**

On the **Connection Performance Measurement** screen, click **Next**.

Measuring of the communication status starts, and the results are displayed.

Measuring takes a few minutes. You can cancel measuring by clicking Cancel. You also examine the detailed status of the communication link after setup by using the Canon IJ Network Tool.

**Step Ten**

Confirm the measurement results, then click **Finish**.

Ensure that ![good symbol] is displayed in Connection performance between the printer and the access point.

If any symbol other than ![good symbol] is displayed, refer to displayed comments and Help for improving the status of communication link.

To check whether the new location is better, click **Remeasurement**. Measurement of the communication status is performed again.

When any message on Overall network performance appears in the measurement results, rearrange the printer and other network devices following the instructions on the screen.
Step Eleven

Click Exit. Setup is complete