

CANON imageCLASS MF6500 SERIES LIMITED WARRANTY

The limited warranty set forth below is given by Canon U.S.A Inc., ("Canon USA") with respect to the Canon imageCLASS MF6500 Series copier packaged with this Limited Warranty (the "Product") and which is purchased and used in the United States, subject to the conditions below.

THIS LIMITED WARRANTY DOES NOT COVER THE CARTRIDGE 106 FOR WHICH A SEPARATE WARRANTY IS GIVEN. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE CARTRIDGE 106 LIMITED WARRANTY.

The Product, when delivered to the original purchaser or the person for whom it was purchased as a gift (the "Purchaser") in new condition in the original container, is warranted against defective materials or workmanship, under normal use and service, for a period of three (3) years from the date of purchase as follows: defective parts in the Product will be repaired or replaced with new or comparable rebuilt parts when such Product is returned to a Canon USA Authorized Service Facility ("ASF") under the CARRY-IN/MAIL-IN SERVICE option described below or is examined at your location by a Canon USA authorized service technician under the ON-SITE SERVICE option described below and, in either case, is proven to be defective upon inspection. This warranty shall not extend to consumables such as paper, as to which there shall be no warranty or replacement. Warranty replacement shall not extend the original warranty period of the Product.

In order to obtain warranty service, please call the Canon Help Desk at 1-800-828-4040, between 8 a.m. and 8 p.m. ET, Monday through Friday, and Saturday between 10 a.m. and 8 p.m. ET, except holidays, to obtain either CARRY-IN SERVICE /MAIL-IN SERVICE or EXCHANGE SERVICE, and follow the applicable procedures (described below). Note that a dated proof of purchase is required at the time of service. This requirement will be satisfied by providing a copy of your dated bill of sale or invoice.

1) CARRY-IN/MAIL-IN SERVICE (AVAILABLE DURING ENTIRE WARRANTY)

You will be provided the name and telephone number of the ASF nearest to your location. You must contact an ASF during such ASF's normal business hours to schedule the repair. If shipping is involved, it is your responsibility to properly package and send the Product (at your cost) to the ASF, together with your dated proof of purchase and a complete explanation of the problem. A Product covered by this limited warranty will be repaired and returned to you without charge by the ASF. Repairs not covered under this warranty will be charged to you at the then-current service rates of the ASF.

2) ON-SITE SERVICE (AVAILABLE ONLY DURING FIRST YEAR OF WARRANTY)

A Canon USA Help Desk technician will attempt to diagnose the nature of the problem and, if possible, correct it over the telephone. If the problem cannot be corrected over the telephone, the Canon USA Help Desk will have a local service technician contact you to arrange for next business day service. You will be charged at the then-current service call rates of the ASF if the defects in the Product are not covered by this limited warranty, or if the first year of the warranty period on the Product has expired or has not been sufficiently established by appropriate documentation.

The Canon USA Help Desk must receive your call by 6 p.m. ET, Monday through Friday, except holidays, to arrange for next business day ON-SITE SERVICE (two business day ON-SITE SERVICE for Alaska & Hawaii). Canon USA does not guarantee next business day service in the event of the occurrence of factors beyond Canon USA's reasonable control.

This warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon USA shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. NON-CANON BRAND COMPUTERS, PERIPHERAL EQUIPMENT AND SOFTWARE WHICH MAY BE DISTRIBUTED WITH, OR FOR THE PRODUCT ARE SOLD AS IS, WITHOUT WARRANTY OF ANY KIND BY CANON USA, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The sole warranty, if any, with respect to such non-Canon brand item is given by the manufacturer or producer thereof.

Regardless of which service option you choose, this warranty shall be void and of no force and effect if the Product is damaged as a result of (a) abuse, neglect, mishandling, alteration, electric current fluctuation or accident, (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon USA's operator's manual or other documentation, (c) installation or repair by other than authorized service representatives qualified by Canon USA who are acting in accordance with Canon USA's service bulletins, (d) use of supplies or parts (other than those distributed by Canon USA) which damage the Product or cause abnormally frequent service calls or service problems or (e) use of the Product with non-compatible computers, peripheral equipment or software, including the use of the Product in any system configuration not recommended in any manual distributed with the Product. Nor does this warranty extend to any Product on which the original identification marks or serial numbers have been defaced, removed, or altered.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE PRODUCT AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE. NO OTHER WARRANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM, OR CORPORATION WITH RESPECT TO THE PRODUCT SHALL BIND CANON USA OR ANY ASF. (SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.) NO WARRANTY IS GIVEN ON ANY USED PRODUCT.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE MEDIA ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE DISTRIBUTED WITH OR FOR THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON USA. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT.

NEITHER CANON USA NOR ANY ASF SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA OR ANY ASF), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR FOR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON USA OR ANY ASF HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON USA OR ANY ASF BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE OR INABILITY TO USE THE PRODUCT SOLD BY CANON USA NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA OR ANY ASF. (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.) THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT AND STATES YOUR EXCLUSIVE REMEDY.

This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

THIS LIMITED WARRANTY APPLIES TO PRODUCTS SOLD AND USED IN THE U.S.A. ONLY

* Support programs are subject to change without notice.



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