

CANON Color imageCLASS MF8100 SERIES LIMITED WARRANTY

The limited warranty set forth below is given by Canon U.S.A., Inc. ("Canon USA") with respect to the Canon Color imageCLASS MF8100 Series product and accessories packaged with this limited warranty (collectively, the "Product") when purchased and used in the United States.

THIS LIMITED WARRANTY DOES NOT COVER THE EP SERIES TONER CARTRIDGE OR EP DRUM CARTRIDGE FOR WHICH A SEPARATE WARRANTY IS GIVEN. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE EP SERIES TONER CARTRIDGE OR EP DRUM CARTRIDGE LIMITED WARRANTY.

Canon USA warrants the Product to be free from defects in workmanship and materials under normal use and service for a period of one year after delivery to the original purchaser or the person for whom it was purchased as a gift (the "Purchaser") by Canon USA or its authorized dealer. During the relevant warranty period, Canon USA shall repair or replace, without charge, any defective part with a new or comparable rebuilt part. Warranty replacement shall not extend the original warranty period of the Product. This warranty shall not extend to consumables, such as paper, as to which there shall be no warranty or replacement.

Canon USA shall provide assistance for installation, operation and support of the Product as follows:

(a) Toll-free telephone support for troubleshooting issues at 1-800-828-4040, between 8 a.m. and 8 p.m. ET, Monday through Friday, and Saturday between 10 a.m. and 8 p.m. ET, except holidays (b) E-mail support via our Web site at www.usa.canon.com.

If Canon USA's remote assistance cannot fix your Product's malfunction, Canon USA shall schedule an on-site service call, except where the malfunction involves a user replaceable item, in which case Canon USA will send you a replacement part with installation instructions. You will be responsible for installing the user replaceable items in your Product.

If on-site service is performed, and (1) the Product malfunction is not covered by this limited warranty, or (2) the applicable warranty period has expired or has not been sufficiently established by appropriate documentation, then you will be charged for such service at the then-current service call rates of Canon USA or any authorized Canon USA service provider (the "Service Provider").

This warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon USA shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. NON-CANON BRAND COMPUTERS, PERIPHERAL EQUIPMENT AND SOFTWARE WHICH MAY BE DISTRIBUTED WITH, OR FOR THE PRODUCT ARE SOLD AS IS, WITHOUT WARRANTY OF ANY KIND BY CANON USA, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The sole warranty, if any, with respect to such non-Canon brand item is given by the manufacturer or producer thereof. This warranty shall be void and of no force and effect if the Product is damaged as a result of (a) abuse, neglect, mishandling, alteration, electric current fluctuation or accident, (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon USA's operator's manual or other documentation, (c) installation or repair by other than authorized service representatives qualified by Canon USA who are acting in accordance with Canon USA's service bulletins, (d) use of supplies or parts (other than those distributed by Canon USA) which damage the Product or cause abnormally frequent service calls or service problems or (e) use of the Product with non-compatible computers, peripheral equipment or software, including the use of the Product in any system configuration not recommended in any manual distributed with the Product. Nor does this warranty extend to any Product on which the original identification marks or serial numbers have been defaced, removed, or altered.

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