

## CANON imageCLASS D800 SERIES LIMITED WARRANTY

The limited warranty set forth below is given by Canon U.S.A. Inc. ("Canon USA ") with respect to any Canon imageCLASS D800 SERIES copier (the "Product") purchased and used in the United States or Canada.

**THIS LIMITED WARRANTY DOES NOT COVER THE "L" SERIES CARTRIDGE FOR WHICH A SEPARATE WARRANTY IS GIVEN. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE "L" SERIES CARTRIDGE LIMITED WARRANTY.**

The Product, when delivered to the original purchaser (the "Purchaser") in new condition in the original container, is warranted against defective materials or workmanship, under normal use and service, for a period of three (3) years from the date of purchase as follows: defective parts in the Product will be repaired or replaced with new or comparable rebuilt parts when such Product is returned to a Canon USA Authorized Service Facility ("ASF") under the CARRY-IN/MAIL-IN SERVICE option described below or is examined at your location by a Canon USA authorized service technician under the ON-SITE SERVICE option described below and, in either case, is proven to be defective upon inspection. This warranty shall not extend to consumables such as paper, as to which there shall be no warranty or replacement. Warranty replacement shall not extend the original warranty period of the Product.

In order to obtain warranty service, please call 1-800-828-4040, between 8 a.m. and 8 p.m. ET, Monday through Friday, and Saturday between 10 a.m. and 8 p.m. ET, except holidays, to obtain either CARRY-IN SERVICE or ON-SITE SERVICE, based on warranty year eligibility and follow the applicable procedures (described below). Note that a dated proof of purchase is required at the time of service. This requirement will be satisfied by providing a copy of your dated bill of sale or invoice

### 1) CARRY-IN/MAIL-IN SERVICE (AVAILABLE DURING ENTIRE WARRANTY)

You will be provided the name and telephone number of the ASF nearest to your location. You must contact an ASF during such ASF's normal business hours to schedule the repair. If shipping is involved, it is your responsibility to properly package and send the Product (at your cost) to the ASF, together with your dated proof of purchase and a complete explanation of the problem. A Product covered by this limited warranty will be repaired and returned to you without charge by the ASF. Repairs not covered under this warranty will be charged to you at the then-current service rates of the ASF.

### 2) ON-SITE SERVICE (AVAILABLE ONLY DURING FIRST YEAR OF WARRANTY)

A Canon USA Help Desk technician will attempt to diagnose the nature of the problem and, if possible, correct it over the telephone. If the problem cannot be corrected over the telephone, the Canon USA Help Desk will have a local service technician contact you to arrange for next business day service. You will be charged at the then-current service call rates of the ASF if the defects in the Product are not covered by this limited warranty, or if the first year of the warranty period on the Product has expired or has not been sufficiently established by appropriate documentation.

The Canon USA Help Desk must receive your call by 6 p.m. ET, Monday through Friday, except holidays, to arrange for next business day ON-SITE SERVICE (two business day ON-SITE SERVICE for Alaska & Hawaii). Canon USA does not guarantee next business day service in the event of the occurrence of factors beyond Canon USA's reasonable control.

This limited warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon USA shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. Non-Canon brand equipment and software that may be distributed with the Product are sold "as is" and without warranty of any kind by Canon USA, including any implied warranty or condition regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with respect to such non-Canon brand items is given by the manufacturer or producer thereof. For further information on software, see below.

Regardless of which service option you choose, this warranty shall be void and of no force and effect if the Product is damaged as a result of (a) abuse, neglect, mishandling, alteration, electric current fluctuation or accident, (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon USA's operator's manual or other documentation, (c) installation or repair by other than authorized service representatives qualified by Canon USA who are acting in accordance with Canon USA's service bulletins, (d) use of supplies or parts (other than those distributed by Canon USA) which damage the Product or cause abnormally frequent service calls or service problems or (e) use of the Product with non-compatible computers, peripheral equipment or software, including the use of the Product in any system configuration not recommended in any manual distributed with the Product. Nor does this warranty extend to any Product on which the original identification marks or serial numbers have been defaced, removed, or altered.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF A PRODUCT. NO OTHER WARRANTY, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE PRODUCT SHALL BIND CANON USA OR ANY ASF. NO WARRANTY IS GIVEN ON ANY USED PRODUCT.**

**ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE DISKETTES OR CD-ROMS ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY OR CONDITION BY CANON USA. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT.**

**NEITHER CANON USA NOR ANY ASF SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA OR ANY ASF), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR FOR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, EVEN IF CANON USA OR ANY ASF HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON USA OR ANY ASF BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE OR INABILITY TO USE THE PRODUCT SOLD BY CANON USA NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA OR ANY ASF. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE PURCHASER OF THE PRODUCT AND STATES YOUR EXCLUSIVE REMEDY.**



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