

Canon Accessibility Conformance Report

ITI VPAT® Version 2.3



Name of Product:

Canon imagePRESS C9010VP
Canon imagePRESS C10010VP



Product Description: Multifunction Copiers / Color Laser Multifunctional

Date: July 29, 2020

Contact information: US section 508 : accessibility@cusa.canon.com
EN 301 549 : DS-accessibility@canon-europe.com

Notes:

Evaluation Methods Used: Inspection, measurement and testing are based on product knowledge and testing with consistent evaluation methods through our products. Softwares are tested with assistive technologies.

Applicable Standards / Guidelines & Table of contents:

This report covers the degree of conformance for the following accessibility standard/guideline:

| Subjects | WCAG 2.1 (2018) | US Section 508 standards (2017) with corrections (2018) | EN 301 549 V2.1.2 (2018) |
|----------------------------------|-----------------|---|--------------------------|
| Functional performance | NA | Chapter 3 | Chapter 4 |
| Hardware device | NA | Chapter 4 | Chapter 5, and 8 |
| Documentation & support services | WCAG | Chapter 6 | Chapter 12 and 10 |
| Softwares | | | |
| Printer driver | WCAG | Chapter 5 | Chapter 5, 9 and 11 |
| Web Application: Remote UI | WCAG | (Refer WCAG Section) | Chapter 5 |

*WCAG: Web Contents Accessibility Guidelines

Terms: The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criteria.
- **Supports through Equivalent Facilitation:** Some functionality of the product meet the intent of the Criteria through alternate way.
- **Supports when combined with Compatible AT:** Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.
- **Does Not Support:** Majority of functionality of the product does not meet the criteria.
- **Not Applicable:** The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.
- **Not Applicable – Fundamental Alteration Exception Applies:** The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

Functional Performance

Section 508 - Chapter 3: Functional Performance Criteria

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 302.1 Without Vision. | Supports | <p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> -The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen. The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI. -All hard keys are tactilely discernable. A Braille set is available as an option. - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display. - The Automatic Document Feeder helps ensure proper document placement. |
| 302.2 With Limited Vision. | Supports | The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text. |
| 302.3 Without Perception of Color. | Supports | All information conveyed using color is also conveyed using text and icons. |
| 302.4 Without Hearing. | Not applicable | Standard operation of this product does not require hearing. |
| 302.5 With Limited Hearing. | Not applicable | Standard operation of this product does not require hearing. |
| 302.6 Without Speech. | Not applicable | Standard operation of this product does not require vocal input. |
| 302.7 With Limited Manipulation. | Supports | The UI for this product does not require complex manipulation or simultaneous button presses/gestures. |
| 302.8 With Limited Reach and Strength. | Not applicable | The standard Remote UI provides alternative access to users with mobility and dexterity impairments. |
| 302.8 With Limited Reach and Strength. | Partially supports | The standard Remote UI provides alternative access to users with mobility and dexterity impairments. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities. | Partially supports | Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible. |

EN 301 549 - Chapter 4: Functional Performance Statements

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 4.2.1 Usage without vision | Supports | <p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> -The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen. The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI. -All hard keys are tactilely discernable. A Braille set is available as an option. - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display. - The Automatic Document Feeder helps ensure proper document placement. |
| 4.2.2 Usage with limited vision | Supports | The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text. |
| 4.2.3 Usage without perception of colour | Supports | All information conveyed using color is also conveyed using text and icons. |
| 4.2.4 Usage without hearing | Not applicable | Standard operation of this product does not require hearing. |
| 4.2.5 Usage with limited hearing | Not applicable | Standard operation of this product does not require hearing. |
| 4.2.6 Usage without vocal capability | Not applicable | Standard operation of this product does not require vocal input. |
| 4.2.7 Usage with limited manipulation or strength | Supports | The UI for this product does not require complex manipulation or simultaneous button presses/gestures. |
| 4.2.7 Usage with limited manipulation or strength | Not applicable | The standard Remote UI provides alternative access to users with mobility and dexterity impairments. |
| 4.2.8 Usage with limited reach | Partially supports | The standard Remote UI provides alternative access to users with mobility and dexterity impairments. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | Both local and remote UI for the product fulfill this requirement. |
| 4.2.10 Usage with limited cognition | Partially supports | Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible. |
| 4.2.11 Privacy | Supports | <p>The local UI does not offer any features which relate to a user's privacy.</p> <p>The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy.</p> |

Hardware Device

Section 508 - Chapter 4: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| 402.1 General. (Closed Functionality) | No response required according to ITI VPAT. | |
| 402.2.1 Information Displayed On-Screen. | Not applicable | |
| 402.2.2 Transactional Outputs. | Not applicable | |
| 402.2.3 Speech Delivery Type and Coordination. | Supports | The Voice Guidance and Voice Operation kits meet the following requirements: -Output is provided through an industry standard connector -Most screen items can be read using the voice guidance function |
| 402.2.4 User Control. | Supports | The Voice Guidance and Voice Operation kits may be interrupted, paused, or repeated. |
| 402.2.5 Braille Instructions. | Supports | Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. This product meets these specifications through the use of braille labels. |
| 402.3.1 Private Listening. | Supports | The volume may be adjusted. |
| 402.3.2 Non-private Listening. | Supports | Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. Support for the function that automatically resets the volume to the default level after every use. Conventional products are "Support with Exceptions" because they do not support this function. |
| 402.4 Characters on Display Screens. | Supports | The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text. |
| 402.5 Characters on Variable Message Signs. | Not applicable | No characters on variable message signs. |
| 403.1 Biometrics | Not applicable | Biometric forms of user identification are not used. |
| 404.1 Preservation of Information Provided for Accessibility | Supports | Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. |
| 405.1 Privacy. | Not applicable | Speech output is not supported for authentication screens other than department authentication |
| 406.1 Standard Connections | Supports | This product provides a connection method that conforms to a non-proprietary industry standard. |

| | | |
|---|-------------------|--|
| 407.2 Contrast. | Supports | There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls. |
| 407.3.1 Tactilely Discernible. | Not applicable | |
| 407.3.2 Alphabetic Keys. | Does not Support. | Keys on the touch panel cannot be distinguished by touch. |
| 407.3.3 Numeric Keys. | Not applicable | |
| 407.4 Key Repeat. | Supports | If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character. |
| 407.5 Timed Response. | Supports | In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit. |
| 407.6 Operation. (General) | Supports | Basic operation of the device supports this. For maintenance and setup, it is inapplicable. |
| 407.7 Tickets, Fare Cards, and Keycards. | Not applicable | |
| 407.8.1 Vertical Reference Plane. | Supports | |
| 407.8.1.1 Vertical Plane for Side Reach. | Supports | |
| 407.8.1.2 Vertical Plane for Forward Reach. | Supports | |
| 407.8.2 Side Reach. | Supports | The height of the reader platen does not support the criteria when in the open position. An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position. |
| 407.8.2.1 Unobstructed Side Reach. | Supports | |
| 407.8.2.2 Obstructed side reach | Not applicable | |
| 407.8.3 Forward Reach. | Not applicable | |
| 407.8.3.1 Unobstructed forward reach | Not applicable | |
| 407.8.3.2 Obstructed Forward Reach. | Not applicable | |
| 407.8.3.2.1 Height. | Not applicable | |
| 407.8.3.2.2 Knee and Toe Space. | Not applicable | |

| | | |
|---|----------------|--|
| 408.2 Display Screens (General) | Supports | Basic operation of the device supports this. For maintenance and setup, it is inapplicable. |
| 408.3 General. (Flashing) | Supports | The LCD screen flicker does not occur within this range. |
| 409.1 Status Indicators. | Supports | Information on the screen or status indicators can be discerned with audio guidanceguidance |
| 410.1 Color Coding. | Supports | All information conveyed using color is also conveyed using text and icons. |
| 411.1 Audible Signals. | Supports. | All notification sounds played during operation of the device are accompanied by visual UI elements. |
| 412.2.1 Volume Gain for Wireline | Not applicable | |
| 412.2.2 Volume Gain for Non-Wireline ICT. | Not applicable | |
| 412.3.1 Wireless Handsets. | Not applicable | |
| 412.3.2 Wireline Handsets. | Not applicable | |
| 412.4 Digital Encoding of Speech. | Not applicable | |
| 412.5 Real-Time Text Functionality (HCO and VCO Support) | Not applicable | |
| 412.5 Real-Time Text Functionality (Interoperability) | Not applicable | |
| 412.5 Real-Time Text Functionality (Compatibility with Interactive Voice Response). | Not applicable | |
| 412.6 Caller ID. | Not applicable | |
| 412.7 Video Communication. | Not applicable | |
| 412.8.1 TTY Connectability. | Not applicable | |
| 412.8.2 Voice and Hearing Carry Over. | Not applicable | |
| 412.8.3 Signal Compatibility. | Not applicable | |
| 412.8.4 Voice Mail and Other Messaging Systems. | Not applicable | |
| 413.1.1 Decoding and Display of Closed Captions. | Not applicable | |
| 413.1.2 Pass-Through of Closed Caption | Not applicable | |

| | | |
|-------------------------------------|----------------|--|
| 414.1.1 Digital Television Tuners. | Not applicable | |
| 414.1.2 Other ICT. | Not applicable | |
| 415.1.1 Caption Controls. | Not applicable | |
| 415.1.2 Audio Description Controls. | Not applicable | |

EN 301 549 - Chapter 5: Generic Requirements (Hardware)

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 5.1.2.2 Assistive technology | Not applicable | |
| 5.1.3.1 General (Non-visual access) | Not applicable | |
| 5.1.3.2 Auditory output delivery including speech | Supports | |
| 5.1.3.3 Auditory output correlation | Supports | |
| 5.1.3.4 Speech output user control | Supports | |
| 5.1.3.5 Speech output automatic interruption | Supports | |
| 5.1.3.6 Speech output for non-text content | Not applicable | |
| 5.1.3.7 Speech output for video information | Not applicable | The product does not use any video content. |
| 5.1.3.8 Masked entry | Not applicable | There is no auditory output for masked characters |
| 5.1.3.9 Private access to personal data | Not applicable | Earphones are supported |
| 5.1.3.10 Non-interfering audio output | Not applicable | |
| 5.1.3.11 Private listening | Supports | The volume may be adjusted. |
| 5.1.3.12 Speaker volume | Supports | |
| 5.1.3.13 Volume reset | Not applicable | |
| 5.1.3.14 Spoken languages | Not applicable | |
| 5.1.3.15 Non-visual error identification | Not applicable | |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | |

| | | |
|---|---|---|
| 5.1.4 Functionality closed to text enlargement | Supports | |
| 5.1.5 Visual output for auditory information | Not applicable | The product does not use any pre-recorded auditory information. |
| 5.1.6.1 Closed functionality | See information in 5.1.3.1 through 5.1.3.16 | |
| 5.1.6.2 Input focus | Supports | Voice guidance focus follows the same rules as the standard focus mechanism. |
| 5.2 Activation of accessibility features | Supports | <p>Users with no vision may enable voice guidance functionality via the keys of the voice guidance kit.</p> <p>Low-vision users may enable accessibility features by doing the following:</p> <ul style="list-style-type: none"> -Enable voice guidance functionality via the keys of the voice guidance kit -Use a pinch gesture to enlarge screen items -Enable the reversed display colors feature (Once the setting has been linked to the device via the authentication settings, it may be enabled using IC card authentication) <p>Users who have difficulty with complex gestures may adjust Key Repeat and enable or disable Flick/Pinch settings using IC card authentication (after the settings have been linked to the device via the authentication settings).</p> |
| 5.3 Biometrics | Not applicable | Biometric forms of user identification are not used. |
| 5.4 Preservation of accessibility information during conversion | Supports | Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. |
| 5.5.1 Means of operation | Supports | Basic operation of the device supports this. For maintenance and setup, it is inapplicable. |
| 5.5.2 Operable parts discernibility | Not applicable | |
| 5.6.1 Tactile or auditory status | Supports | Information on the screen or status indicators can be discerned with audio guidance |
| 5.6.2 Visual status | Supports | Information on the screen or status indicators can be discerned with audio guidance |
| 5.7 Key repeat | Supports | |
| 5.8 Double-strike key acceptance | Supports | |
| 5.9 Simultaneous user actions | Supports | |

EN 301 549 - Chapter 8: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 8.1.2 Standard connections | Supports | This product provides a connection method that conforms to a non-proprietary industry standard. |
| 8.1.3 Colour | Supports | All information conveyed using color is also conveyed using text and icons. |
| 8.2.1.1 Speech volume range | Not applicable | |
| 8.2.1.2 Incremental volume control | Not applicable | |
| 8.2.2.1 Fixed-line devices | Not applicable | |
| 8.2.2.2 Wireless communication devices | Not applicable | |
| 8.3.2.1 Change in level | Not applicable | |
| 8.3.2.2 Clear floor or ground space | Not applicable | |
| 8.3.2.3.1 General | Not applicable | |
| 8.3.2.3.2 Forward approach | Not applicable | |
| 8.3.2.3.3 Parallel approach | Not applicable | |
| 8.3.2.4 Knee and toe clearance width | Not applicable | |
| 8.3.2.5 Toe clearance | Not applicable | |
| 8.3.2.6 Knee clearance | Not applicable | |
| 8.3.3.1.1 Unobstructed high forward reach | Not applicable | |
| 8.3.3.1.2 Unobstructed low forward reach | Not applicable | |
| 8.3.3.1.3.1 Clear floor space | Not applicable | |
| 8.3.3.1.3.2 Obstructed (< 510 mm) forward reach | Not applicable | |
| 8.3.3.1.3.3 Obstructed (< 635 mm) forward reach | Not applicable | |
| 8.3.3.2.1 Unobstructed high side reach | Supports | |
| 8.3.3.2.2 Unobstructed low side reach | Supports | |

| | | |
|--|----------------|--|
| 8.3.3.2.3.1 Obstructed (≤ 255 mm) side reach | Supports | The height of the reader platen does not support the criteria when in the open position. An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position. |
| 8.3.3.2.3.2 Obstructed (≤ 610 mm) side reach | Not applicable | |
| 8.3.4 Visibility | Supports | Basic operation of the device supports this. For maintenance and setup, it is inapplicable. |
| 8.3.5 Installation instructions | Not applicable | |
| 8.4.1 Numeric keys | Not applicable | |
| 8.4.2.1 Means of Operation of mechanical parts | Supports | Basic operation of the device supports this. For maintenance and setup, it is inapplicable. |
| 8.4.2.2 Force of operation of mechanical parts | Supports | |
| 8.4.3 Keys, tickets and fare cards | Not applicable | |
| 8.5 Tactile indication of speech mode | Supports | |

Documentation and Support Services

Section 508 - Chapter 6: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 602.2 Accessibility and Compatibility Features. | Supports | |
| 602.3 Electronic Support Documentation. | Partially supports | *An alternate means to non-textual content is not provided which directly describes the non-textual content. *When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements. |
| 602.4 Alternate Formats for Non-electronic Support Documentation. | Supports | Product support documentation will be |
| 603.2 Information on Accessibility and Compatibility Features. | Partially supports | An information of the accessibility features of products will be provided upon request in electronic format. |
| 603.3 Accommodation of Communication Needs. | Supports | Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay. |

EN 301 549 - Chapter 12: Documentation and Support Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 12.1.1 Accessibility and compatibility features | Supports | |
| 12.1.2 Accessible documentation | Supports | |
| 12.2.2 Information on accessibility and compatibility features | Partially supports | Basic Information is described in user manual for each product. Additional information will be provided based on request basis. |
| 12.2.3 Effective communication | Partially supports | You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described. If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/ |
| 12.2.4 Accessible documentation | Not applicable | |

WCAG Report

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 1.1.1 Non-text Content(A) | Does not Support | An alternate means to non-textual content is not provided which directly describes the non-textual content. |
| 1.2.1 Audio-only and Video-only (Prerecorded)(A) | Not applicable | |
| 1.2.2 Captions (Prerecorded)(A) | Not applicable | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded)(A) | Not applicable | |
| 1.2.4 Captions (Live)(AA) | Not applicable | |
| 1.2.5 Audio Description (Prerecorded)(AA) | Not applicable | |
| 1.3.1 Info and Relationships(A) | Supports | |
| 1.3.2 Meaningful Sequence(A) | Supports | |
| 1.3.3 Sensory Characteristics(A) | Supports | |
| 1.3.4 Orientation(AA) | Supports | |
| 1.3.5 Identify Input Purpose(AA) | Not applicable | |
| 1.4.1 Use of Color(A) | Supports | |
| 1.4.2 Audio Control(A) | Supports | |
| 1.4.3 Contrast (Minimum)(AA) | Supports | |
| 1.4.4 Resize text(AA) | Supports | |
| 1.4.5 Images of Text(AA) | Does not Support | An alternate means to non-textual content is not provided which directly describes the non-textual content. |
| 1.4.10 Reflow(AA) | Supports | |
| 1.4.11 Non-text Contrast(AA) | Supports | |
| 1.4.12 Text Spacing(AA) | Supports | |
| 1.4.13 Content on Hover or Focus(AA) | Not applicable | |
| 2.1.1 Keyboard(A) | Supports | |

| | | |
|---|------------------|---|
| 2.1.2 No Keyboard Trap(A) | Supports | |
| 2.1.4 Character Key Shortcuts(A) | Not applicable | |
| 2.2.1 Timing Adjustable(A) | Not applicable | |
| 2.2.2 Pause, Stop, Hide(A) | Not applicable | |
| 2.3.1 Three Flashes or Below Threshold(A) | Not applicable | |
| 2.4.1 Bypass Blocks(A) | Supports | |
| 2.4.2 Page Titled(A) | Supports | |
| 2.4.3 Focus Order(A) | Does not Support | When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements. |
| 2.4.4 Link Purpose (In Context)(A) | Supports | |
| 2.4.5 Multiple Ways(AA) | Supports | |
| 2.4.6 Headings and Labels(AA) | Supports | |
| 2.4.7 Focus Visible(AA) | Supports | |
| 2.5.1 Pointer Gestures(A) | Supports | |
| 2.5.2 Pointer Cancellation(A) | Supports | |
| 2.5.3 Label in Name(A) | Does not Support | |
| 2.5.4 Motion Actuation(A) | Not applicable | |
| 3.1.1 Language of Page(A) | Supports | |
| 3.1.2 Language of Parts(AA) | Supports | |
| 3.2.1 On Focus(A) | Supports | |
| 3.2.2 On Input(A) | Supports | |
| 3.2.3 Consistent Navigation(AA) | Supports | |
| 3.2.4 Consistent Identification(AA) | Supports | |

| | | |
|---|------------------|--|
| 3.3.1 Error Identification(A) | Supports | |
| 3.3.2 Labels or Instructions(A) | Supports | |
| 3.3.3 Error Suggestion(AA) | Supports | |
| 3.3.4 Error Prevention (Legal, Financial, Data)(AA) | Not applicable | |
| 4.1.1 Parsing(A) | Supports | |
| 4.1.2 Name, Role, Value(A) | Supports | |
| 4.1.3 Status Messages(AA) | Does not Support | |

EN 301 549 - Chapter 10: Non-web Documents

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------|---------------------|--------------------------|
| 10.1.1.1 through 10.4.1.3 | Refer WCAG section. | |
| 10.5 Caption positioning | Not applicable | |
| 10.6 Audio description timing | Not applicable | |

Printer Driver

WCAG Report

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 1.1.1 Non-text Content(A) | Supports through Equivalent Facilitation | The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods. |
| 1.2.1 Audio-only and Video-only (Prerecorded)(A) | Not applicable | The printer driver does not include any audio/video content. |
| 1.2.2 Captions (Prerecorded)(A) | Not applicable | The printer driver does not include any audio/video content. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded)(A) | Not applicable | The printer driver does not include any audio/video content. |
| 1.2.4 Captions (Live)(AA) | Not applicable | The printer driver does not include any audio/video content. |
| 1.2.5 Audio Description (Prerecorded)(AA) | Not applicable | The printer driver does not include any audio/video content. |
| 1.3.1 Info and Relationships(A) | Partially supports | Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement. |
| 1.3.2 Meaningful Sequence(A) | Partially supports | In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 1.3.3 Sensory Characteristics(A) | Partially supports | In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. |
| 1.3.4 Orientation(AA) | Supports | Meets the requirements. The display orientation changes in accordance with the OS settings. |
| 1.3.5 Identify Input Purpose(AA) | Supports | Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS). |

| | | |
|---|--|--|
| 1.4.1 Use of Color(A) | Supports through Equivalent Facilitation | The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding. However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers. |
| 1.4.2 Audio Control(A) | Not applicable | The printer driver does not have any functionality that plays audio data. |
| 1.4.3 Contrast (Minimum)(AA) | Supports | The text in the printer driver meets the contrast ratio requirements. |
| 1.4.4 Resize text(AA) | Supports | The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text. |
| 1.4.5 Images of Text(AA) | Not applicable | The printer driver uses text to convey information and does not have any images of text. |
| 1.4.10 Reflow(AA) | Supports | This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility. |
| 1.4.11 Non-text Contrast(AA) | Partially Supports | There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements. |
| 1.4.12 Text Spacing(AA) | Not Applicable | No part of the printer driver is implemented using markup languages. |
| 1.4.13 Content on Hover or Focus(AA) | Supports | Meets the requirements. These conditions also apply to tooltips in this driver. |
| 2.1.1 Keyboard(A) | Supports | The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard. |
| 2.1.2 No Keyboard Trap(A) | Supports | It is possible to move the keyboard focus among page components using only the keyboard. |
| 2.1.4 Character Key Shortcuts(A) | Supports | General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS. |
| 2.2.1 Timing Adjustable(A) | Supports | There are no time limits applied to any operations that can be performed with the printer driver. |
| 2.2.2 Pause, Stop, Hide(A) | Supports | There are no UI components in the printer driver that automatically move or update. |
| 2.3.1 Three Flashes or Below Threshold(A) | Supports | There are no UI components in the printer driver that flash. |
| 2.4.1 Bypass Blocks(A) | Not applicable | The printer driver is not a Web page. |

| | | |
|------------------------------------|--------------------|--|
| 2.4.2 Page Titled(A) | Supports | Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen. |
| 2.4.3 Focus Order(A) | Supports | Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability. |
| 2.4.4 Link Purpose (In Context)(A) | Not applicable | There is no link text in the printer driver. |
| 2.4.5 Multiple Ways(AA) | Not applicable | The printer driver is not a Web page. |
| 2.4.6 Headings and Labels(AA) | Supports | The text used in the labels in the printer driver describes the content. |
| 2.4.7 Focus Visible(AA) | Supports | The keyboard focus is indicated visually in the UI of the printer driver. |
| 2.5.1 Pointer Gestures(A) | Not Applicable | This driver does not have any multipoint/path-based gesture functionality. |
| 2.5.2 Pointer Cancellation(A) | Supports | All applicable areas of this printer driver meet the requirements. |
| 2.5.3 Label in Name(A) | Supports | All applicable areas of this printer driver meet the requirements. |
| 2.5.4 Motion Actuation(A) | Not Applicable | This printer driver does not contain any functionality that can be operated by user or device motion. |
| 3.1.1 Language of Page(A) | Partially supports | Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. |
| 3.1.2 Language of Parts(AA) | Partially supports | Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. |
| 3.2.1 On Focus(A) | Supports | There are no UI components in the printer driver that change context upon receiving focus. |
| 3.2.2 On Input(A) | Supports | There are no circumstances in which changing the settings in the printer driver result in other settings being changed. |

| | | |
|---|--------------------|---|
| 3.2.3 Consistent Navigation(AA) | Not applicable | The printer driver is not a Web page. |
| 3.2.4 Consistent Identification(AA) | Not applicable | The printer driver is not a Web page. |
| 3.3.1 Error Identification(A) | Supports | In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content. |
| 3.3.2 Labels or Instructions(A) | Supports | All entry fields in the UI of the printer driver are labeled. |
| 3.3.3 Error Suggestion(AA) | Supports | Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur. |
| 3.3.4 Error Prevention (Legal, Financial, Data)(AA) | Not applicable | There is no mechanism in the printer driver for sending information to external sites. |
| 4.1.1 Parsing(A) | Not applicable | No part of the printer driver is implemented using markup languages. |
| 4.1.2 Name, Role, Value(A) | Partially supports | In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 4.1.3 Status Messages(AA) | Not applicable | No part of the printer driver is implemented using markup languages. |

Section 508 - Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| 502.2.1 User Control of Accessibility Features. | Not applicable | The printer driver is not a platform. |
| 502.2.2 No Disruption of Accessibility Features. | Supports | The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10). |
| 502.3.1 Object Information. | Partially Supports | The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 502.3.2 Modification of Object Information. | Partially Supports | All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 502.3.3 Row, Column, and Headers. | Supports when combined with Compatible AT | The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver. |

| | | |
|--|---|---|
| 502.3.4 Values. | Supports when combined with Compatible AT | The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed. |
| 502.3.5 Modification of Values. | Supports | Values can be changed programmatically for any UI object in the printer driver for which a value can be entered. |
| 502.3.6 Label Relationships. | Supports | The labels associated with UI components in the printer driver can be recognized programmatically. |
| 502.3.7 Hierarchical Relationships. | Partially Supports | The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus. |
| 502.3.8 Text | Supports | In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically. |
| 502.3.9 Modification of Text | Supports | Text can be changed programmatically for any UI object in the printer driver for which text can be entered. |
| 502.3.10 List of Actions | Partially Supports | In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods. |
| 502.3.11 Actions on Objects. | Supports | In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS). |
| 502.3.12 Focus Cursor. | Supports | Changes of focus, component attributes, and text insertion points can be recognized by the printer driver. |
| 502.3.13 Modification of Focus Cursor. | Partially Supports | Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 502.3.14 Event Notification. | Partially Supports | The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 502.4 Platform Accessibility Features. | Not applicable | The printer driver is neither a platform nor platform software. |
| 503.2 User Preferences. | Supports | The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10). |

| | | |
|-------------------------------------|----------------|--|
| 503.3 Alternative User Interfaces. | Not applicable | The printer driver does not provide functionality relating to accessibility. |
| 503.4.1 Caption Controls. | Not applicable | The printer driver does not include any video content. |
| 503.4.2 Audio Description Controls. | Not applicable | The printer driver does not include any video content. |

EN 301 549 - Chapter 5: Generic Requirements (Software)

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 5.1.2.2 Assistive technology | See information in 5.1.3 through 5.1.6 | |
| 5.1.3.1 General (Non-visual access) | Not Applicable | This guideline is not applicable to the printer driver. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | This guideline is not applicable to the printer driver. |
| 5.1.3.3 Auditory output correlation | Supports | |
| 5.1.3.4 Speech output user control | Supports | |
| 5.1.3.5 Speech output automatic interruption | Supports | |
| 5.1.3.6 Speech output for non-text content | Supports through Equivalent Facilitation | Based on the WCAG 2.0 guideline 1.1.1 evaluation results. |
| 5.1.3.7 Speech output for video information | Not applicable | The printer driver does not include any video content. |
| 5.1.3.8 Masked entry | Supports | The masking characters are read as displayed, and the entered characters are not read. |
| 5.1.3.9 Private access to personal data | Supports | |
| 5.1.3.10 Non-interfering audio output | Supports | |
| 5.1.3.11 Private listening | Supports | Auditory output volume can be controlled using functionality native to the PC. |
| 5.1.3.12 Speaker volume | Not applicable | The printer driver does not have auditory output functionality. |
| 5.1.3.13 Volume reset | Not applicable | The printer driver does not have auditory output functionality. |
| 5.1.3.14 Spoken languages | Supports | Reading in the displayed language is possible with the use of screen readers. |
| 5.1.3.15 Non-visual error identification | Supports | In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with error content, which can be read by screen readers. |

| | | |
|---|---|---|
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The printer driver is not provided as a self-service interface. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | Not evaluated because the UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality. |
| 5.1.5 Visual output for auditory information | Not applicable | The printer driver does not have any functionality that plays audio data. |
| 5.1.6.1 Closed functionality | See information in 5.1.3.1 through 5.1.3.16 | |
| 5.1.6.2 Input focus | Not applicable | Not evaluated because the printer driver runs on systems with keyboards. |
| 5.2 Activation of accessibility features | Supports | The printer driver does not impede the activation of support functions used by the printer driver. |
| 5.3 Biometrics | Not applicable | The printer driver does not support the use of biological characteristics for user identification. |
| 5.4 Preservation of accessibility information during conversion | Not applicable | The printer driver does not provide functionality relating to accessibility. |
| 5.5.1 Means of operation | Not Applicable | This guideline is not applicable to the printer driver. |
| 5.5.2 Operable parts discernibility | Supports | Based on the WCAG 2.0 guideline 3.2.1 evaluation results. |
| 5.6.1 Tactile or auditory status | Supports | Based on the WCAG 2.0 guideline 1.3.1 evaluation results for auditory status. |
| 5.6.2 Visual status | Supports | Based on the WCAG 2.0 guideline 1.3.1 evaluation results for auditory status. |
| 5.7 Key repeat | Supports | Configurable in the operating system. |
| 5.8 Double-strike key acceptance | Supports | Configurable in the operating system. |
| 5.9 Simultaneous user actions | Supports | For keyboard operation, operating system settings can be configured so that multiple simultaneous key presses are unnecessary. |

EN 301 549 - Chapter 9: Web

Refer WCAG section.

EN 301 549 - Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--------------------------|
| 11.1.1.1 through 11.4.1.3 | See WCAG section. | |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See information in 11.5.2.5 through 11.5.2.17 | |

| | | |
|--|---|--|
| 11.5.2.3 Use of accessibility services | Partially Supports | The printer driver uses the accessibility services of the platform (verified with the accessibility functionality of Windows 10), and operation is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized/configured solely by the use of screen readers. |
| 11.5.2.4 Assistive technology | Not Applicable | The printer driver is not assistive technology. |
| 11.5.2.5 Object information | Partially Supports | The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 11.5.2.6 Row, column, and headers | Supports when combined with Compatible AT | The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver. |
| 11.5.2.7 Values | Supports when combined with Compatible AT | The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed. |
| 11.5.2.8 Label relationships | Supports | The labels associated with UI components in the printer driver can be recognized programmatically. |
| 11.5.2.9 Parent-child relationships | Partially Supports | The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus. |
| 11.5.2.10 Text | Supports | In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically. |
| 11.5.2.11 List of available actions | Partially Supports | In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods. |
| 11.5.2.12 Execution of available actions | Supports | In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS). |
| 11.5.2.13 Tracking of focus and selection attributes | Supports | Changes of focus, component attributes, and text insertion points can be recognized by the printer driver. |

| | | |
|---|---------------------------------|---|
| 11.5.2.14 Modification of focus and selection attributes | Partially Supports | Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 11.5.2.15 Change notification | Partially Supports | The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 11.5.2.16 Modifications of states and properties | Partially Supports | All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 11.5.2.17 Modifications of values and text | Supports | Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Values can be changed programmatically for any UI object in the printer driver for which a value can be entered. |
| 11.6.1 User control of accessibility features | Not applicable | The printer driver is not a platform. |
| 11.6.2 No disruption of accessibility features | Supports | The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10). |
| 11.7 User preferences | Supports | The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10). |
| 11.8.2 Accessible content creation | See information in WCAG section | |
| 11.8.3 Preservation of accessibility information in transformations | Not applicable | |
| 11.8.4 Repair assistance | Not applicable | |
| 11.8.5 Templates | Not applicable | |

Remote UI

WCAG Report

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 1.1.1 Non-text Content(A) | Supports | Images that convey important information have text that explains the purpose or meaning of the image. |
| 1.2.1 Audio-only and Video-only (Prerecorded)(A) | Not applicable | Remote UI does not use any multimedia presentations. |
| 1.2.2 Captions (Prerecorded)(A) | Not applicable | Remote UI does not use any multimedia presentations. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded)(A) | Not applicable | Remote UI does not use any multimedia presentations. |
| 1.2.4 Captions (Live)(AA) | Not applicable | Remote UI does not use any multimedia presentations. |
| 1.2.5 Audio Description (Prerecorded)(AA) | Not applicable | Remote UI does not use any multimedia presentations. |
| 1.3.1 Info and Relationships(A) | Partially supports | Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility. |
| 1.3.2 Meaningful Sequence(A) | Partially supports | For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility. |
| 1.3.3 Sensory Characteristics(A) | Partially supports | Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence. |
| 1.3.4 Orientation(AA) | Supports | |
| 1.3.5 Identify Input Purpose(AA) | Supports | Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood. |
| 1.4.1 Use of Color(A) | Supports | Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding. Information and instructions in Remote UI are not communicated only through color. They have context or markup. |
| 1.4.2 Audio Control(A) | Not applicable | The remote UI for this product does not play any audio. |
| 1.4.3 Contrast (Minimum)(AA) | Supports | Displayed text meets contrast requirements/standards. |

| | | |
|---|--------------------|--|
| 1.4.4 Resize text(AA) | Supports | Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality. |
| 1.4.5 Images of Text(AA) | Supports | The remote UI does not use any images of text. |
| 1.4.10 Reflow(AA) | Partially Supports | Support is provided for screens other than the Job Log screen. |
| 1.4.11 Non-text Contrast(AA) | Supports | |
| 1.4.12 Text Spacing(AA) | Supports | |
| 1.4.13 Content on Hover or Focus(AA) | Not applicable | |
| 2.1.1 Keyboard(A) | Supports | Remote UI allows the user to move through the software using the "Tab" and "Shift + Tab" keys. Operations may be executed using the "Enter" key. |
| 2.1.2 No Keyboard Trap(A) | Supports | Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard. |
| 2.1.4 Character Key Shortcuts(A) | Not applicable | |
| 2.2.1 Timing Adjustable(A) | Does not Support | It is not possible to change the amount of time before remote UI session timeout. |
| 2.2.2 Pause, Stop, Hide(A) | Supports | The remote UI does not have any components which auto-update. |
| 2.3.1 Three Flashes or Below Threshold(A) | Supports | Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria. |
| 2.4.1 Bypass Blocks(A) | Partially supports | The repetitive navigation links are read at the last of each page. |
| 2.4.2 Page Titled(A) | Supports | Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed. |
| 2.4.3 Focus Order(A) | Supports | All focusable components in the remote UI receive focus in an order that preserves meaning and operability. |
| 2.4.4 Link Purpose (In Context)(A) | Supports | The purpose of each link in the remote UI can be determined from the link text. |
| 2.4.5 Multiple Ways(AA) | Does not Support | When using the remote UI, it is not possible to reach a page without going through the required pages in the required order. |
| 2.4.6 Headings and Labels(AA) | Supports | Each label and heading displayed in the remote UI describes purpose. |

| | | |
|---|--------------------|--|
| 2.4.7 Focus Visible(AA) | Supports | When using the remote UI, the focus of the keyboard is conveyed visually. |
| 2.5.1 Pointer Gestures(A) | Supports | |
| 2.5.2 Pointer Cancellation(A) | Supports | |
| 2.5.3 Label in Name(A) | Supports | |
| 2.5.4 Motion Actuation(A) | Not applicable | |
| 3.1.1 Language of Page(A) | Supports | The remote UI includes a language layer in addition to HTML and natural human language is used. |
| 3.1.2 Language of Parts(AA) | Supports | There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI. |
| 3.2.1 On Focus(A) | Supports | There are no components in the remote UI that initiate a change of context upon receiving focus. |
| 3.2.2 On Input(A) | Partially supports | The remote UI includes components which may undergo a change of context after a change in settings. |
| 3.2.3 Consistent Navigation(AA) | Supports | Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated. |
| 3.2.4 Consistent Identification(AA) | Supports | The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality. |
| 3.3.1 Error Identification(A) | Supports | In the remote UI, an item name is displayed along with an error description whenever possible. |
| 3.3.2 Labels or Instructions(A) | Supports | Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled. |
| 3.3.3 Error Suggestion(AA) | Partially supports | In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases. |
| 3.3.4 Error Prevention (Legal, Financial, Data)(AA) | Not applicable | The remote UI does not send any information to outside sites. |
| 4.1.1 Parsing(A) | Supports | The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data. |
| 4.1.2 Name, Role, Value(A) | Supports | The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data. |
| 4.1.3 Status Messages(AA) | Supports | |

Section 508 Report

Refer WCAG section.

EN 301 549 - Chapter 5: Generic Requirements (Software)

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| 5.1.2.2 Assistive technology | See information in 5.1.3 through 5.1.6 | |
| 5.1.3.1 General (Non-visual access) | Not applicable | This is not applicable because the Remote UI supports the use of assistive technology (such as JAWS). |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS). |
| 5.1.3.3 Auditory output correlation | Partially supports | The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen. |
| 5.1.3.4 Speech output user control | Supports | Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output. |
| 5.1.3.5 Speech output automatic interruption | Supports | Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output. |
| 5.1.3.6 Speech output for non-text content | Supports | |
| 5.1.3.7 Speech output for video information | Not applicable | The Remote UI does not use any pre-recorded video content. |
| 5.1.3.8 Masked entry | Supports | Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI. |
| 5.1.3.9 Private access to personal data | Supports | By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately. |
| 5.1.3.10 Non-interfering audio output | Not applicable | Auditory output from the Remote UI is possible with assistive technology (such as JAWS), and the Remote UI does not interfere with the functionality of the assistive technology. |
| 5.1.3.11 Private listening | Supports | The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS. |
| 5.1.3.12 Speaker volume | Not applicable | As the output volume is dependent on the speakers, assistive technology (such as JAWS) is not applicable. |
| 5.1.3.13 Volume reset | Not applicable | |

| | | |
|---|---|---|
| 5.1.3.14 Spoken languages | Supports | |
| 5.1.3.15 Non-visual error identification | Supports | |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The Remote UI does not have any functionality that outputs receipts, tickets, or the results of other self-service transactions. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | This is not applicable as text enlargement of the Remote UI is possible using the text enlargement/zoom functionality of a Web browser or PC. |
| 5.1.5 Visual output for auditory information | Not applicable | The Remote UI does not use any pre-recorded auditory information. |
| 5.1.6.1 Closed functionality | See information in 5.1.3.1 through 5.1.3.16 | |
| 5.1.6.2 Input focus | Not applicable | This is not applicable because the Remote UI can be accessed via a keyboard. |
| 5.2 Activation of accessibility features | Not applicable | The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS). |
| 5.3 Biometrics | Not applicable | The Remote UI does not have any biometric authentication functionality. |
| 5.4 Preservation of accessibility information during conversion | Supports | Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. |
| 5.5.1 Means of operation | Not applicable | This is not applicable because the Remote UI is software. |
| 5.5.2 Operable parts discernibility | Supports | The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part. |
| 5.6.1 Tactile or auditory status | Supports | The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS). |
| 5.6.2 Visual status | Supports | The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS). |
| 5.7 Key repeat | Supports | Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality. |

| | | |
|----------------------------------|----------|--|
| 5.8 Double-strike key acceptance | Supports | An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality. |
| 5.9 Simultaneous user actions | Supports | It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality. |

Note1: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This template addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Government Marketing Representative.

Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of 36 CFR Part 1194 - Electronic and Information Technology Accessibility Standard and Section 508 of the Rehabilitation Act, and EN 301 549, Accessibility requirements suitable for public procurement of ICT products and services in Europe. It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

Note4: All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

Note5: The information in this Voluntary Product Accessibility Template (VPAT) should not be considered a contractual agreement by Canon. FURTHER, THE INFORMATION AND MATERIALS PROVIDED IN THIS VPAT ARE "AS IS" WITHOUT WARRANTIES OF ANY KIND, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OF INTELLECTUAL PROPERTY. Canon does not warrant the accuracy and completeness of the information or materials in this VPAT. Canon may make changes to the information in this VPAT, or to the products described in this VPAT at any time, without notice.