

## Voluntary Product Accessibility Template (VPAT)

**Name of Product: Canon imageRUNNER 2270/2870/3570/4570 MFP System**

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Note: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. **The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form.** This template addresses a multitude of Canon imageRUNNER 2270/2870/3570/4570 features; however, any specific inquiries should be made to the Canon Government Marketing Representative.

The rules below refer to the Electronic and Information Technology Accessibility Standards (covered by Section 508 of the Rehabilitation Act of 1998) issued by the Architectural and Transportation Compliance Board. Comments in the “Supporting Features” column are based on the Information Technology Industry Council’s suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the Canon imageRUNNER 2270/2870/3570/4570 that can accommodate users with disabilities.

### Summary Table Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports.	Printer Driver and Remote User Interface (Remote UI) evaluated.
Section 1194.22 Web-based Internet Information and Applications	Supports.	Remote UI evaluated.
Section 1194.23 Telecommunications Products	Not Applicable.	
Section 1194.24 Video and Multi-media Products	Not Applicable.	
Section 1194.25 Self-Contained, Closed Products	Supports with exceptions.	with optional Voice Guidance Kit.
Section 1194.26 Desktop and Portable Computer	Not Applicable.	
Section 1194.31 Functional Performance Criteria	Supports with exception.	with optional Voice Guidance Kit and optional Remote Operator’s Software Kit.

Please refer to the following pages for detailed information on supporting features and exceptions.

**Section 1194.21 Software Applications and Operating Systems**

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports [Printer Driver &amp; Remote UI]</p>	<p>The Print Driver and Remote UI allow the user to move through the software using the “Tab” and “Shift + Tab” keys. Operations may be executed using the “Enter” key.</p> <p>[Printer Driver] When used with the “Alt” key, the “Access Key” allows the user to jump directly to the desired location to adjust settings. Almost all settings can be accessed this way.</p> <p>[Remote UI] “Access Key” functionality as explained above not available.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports.</p>	
<p>(c) A well defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports.</p>	
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports.</p>	
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports.</p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports.</p>	
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports.</p>	

(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable.	
(i) Color-coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not applicable.	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports.	

**Section 1194.22 Web-based Internet Information and Applications (Assessment for Remote UI)**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports.	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable.	
(g) Row and column headers shall be identified for data tables.	Not Applicable.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable.	
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Not Applicable.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not Applicable.	

**Section 1194.25 Self-Contained, Closed Products**

Criteria	Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Supports.	<p>With the Voice Guidance Kit and Remote Operator's Software Kit:</p> <p>Canon's optional Voice Guidance Kit helps users with visual impairment perform basic copy functions.</p> <p>Canon's optional Remote Operator's Software Kit allows users to operate the imageRUNNER from a networked laptop or desktop personal computer, including copying, faxing, scanning, sending, and printing. This solution may address mobility/dexterity impairments.</p>
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports through equivalent facilitation.	In the Auto clear function, the time allotted can be changed from a default of 2 minutes up to a maximum of 9 minutes, although there is not an alert warning.
(c) Where a product utilizes touch screens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Supports with exception.	Refer to details in subsections k(1) through k(4) below.
(1194.23k-1) Products which have mechanically operated controls or keys, shall comply with the following: Controls and keys shall be tactilely discernible without activating the controls or keys.	<p>Supports through equivalent facilitation.</p> <p>*Keys on the LCD panel are not tactilely discernible. To the best of Canon's knowledge, tactilely discernible LCD panels are a commercial impossibility at this time due to the very nature of LCD panels.</p> <p>The Voice Guidance Kit, Remote Operator's Software, and Remote UI (in combination with compatible Assistive Technology) provide alternative access to keys on the LCD panel. Functions available through these solutions vary depending on the solution.</p>	<p>-All hard keys are tactilely discernible. A Braille Label Kit is available as an option.</p> <p>-The numeric keys can be tactilely discerned by a convex dot on the Number 5 key.</p> <p>-The Start and Stop keys are tactilely discernible by their unique shapes and sizes.</p>
(1194.23k-2) Controls and keys shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2 N) maximum.	Supports with exception.	Exception: Turning is required when adjusting the screen contrast.
(1194.23k-3) If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not Applicable.	
(1194.23k-4) The status of all locking or toggle controls or keys shall be visually discernible, and	Does not Support.	Operational results of key toggle controls or keys are indicated on the LCD and

discernible either through touch or sound.		LED.
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable.	
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Supports.	The Voice Guidance is output through an industry standard connector. It may be interrupted, paused, and repeated.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Supports.	
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports.	Two colors were used conventionally for status indication of the Start key on the LED. New machines however use a light on/off approach, which does not rely on color-coding.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable.	
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports.	Screen flicker does not occur within this range.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Does not support.	There are some features that do not meet the specification including: the reader platen when in the open position, the Stack bypass tray, and Cassettes 1 and 2.  An Accessibility Handle is available to access a document feeder in the open position. Helpful for users copying while seated.
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Supports.	
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is	Does not support.	The height of the reader platen does not support the criteria when in the open position.

<p>more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.</p>		<p>An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position.</p>
<p>(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane</p>	<p>Supports.</p>	

**Section 1194.31 Functional Performance Criteria**

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports.	<p>-The Voice Guidance Kit helps users with visual impairment perform basic operations of the copy function.</p> <p>-All hard keys are tactilely discernable. A Braille set is available as an option.</p> <p>- Operation status can be determined through audio tones that confirm key entry, error, and job done.</p> <p>- Automatic Document Feeder guarantees proper document placement.</p> <p>- When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate basic functions (normally found on the LCD touch screen display) from a PC.</p> <p>-Only copy functions addressed.</p>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports.	<p>-The Voice Guidance Kit helps users with visual impairment perform basic operations of the copy function.</p> <p>- Operation status can be determined through audio tones that confirm key entry, error, and job done.</p> <p>- Automatic Document Feeder guarantees proper document placement.</p> <p>- When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate basic functions (normally found on the LCD touch screen display) from a PC.</p> <p>- Only copy functions addressed.</p>
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supports.	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports.	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports.	
(f) At least one mode of operation and information	Supports with exception.	Operation of the paper cassettes for users



<p>retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>		<p>with limited upper body strength is not supported.</p> <p>The standard Remote UI and optional Remote Operator's Software Kit provides alternative access to users with mobility and dexterity impairments.</p>
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**Section 1194.41 Information, Documentation, and Support**

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation available to end-users is available in alternate formats upon request, at no additional charge.	Supports.	Product support documentation will be provided upon request in electronic format, at no additional charge.
(b) End-users have access to a description of the accessibility and compatibility features of products in alternate formats and alternate methods upon request, at no additional charge.	Supports.	An evaluation of the accessibility features of products will be provided upon request in electronic format, at no additional charge.
c) Support services for products accommodate the communication needs of end-users with disabilities.	Supports.	Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.