



Canon Accessibility Conformance Report

ITI VPAT® Version 2.4

Name of Product:

TZ-30000



Product Description: Large Format Printer

Date: Jun. 30 2021

Contact information: accessibility@cusa.canon.com

Notes:

Evaluation Methods Used: Inspection, measurement and testing are based on product knowledge and testing with consistent evaluation methods through our products. Softwares are tested with JAWS.

Applicable Standards / Guidelines & Table of contents :

This report covers the degree of conformance for the following accessibility standard/guideline:

US Section 508 standards (2017) with corrections (2018)

WCAG 2.1 (2018)

The composition of evaluated product:

Hardware Device

Driver: Printer Driver Software

Web Application: Remote UI

Documents

Terms: The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criteria.

Supports through Equivalent Facilitation: Some functionality of the product meet the intent of the Criteria through alternate way.

Supports when combined with Compatible AT: Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.

Does Not Support: Majority of functionality of the product does not meet the criteria.

Not Applicable: The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.

Not Applicable – Fundamental Alteration Exception Applies: The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

US Section 508 Standards

Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Partially Supports	The controller can be tactilely recognized. However, some button operation might be difficult to recognize. PrinterDriver can be operated with keyboard through hearing by using screen reader. However, keyboard interface can not be operated in some part of Remote UI.
302.2 With Limited Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Supports	The text used in this product is not stylized and there is considerable contrast with the background.
302.3 Without Perception of Color. Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports	Information conveyed using color is also conveyed using text and icons.
302.4 Without Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Not Applicable	Standard operation of this product doesnot require hearing.
302.5 With Limited Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Not Applicable	Standard operation of this product doesnot require hearing.
302.6 Without Speech. Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Not Applicable	Standard operation of this product doesnot require vocal input.
302.7 With Limited Manipulation. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports	Standard operation of this product does not require fine motor control or simultaneous manual operations. In Remote UI, some cases are not operable through a keyboard interface, but are operable with a mouse interface.
302.8 With Limited Reach and Strength. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	Operable parts do not require grasping, pinching, or twisting of the wrist to operate.
302.8 With Limited Reach and Strength. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Does not Support	User can use the function that meets the purpose without interrupt by using Accessibility feature.
302.9 With Limited Language, Cognitive, and Learning Abilities. ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Supports	User can use the function that meets the purpose without interrupt by using Accessibility feature.

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402.1 General. (Closed Functionality) ICT with closed functionality shall be operable without requiring the user to attach or install assistive technology other than personal headsets or other audio couplers, and shall conform to 402.	No response required according to ITI VPAT.	

402.2.1 Information Displayed On-Screen. Speech output shall be provided for all information displayed on-screen.	Does not Support	Speech output is not provided for all information displayed on-screen.
402.2.2 Transactional Outputs. Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.	Not Applicable	Speech output is not supported.
402.2.3 Speech Delivery Type and Coordination. Speech output shall be delivered through a mechanism that is readily available to all users, including, but not limited to, an industry standard connector or a telephone handset. Speech shall be recorded or digitized human, or synthesized. Speech output shall be coordinated with information displayed on the screen.	Not Applicable	Speech output is not supported.
402.2.4 User Control. Speech output for any single function shall be automatically interrupted when a transaction is selected. Speech output shall be capable of being repeated and paused.	Not Applicable	Speech output is not supported.
402.2.5 Braille Instructions. Where speech output is required by 402.2, braille instructions for initiating the speech mode of operation shall be provided. Braille shall be contracted and shall conform to 36 CFR part 1191, Appendix D, Section 703.3.1.	Not Applicable	Speech output is not supported.
402.3.1 Private Listening. Where ICT provides private listening, it shall provide a mode of operation for controlling the volume. Where ICT delivers output by an audio transducer typically held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	Speech output is not supported.
402.3.2 Non-private Listening. Where ICT provides non-private listening, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	Speech output is not supported.
402.4 Characters on Display Screens. At least one mode of characters displayed on the screen shall be in a sans serif font. Where ICT does not provide a screen enlargement feature, characters shall be 3/16 inch (4.8 mm) high minimum based on the uppercase letter "I". Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.	Partially Supports	Characters displayed on the screen contrast with their background enough. Height of characters does not meet the criteria. However, contrast with their background are enough, therefore it helps user to see characters.
402.5 Characters on Variable Message Signs. Characters on variable message signs shall conform to section 703.7 Variable Message Signs of ICC A117.1:2009.	Not Applicable	Variable message signs are not supported.
403.1 Biometrics Where provided, biometrics shall not be the only means for user identification or control.	Not Applicable	Biometric forms of user identification are not used.
404.1 Preservation of Information Provided for Accessibility ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Not Applicable	Accessibility that transmits and converts information or communication are not supported.
405.1 Privacy. The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Supports	Speech output is not provided. However, Canon global privacy provides to all individuals the same degree of privacy.
406.1 Standard Connections Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	This product provides a connection method that conforms to a industry standard.

<p>407.2 Contrast. Where provided, keys and controls shall contrast visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.</p>	Supports	There is considerable contrast between characters, symbols, and the background used by keys and other controls.
<p>407.3.1 Tactilely Discernible. Input controls shall be operable by touch and tactilely discernible without activation.</p>	Partially Supports	Some of the operable parts can not be discernible without vision.
<p>407.3.2 Alphabetic Keys. Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the "F" and "J" keys shall be tactilely distinct from the other keys.</p>	Does not Support	Keys on the touch panel cannot be distinguished by touch.
<p>407.3.3 Numeric Keys. Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T Recommendation E.161</p>	Does not Support	Keys on the touch panel cannot be distinguished by touch.
<p>407.4 Key Repeat. Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.</p>	Does not Support	When handling roll paper manually, the delay before the key repeat feature is activated less than 2 seconds.
<p>407.5 Timed Response. Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.</p>	Supports	Timed response are not required in general operation.
<p>407.6 Operation. (General) At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.</p>	Does not Support	There are some operation that requires strength and both hands in maintenance operation.
<p>407.7 Tickets, Fare Cards, and Keycards. Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is important to further use of the ticket, fare card, or keycard.</p>	Not Applicable	
<p>407.8.1 Vertical Reference Plane. Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The vertical reference plane shall be located in conformance to 407.8.2 or 407.8.3.</p>	Supports	
<p>407.8.1.1 Vertical Plane for Side Reach. Where a side reach is provided, the vertical reference plane shall be 48 inches (1220 mm) long minimum.</p>	Supports	
<p>407.8.1.2 Vertical Plane for Forward Reach. Where a forward reach is provided, the vertical reference plane shall be 30 inches (760 mm) long minimum.</p>	Not Applicable	
<p>407.8.2 Side Reach. Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.</p>	Does not Support	Some of the operable parts do not meet high limit value.
<p>407.8.2.1 Unobstructed Side Reach. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.</p>	Partially Supports	Location of the operable part meets the reference. Top cover position in open status does not meet the reference.

<p>407.8.2.2 Obstructed side reach Where the operable part is located more than 10 inches (255 mm), but not more than 24 inches (610 mm), beyond the vertical reference plane, the height of the operable part shall be 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor. The operable part shall not be located more than 24 inches (610 mm) beyond the vertical reference plane.</p>	Partially Supports	Location of the operable part meets the reference. Ink cover position in open status does not meet the reference.
<p>407.8.3 Forward Reach. Operable parts of ICT providing a forward reach shall conform to 407.8.3.1 or 407.8.3.2. The vertical reference plane shall be centered, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.</p>	Not Applicable	
<p>407.8.3.1 Unobstructed forward reach Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.</p>	Not Applicable	
<p>407.8.3.2 Obstructed Forward Reach. Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 407.12.3.2. The maximum allowable forward reach to an operable part shall be 25 inches (635 mm).</p>	Not Applicable	
<p>407.8.3.2.1 Height. Where the operable part is located less than 20 inches (510 mm) beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum. Where the operable part is located 20 inches (510 mm) to 25 inches (635 mm) beyond the vertical reference plane, the operable part shall be 44 inches (1120 mm) high maximum.</p>	Not Applicable	
<p>407.8.3.2.2 Knee and Toe Space. Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.</p>	Not Applicable	
<p>408.2 Display Screens (General) Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located 40 inches (1015 mm) above the floor space where the display screen is viewed.</p>	Supports	The display screen is visible from a point located 1015mm above the floor space.
<p>408.3 General. (Flashing) Where ICT emits lights in flashes, there shall be no more than three flashes in any one-second period.</p>	Supports	There is no screen flicker more than three flashes in any one-second period.
<p>409.1 Status Indicators. Status indicators, including all locking or toggle controls or keys (e.g., Caps Lock and Num Lock keys), shall be discernible visually and by touch or sound.</p>	Does not Support	Status indicators for toggle controls are not discernible other than visually.
<p>410.1 Color Coding. Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	Supports	All information conveyed using color is also conveyed using text.
<p>411.1 Audible Signals. Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response.</p>	Supports	Lamp or visual component is concomitant with all audible signals or cues during operation.
<p>412.2.1 Volume Gain for Wireline Telephones. Volume gain conforming to 47 CFR 68.317 shall be provided on analog and digital wireline telephones.</p>	Not applicable	
<p>412.2.2 Volume Gain for Non-Wireline ICT. A method for increasing volume shall be provided for non-wireline ICT.</p>	Not applicable	

412.3.1 Wireless Handsets. ICT in the form of wireless handsets shall conform to ANSI/IEEE C63.19-2011 (incorporated by reference, see 702.5.1).	Not applicable	
412.3.2 Wireline Handsets. ICT in the form of wireline handsets, including cordless handsets, shall conform to TIA-1083-B (incorporated by reference, see 702.9.1).	Not applicable	
412.4 Digital Encoding of Speech. ICT in IP-based networks shall transmit and receive speech that is digitally encoded in the manner specified by ITU-T Recommendation G.722.2 (incorporated by reference, see 702.7.2) or IETF RFC 6716 (incorporated by reference, see 702.8.1).	Not applicable	
412.5 Real-Time Text Functionality (HCO and VCO Support) Reserved. (Pending the outcome of rulemaking of the Federal Communications Commission(FCC) as discussed in Section III.D (Major Issues-Real-Time Text))	Not applicable	
412.5 Real-Time Text Functionality (Interoperability) Reserved. (Pending the outcome of rulemaking of the Federal Communications Commission(FCC) as discussed in Section III.D (Major Issues-Real-Time Text))	Not applicable	
412.5 Real-Time Text Functionality (Compatibility with Interactive Voice Response). Reserved. (Pending the outcome of rulemaking of the Federal Communications Commission(FCC) as discussed in Section III.D (Major Issues-Real-Time Text))	Not applicable	
412.6 Caller ID. Where provided, caller identification and similar telecommunications functions shall be visible and audible.	Not applicable	
412.7 Video Communication. Where ICT provides real-time video functionality, the quality of the video shall be sufficient to support communication using sign language.	Not applicable	
412.8.1 TTY Connectability. ICT shall include a standard non-acoustic connection point for TTYs.	Not applicable	
412.8.2 Voice and Hearing Carry Over. ICT shall provide a microphone capable of being turned on and off to allow the user to intermix speech with TTY use.	Not applicable	
412.8.3 Signal Compatibility. ICT shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols where the system interoperates with the Public Switched Telephone Network (PSTN).	Not applicable	
412.8.4 Voice Mail and Other Messaging Systems. Where provided, voice mail, auto-attendant, interactive voice response, and caller identification systems shall be usable with a TTY.	Not applicable	
413.1.1 Decoding and Display of Closed Captions. Players and displays shall decode closed caption data and support display of captions.	Not applicable	
413.1.2 Pass-Through of Closed Caption Data. Cabling and ancillary equipment shall pass through caption data.	Not applicable	
414.1.1 Digital Television Tuners. Digital television tuners shall provide audio description processing that conforms to ATSC A/53 Digital Television Standard, Part 5 (2014) (incorporated by reference, see 702.2.1). Digital television tuners shall provide processing of audio description when encoded as a Visually Impaired (VI) associated audio service that is provided as a complete program mix containing audio description according to the ATSC A/53 standard.	Not applicable	

414.1.2 Other ICT. ICT other than digital television tuners shall provide audio description processing.	Not applicable	
415.1.1 Caption Controls. Where ICT provides operable parts for volume control, ICT shall also provide operable parts for caption selection.	Not applicable	
415.1.2 Audio Description Controls. Where ICT provides operable parts for program selection, ICT shall also provide operable parts for the selection of audio description.	Not applicable	

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2. (E207.2 WCAG Conformance. User interface components, as well as the content of platforms and applications, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0)	See WCAG section.	
502.2.1 User Control of Accessibility Features. Platforms shall provide user control over platform features that are defined in the platform documentation as accessibility features.	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver is not a platform.
502.2.2 No Disruption of Accessibility Features. Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
502.3.1 Object Information. The object role, state(s), boundary, name, and description shall be programmatically determinable.	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The roles, states, boundary, names, and description of UI objects in the printer driver can be recognized programmatically. However, information of some UI objects is not read.
502.3.2 Modification of Object Information. States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The roles, states, boundary, names, and description of UI objects in the printer driver can be recognized programmatically. However, there are some UI objects not able to change the setting.
502.3.3 Row, Column, and Headers. If an object is in a table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	PRINTER DRIVER: Does not Support	PRINTER DRIVER: Header cell and job data cells below the header are not read as set, and these are read in each row. Therefore it is hard to understand the meaning.

<p>502.3.4 Values. Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.</p>	<p>PRINTER DRIVER: Supports when combined with Compatible AT</p>	<p>PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for recognizing range of value, the use of assistive technology (e.g.JAWS) is needed.</p>
<p>502.3.5 Modification of Values. Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.</p>	<p>PRINTER DRIVER: Supports</p>	<p>PRINTER DRIVER: Values that can be set by the user are capable of being set through the program.</p>
<p>502.3.6 Label Relationships. Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.</p>	<p>PRINTER DRIVER: Partially Supports</p>	<p>PRINTER DRIVER: The labels as sociated with UI component sin the printer driver can be recognized programmatically. However, for recognizing some labels, the use of assistive technology (e.g. JAWS) is needed.</p>
<p>502.3.7 Hierarchical Relationships. Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.</p>	<p>PRINTER DRIVER: Supports</p>	<p>PRINTER DRIVER: The labels as sociated with UI component sin the printer driver can be recognized programmatically.</p>
<p>502.3.8 Text The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.</p>	<p>PRINTER DRIVER: Supports</p>	<p>PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.</p>
<p>502.3.9 Modification of Text Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.</p>	<p>PRINTER DRIVER: Supports</p>	<p>PRINTER DRIVER: Texts that can be set by user are able to be set programmatically through the program.</p>
<p>502.3.10 List of Actions A list of all actions that can be executed on an object shall be programmatically determinable.</p>	<p>PRINTER DRIVER: Partially Supports</p>	<p>PRINTER DRIVER: Operations that can be executed on a UI object in the printer driver can be recognized with the use of screen readers.</p>
<p>502.3.11 Actions on Objects. Applications shall allow assistive technology to programmatically execute available actions on objects.</p>	<p>PRINTER DRIVER: Partially Supports</p>	<p>PRINTER DRIVER: Operations that can be executed on a UI object in the printer driver can be recognized with the use of screen readers.</p>
<p>502.3.12 Focus Cursor. Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.</p>	<p>PRINTER DRIVER: Partially Supports</p>	<p>PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized in the printer driver.</p>

<p>502.3.13 Modification of Focus Cursor. Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive Technology.</p>	<p>PRINTER DRIVER: Partially Supports</p>	<p>PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized in the printer driver.</p>
<p>502.3.14 Event Notification. Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.</p>	<p>PRINTER DRIVER: Supports</p>	<p>PRINTER DRIVER: When changes of UI components occur, the printer driver can notify it programmatically.</p>
<p>502.4 Platform Accessibility Features. Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (incorporated by reference in Chapter 1) listed below:</p> <p>Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes. 2. Section 9.3.4 Provide adjustment of delay before key acceptance. 3. Section 9.3.5 Provide adjustment of same-key double-strike acceptance. 4. Section 10.6.7 Allow users to choose visual alternative for audio output. 5. Section 10.6.8 Synchronize audio equivalents for visual events. 6. Section 10.6.9 Provide speech output services. 7. Section 10.7.1 Display any captions provided.</p>	<p>PRINTER DRIVER: Not Applicable</p>	
<p>503.2 User Preferences. Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.</p>	<p>PRINTER DRIVER: Supports</p>	<p>PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).</p>
<p>503.3 Alternative User Interfaces. Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.</p>	<p>PRINTER DRIVER: Not Applicable</p>	<p>PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility.</p>
<p>503.4.1 Caption Controls. Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.</p>	<p>PRINTER DRIVER: Not Applicable</p>	<p>PRINTER DRIVER: The printer driver does not provide any video content with synchronized audio.</p>
<p>503.4.2 Audio Description Controls. Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio description at the same menu level as the user controls for volume or program selection.</p>	<p>PRINTER DRIVER: Not Applicable</p>	<p>PRINTER DRIVER: The printer driver does not provide any video content with synchronized audio.</p>

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
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602.2 Accessibility and Compatibility Features. Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	This VPAT lists and explains the features required by Section 508 Standard (2017) Chapters 4 and 5.
602.3 Electronic Support Documentation. Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG (incorporated by reference, see 702.10.1).	Supports	
602.4 Alternate Formats for Non-electronic Support Documentation. Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Applicable	Product support documentation will be provided upon request in electronic format.
603.2 Information on Accessibility and Compatibility Features. ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	Support services will provide information about functions related to accessibility by means according to user's requests.
603.3 Accommodation of Communication Needs. Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Canon U.S.A., Inc. provides support services accommodating users with disabilities through 1(800) OKCANON (652-2666) assistance, TTY support at (866)251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.

WCAG Web Contents Accessibility Guidelines

WCAG Report (Level A & AA)

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A): All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.	PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Partially Supports	PRINTER DRIVER: The non-text content items in the UI of the printer driver are visual representations of various setting values, and provide text alternative for them. However, alternative means are necessary for some of them to give their information. Remote UI: Images that convey important information have text that explains the purpose or meaning of the image. DOCUMENT: All non-text content that is presented to the user has a text alternative that serves the equivalent purpose. However, emoji used in explanation does not have a text alternative in some cases.
1.2.1 Audio-only and Video-only (Prerecorded)(A): For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: - Prerecorded Audio-only - Prerecorded Video-only	PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Supports	PRINTER DRIVER: Prerecorded audio-only and prerecorded video-only contents are not supported. Remote UI: Prerecorded audio-only and prerecorded video-only contents are not supported. DOCUMENT: Information equal to prerecorded video is provided by using screen reader.

<p>1.2.2 Captions (Prerecorded)(A): Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Prerecorded audio content is not included in synchronized media.</p> <p>Remote UI: Prerecorded audio content is not included in synchronized media.</p> <p>DOCUMENT: Playback audio is not provided.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded)(A): An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Prerecorded video content is not included in synchronized media.</p> <p>Remote UI: Prerecorded video content is not included in synchronized media.</p> <p>DOCUMENT: Playback audio is not provided.</p>
<p>1.2.4 Captions (Live)(AA): Captions are provided for all live audio content in synchronized media.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Live audio content is not included in synchronized media.</p> <p>Remote UI: Live audio content is not included in synchronized media.</p> <p>DOCUMENT: Live audio is not provided.</p>
<p>1.2.5 Audio Description (Prerecorded)(AA): Audio description is provided for all prerecorded video content in synchronized media.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Prerecorded video content is not included in synchronized media.</p> <p>Remote UI: Prerecorded video content is not included in synchronized media.</p> <p>DOCUMENT: Playback audio is not provided.</p>
<p>1.3.1 Info and Relationships(A): Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>	<p>PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Text is provided for structures that can be interpreted programmatically. However, for some of them, the use of assistive technology (e.g. JAWS) is needed for cursor movement.</p> <p>Remote UI: For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether it uses audio or not.</p> <p>DOCUMENT: Explanations are conveyed primarily via text.</p>

<p>1.3.2 Meaningful Sequence(A): When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>	<p>PRINTER DRIVER: Partially Supports Remote UI: Partially Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and information can be provided in the correct order. However, for some UI contents, the use of assistive technology (e.g.JAWS) is needed.</p> <p>Remote UI: Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence. However, for reading in some parts, the use of assistive technolgh (e.g. JAWS) is needed. The remaining ink level and some of the non-text content items (icons) have no text explanation.</p> <p>DOCUMENT: For cases where the order in which information is presented could affect its meaning, that information is presented in the same order.</p>
<p>1.3.3 Sensory Characteristics(A): Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation,or sound.</p>	<p>PRINTER DRIVER: Partially Supports Remote UI: Partially Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Printer Driver provides texts for understanding and operating contents in UI. Therefore, it does not rely solely on sensory characteristics. However, some non-text contents (icons) do not have texts.</p> <p>Remote UI: Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence. No text drawn on some buttons for going back to previous screen.</p> <p>DOCUMENT: There is no content that rely on sensory characteristics of components.</p>
<p>1.3.4 Orientation(AA):Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Printer Driver does not restrict its view to a single display orientation.</p> <p>Remote UI: Remote UI does not restrict its view and operation to a single display orientation.</p> <p>DOCUMENT: It does not restrict its view to a single display orientation.</p>
<p>1.3.5 Identify Input Purpose(AA):The purpose of each input field collecting information about the user can be programmatically determined when: The input field serves a purpose identified in the Input Purposes for User Interface Components section; and The content is implemented using technologies with support for identifying the expected meaning for form input data.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Printer Driver does not provide any input field collecting user information.</p> <p>Remote UI: The purpose of each input field collecting information about the user is obvious.</p> <p>DOCUMENT: It does not provide any input field collecting user information.</p>

<p>1.4.1 Use of Color(A): Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Printer Driver does not use of color for the only means of conveying information.</p> <p>Remote UI: Remote UI does not use color-coding as the only means of conveying information.</p> <p>DOCUMENT: Color on display and on operable parts are not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>
<p>1.4.2 Audio Control(A): If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Printer Driver have no audio that plays automatically more than 3 seconds.</p> <p>Remote UI: The remote UI for this product does not play any audio.</p> <p>DOCUMENT: Audio that plays automatically is not provided.</p>
<p>1.4.3 Contrast (Minimum)(AA): The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Displayed text meets contrast requirements/standards.</p> <p>Remote UI: Displayed text meets contrast requirements/standards.</p> <p>DOCUMENT: Displayed text meets contrast requirements/standards.</p>
<p>1.4.4 Resize text(AA): Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes there sizing of text.</p> <p>Remote UI: Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality.</p> <p>DOCUMENT: Text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>
<p>1.4.5 Images of Text(AA): If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: The printer driver uses text to convey information and does not have any images of text.</p> <p>Remote UI: The remote UI does not use any images of text.</p> <p>DOCUMENT: Text format, not images of text, is used for the text.</p>

<p>1.4.10 Reflow(AA):Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:</p> <ul style="list-style-type: none"> •Vertical scrolling content at a width equivalent to 320 CSS pixels; •Horizontal scrolling content at a height equivalent to 256 CSS pixels. 	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Printer Driver requires to be presented scrolling in two dimensions.</p> <p>Remote UI: Remote UI requires presenting in two dimensions.</p> <p>DOCUMENT: Content can be presented vertical scrolling at a width equivalent to 320CSS pixels and adjusted for the screen without loss of information or functionality.</p>
<p>1.4.11 Non-text Contrast(AA):The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s):</p> <ul style="list-style-type: none"> •User Interface Components: Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author; •Graphical Objects: Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed. 	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: The visual presentation of User Interface Components and Graphical Objects have a contrast ratio of at least 3:1 against adjacent color(s)</p> <p>Remote UI: The visual User Interface Components and Graphical Objects meet a contrast ratio standard against adjacent colors.</p> <p>DOCUMENT: The visual presentation of User Interface Components and Graphical Objects have a contrast ratio of at least 3:1 against adjacent color(s)</p>
<p>1.4.12 Text Spacing(AA):In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property:</p> <ul style="list-style-type: none"> Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size. 	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Printer Driver does not use markup languages. Therefore, it does not change the following setting: Line height (line spacing); Spacing following paragraphs; Letter spacing (tracking); Word spacing.</p> <p>Remote UI: Remote UI does not provide the means to change letter spacing (tracking).</p> <p>DOCUMENT: It does not provide the means to change letter spacing (tracking).</p>
<p>1.4.13 Content on Hover or Focus(AA): Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:</p> <ul style="list-style-type: none"> Dismissible: A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content; Hoverable: If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; Persistent : The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. 	<p>PRINTER DRIVER: Partially Supports Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: It does not provide to set the additional content to become hidden in Printer Driver, but provide to keep visible.</p> <p>Remote UI: Remote UI have no components that became visible additional content.</p> <p>DOCUMENT: It has no components that became visible additional content.</p>

<p>2.1.1 Keyboard(A): All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p>	<p>PRINTER DRIVER: Supports Remote UI: Does not Support DOCUMENT: Supports</p>	<p>PRINTER DRIVER: The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard.</p> <p>Remote UI: In some function, operation through a keyboard are not provided.</p> <p>DOCUMENT: All functionality are operable with keyboard I/F and does not depend on operation timing.</p>
<p>2.1.2 No Keyboard Trap(A): If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Focus can be moved away from the component using only a keyboard interface.</p> <p>Remote UI: Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only keyboard.</p> <p>DOCUMENT: Keyboard focus can be moved using a keyboard interface without keyboard trap in a specific component.</p>
<p>2.1.4 Character Key Shortcuts(A):If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: Turn off: A mechanism is available to turn the shortcut off; Remap: A mechanism is available to remap the shortcut to use one or more non-printable keyboard characters (e.g. Ctrl, Alt, etc); Active only on focus: The keyboard shortcut for a user interface component is only active when that component has focus.</p>	<p>PRINTER DRIVER: Does not Support Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Keyboard shortcut is implemented in printer driver content.However, it is not available to turn the shortcut off, and to remap the shortcut.</p> <p>Remote UI: There is no component that implements a keyboard shortcut in Remote UI.</p> <p>DOCUMENT: There is no component that implements a keyboard shortcut.</p>
<p>2.2.1 Timing Adjustable(A): For each time limit that is set by the content, at least one of the following is true: • Turn off: The user is allowed to turn off the time limit before encountering it; or • Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or • Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or • Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or • Essential Exception: The time limit is essential and extending it would invalidate the activity; or • 20 Hour Exception: The time limit is longer than 20 hours.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: There are no time limits applied.</p> <p>Remote UI: There are no time limits applied.</p>

<p>2.2.2 Pause, Stop, Hide(A): For moving, blinking, scrolling, or auto-updating information, all of the following are true: •Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and •Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: There are no UI components in the printer driver that automatically move or update. Remote UI: The remote UI does not have any components which auto-update. DOCUMENT: There are no UI components in the printer driver that automatically move or update.</p>
<p>2.3.1 Three Flashes or Below Threshold(A): Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: There are no UI components in the printer driver that flash. Remote UI: There are no Blinking or flashing objects applied in Remote UI. DOCUMENT: There are no UI components in the printer driver that flash.</p>
<p>2.4.1 Bypass Blocks(A): A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Does not Support DOCUMENT: Supports</p>	<p>Remote UI: A mechanism to bypass blocks of tab menu that are repeated is not provided in Remote UI. DOCUMENT: It is available to bypass blocks of content that are repeated on multiple Web pages.</p>
<p>2.4.2 Page Titled(A): Web pages have titles that describe topic or purpose.</p>	<p>PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Each screen of the printer driver has a title that indicates the purpose of the screen. However, for the reading of the title, the use of assistive technology (e.g. JAWS) is needed. Remote UI: Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed. DOCUMENT: All pages have titles that describe topic or purpose that can be presented to the user by assistive technologies (e.g. JAWS).</p>
<p>2.4.3 Focus Order(A): If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: The order of focus preserves meaning and operability. Remote UI: All focusable components in the remote UI receive focus in an order that preserves meaning and operability. DOCUMENT: Focusable components receive focus in an order that preserves meaning and operability.</p>

<p>2.4.4 Link Purpose (In Context)(A): The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports</p>	<p>Remote UI: The purpose of each link in the remote UI can be determined from the link text.</p> <p>DOCUMENT: Each link can be easily understood the purpose of it.</p>
<p>2.4.5 Multiple Ways(AA): More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Does not Support DOCUMENT: Supports</p>	<p>Remote UI: When using the remote UI, it is not possible to reach a page without going through the required pages in the required order.</p> <p>DOCUMENT: "Contents" and "Search" are provided for available to locate a Web page.</p>
<p>2.4.6 Headings and Labels(AA): Headings and labels describe topic or purpose.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Headings and Labels describe the purpose.</p> <p>Remote UI: Each label and heading displayed in the remote UI describes purpose.</p> <p>DOCUMENT: All headings and labels describe topic or purpose that can be presented to the user by assistive technologies (e.g. JAWS).</p>
<p>2.4.7 Focus Visible(AA): Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>	<p>PRINTER DRIVER: Supports Remote UI: Partially Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: The keyboard focus can be recognized visually in the keyboard operable user interface.</p> <p>Remote UI: Keyboard focus indicator is visible in the remote UI. The use of assistive technology (e.g. JAWS) is required for some of the user interface components.</p> <p>DOCUMENT: The keyboard focus can be recognized visually in the keyboard operable user interface.</p>
<p>2.5.1 Pointer Gestures(A):All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.</p>	<p>PRINTER DRIVER: Supports Remote UI: Not Applicable DOCUMENT: Supports</p>	<p>PRINTER DRIVER: Functionality that uses path-based gestures for operation can be operated with a single pointer.</p> <p>Remote UI: No function that uses multipoint or path-based gestures for operation is in Remote UI.</p> <p>DOCUMENT: All functionality that uses multipoint gestures for operation can be operated with a single pointer.</p>

<p>2.5.2 Pointer Cancellation(A):For functionality that can be operated using a single pointer, at least one of the following is true: No Down-Event: The down-event of the pointer is not used to execute any part of the function; Abort or Undo: Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; Up Reversal: The up-event reverses any outcome of the preceding down-event; Essential: Completing the function on the down-event is essential.</p>	<p>PRINTER DRIVER: Supports Remote UI: Not Applicable DOCUMENT: Supports</p>	<p>PRINTER DRIVER: For functionality that can be operated using a single pointer, it is easily available to abort or undo the function.</p> <p>Remote UI: No function that uses multipoint or path-based gestures for operation is in Remote UI.</p> <p>DOCUMENT: Pointer Cancellation is available. User can abort the function before completion or to undo the function after completion.</p>
<p>2.5.3 Label in Name(A):For user interface components with labels that include text or images of text, the name contains the text that is presented visually.</p>	<p>PRINTER DRIVER: Supports Remote UI: Partially Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: For user interface components with labels, the name contains the text that is presented visually.</p> <p>Remote UI: For user interface components with labels, the name contains the text that is presented visually. However, for some of these, the use of assistive technology (e.g. JAWS) is required.</p> <p>DOCUMENT: For user interface components with labels, the name contains the text that is presented visually.</p>
<p>2.5.4 Motion Actuation(A):Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when: Supported Interface: The motion is used to operate functionality through an accessibility supported interface; Essential: The motion is essential for the function and doing so would invalidate the activity.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: There is no function that can be operated by device motion or user motion in the printer driver.</p> <p>Remote UI: No function that can be operated by device motion or user motion is in Remote UI.</p> <p>DOCUMENT: No function that can be operated by device motion or user motion.</p>
<p>3.1.1 Language of Page(A): The default human language of each Web page can be programmatically determined.</p>	<p>PRINTER DRIVER: Partially Supports Remote UI: Partially Supports DOCUMENT: Partially Supports</p>	<p>PRINTER DRIVER: Although the printer driver is not a Webpage, The names, structures, and relationships of UI components can be recognized programmatically. However, for the reading of labels except in user interface, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Remote UI: The remote UI includes a language layer in addition to HTML and natural human language is used. For reading these, assistive technology (e.g. JWAS) is needed.</p> <p>DOCUMENT: The human language can be recognized programmatically. However, alternative means are used for some part.</p>

<p>3.1.2 Language of Parts(AA): The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Partially Supports DOCUMENT: Partially Supports</p>	<p>Remote UI: There is no component that initiates a change of context when receives focus in remote UI. For reading these, assistive technology (e.g. JWAS) is needed.</p> <p>DOCUMENT: The human language can be recognized programmatically. However, alternative means are used for some part.</p>
<p>3.2.1 On Focus(A): When any user interface component receives focus, it does not initiate a change of context.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: There are no UI components in the printer driver that change context upon receiving focus.</p> <p>Remote UI: There is no component that initiates a change of context when receives focus in remote UI.</p> <p>DOCUMENT: It has no component that initiates a change of context, when use interface receives focus.</p>
<p>3.2.2 On Input(A): Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: There are no circumstances in which changing the settings in the printer driver result in other settings being changed.</p> <p>Remote UI: No unexpected change occurs in user interface.</p> <p>DOCUMENT: Changing the setting of any user interface component does not cause a change of context.</p>
<p>3.2.3 Consistent Navigation(AA): Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports</p>	<p>Remote UI: Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated.</p> <p>DOCUMENT: Navigational mechanisms that are repeated on occur in the same relative order each time they are repeated.</p>
<p>3.2.4 Consistent Identification(AA): Components that have the same functionality within a set of Web pages are identified consistently.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports</p>	<p>Remote UI: The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality.</p> <p>DOCUMENT: Components that have the same functionality are identified consistently.</p>

<p>3.3.1 Error Identification(A): If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.</p>	<p>PRINTER DRIVER: Supports Remote UI: Partially Supports DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: In the printer driver, when errors are occurred, the error can be recognized programmatically and display the error content.</p> <p>Remote UI: If an input error is automatically detected, the item that is in error can be identified. However, it can not be identified by reading.</p>
<p>3.3.2 Labels or Instructions(A): Labels or instructions are provided when content requires user input.</p>	<p>PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: All entry fields in the user interface of the printer driver are labeled.</p> <p>Remote UI: Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled.</p> <p>DOCUMENT: All content requires user input is provided labels or instructions.</p>
<p>3.3.3 Error Suggestion(AA): If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p>	<p>PRINTER DRIVER: Partially Supports Remote UI: Does not Support DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur. However, for the reading of the range of value, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Remote UI: Suggestions for the correction of errors are not offered in remote UI.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data)(AA): For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: 1. Reversible: Submissions are reversible. 2. Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. 3. Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Not Applicable DOCUMENT: Not Applicable</p>	<p>PRINTER DRIVER: There is no case in printer driver.</p> <p>Remote UI: There is no case in remote UI.</p>
<p>4.1.1 Parsing(A): In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports</p>	<p>PRINTER DRIVER: No part of the printer driver is implemented using markup languages.</p> <p>Remote UI: The HTML used in the remote UI adheres to the appropriate standards.</p> <p>DOCUMENT: Markup languages used are nested according to their specifications.</p>

<p>4.1.2 Name, Role, Value(A): For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.</p>	<p>PRINTER DRIVER: Supports Remote UI: Partially Supports DOCUMENT: Partially Supports</p>	<p>PRINTER DRIVER: In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available.</p> <p>Remote UI: The HTML used in the remote UI adheres to the appropriate standards. The use of assistive technology (e.g. JAWS) is required for some of the user interface components.</p> <p>DOCUMENT: HTML used adheres to the appropriate standards. However, alternative means are used for some part.</p>
<p>4.1.3 Status Messages(AA):In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.</p>	<p>PRINTER DRIVER: Not Applicable Remote UI: Does not Support DOCUMENT: Supports</p>	<p>PRINTER DRIVER: No part of the printer driver is implemented using markup languages.</p> <p>Remote UI: The status message in Remote UI can be confirmed with moving focus on the status message.</p> <p>DOCUMENT: Status messages can be presented to the user by screen reader.</p>

Note1: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This template addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Government Marketing Representative.

Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of 36 CFR Part 1194 - Electronic and Information Technology Accessibility Standard and Section 508 of the Rehabilitation Act, and EN 301 549, Accessibility requirements for ICT products and services in Europe. It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

Note4: For office equipment, the VPAT which includes the assessment reports of both Section 508 Standards (2017 & 2018) and EN 301 549:2019 covers ISO/IEC 10779:2020, Information technology - Office equipment - Accessibility guidelines for older persons and persons with disabilities, as all the requirements of the ISO were derived from either US Section 508 Standards or EN 301 549.

Note5: All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

Note6: The information in this Voluntary Product Accessibility Template (VPAT) should not be considered a contractual agreement by Canon. FURTHER, THE INFORMATION AND MATERIALS PROVIDED IN THIS VPAT ARE "AS IS" WITHOUT WARRANTIES OF ANY KIND, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OF INTELLECTUAL PROPERTY. Canon does not warrant the accuracy and completeness of the information or materials in this VPAT. Canon may make changes to the information in this VPAT, or to the products described in this VPAT at any time, without notice.