

Voluntary Product Accessibility Template (VPAT)

Name of Product: image PROGRAF PRO2000_PRO4000_PRO4000S_PRO6000S_PRO6000

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Note: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. **The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form.** This template addresses a multitude of **PRO2000_PRO4000_PRO4000S_PRO6000S_PRO6000** features; however, any specific inquiries should be made to the **Canon Government Marketing Representative.**

The rules below refer to the Electronic and Information Technology Accessibility Standards (covered by Section 508 of the Rehabilitation Act of 1998) issued by the Architectural and Transportation Compliance Board. Comments in the “Supporting Features” column are based on the Information Technology Industry Council’s suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the **(PRO2000_PRO4000_PRO4000S_PRO6000S_PRO6000)** that can accommodate users with disabilities.

Summary Table Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	-Certain iPF_Preview and Statas Monitor functions are not applicable
Section 1194.22 Web-based Internet Information and Applications	Does not support	-Need to click with a mouse. Cannot be performed the function with enter key.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Supports with exception	-There may be difficulties when used by an individual who is blind. -There are difficulties to approach a top cover, a ink tank lever to operate by an individual who has lower limb disorders. -There may be difficulties to handle a roll

		<p>paper because of weight when used by an individual who has upper limbs disorders.</p> <p>-There are difficulties when operated by an individual who has upper limbs disorders to open the top cover of PRO6000 and PRO6000S</p>
Section 1194.26 Desktop and Portable Computer	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports with exception	<p>-There may be difficulties when operated by an individual who has lower limbs disorders to exchange a ink tank and load a cut media.</p> <p>-There may be difficulties when operated by an individual who has lower limbs disorders to exchange and load a roll media because of media weight.</p> <p>-There are difficulties when operated by an individual who has upper limbs disorders to open the top cover of PRO6000 and PRO6000S for setting cut media because of top cover weight.</p> <p>-There may be difficulties when operated a operation panel equipped touch panel screen by an individual who is blind.</p>
Section 1194.41 Information, Documentation, and Support	To be decided by CUSA	

*Please refer to the following pages for detailed information on supporting features and exceptions.

Section 1194.21 Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with Exceptions	-Certain iPFPreview functions are not applicable
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with Exceptions	-Certain iPFPreview and Status Monitor functions are not applicable
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with Exceptions	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	
(i) Color-coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports with Exceptions	-Certain functions are not applicable
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections	Not Applicable	

capable of producing a range of contrast levels shall be provided.		
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	-Certain Driver and iPFPreview functions are not applicable

Section 1194.22 Web-based Internet Information and Applications

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with exception	-Certain non-text elements cannot be read, but they are accompanied by text information to be operable and legible
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with exception	Return bottom become the same color of background, but there is another way to operate.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	
(g) Row and column headers shall be identified for data tables.	Does not support	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Not applicable	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports	

Section 1194.25 Self-Contained, Closed Products

Criteria	Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Support with exception	-There may be difficulties when operated with use of a touch panel screen by an individual who is blind.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	
(c) Where a product utilizes touch screens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Supports with exception	-Equipped with touch screen
(1194.23k-1) Products which have mechanically operated controls or keys, shall comply with the following: Controls and keys shall be tactilely discernible without activating the controls or keys.	Dose not Support	Controls and keys may not be tactilely controlled because operated with touch screen panel
(1194.23k-2) Controls and keys shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2 N) maximum.	Supports with exception	To open the top cover of PRO6000 and PRO 6000 need the force over 5 lbs.
(1194.23k-3) If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not applicable	
(1194.23k-4) The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Supports with exception	
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not applicable	
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not applicable	
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not applicable	

(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not applicable	
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Support	
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Support	
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Dose not Support	The following is out of range of requirement. -When the top cover is opened (D : 388 mm, H : 1387 mm) -When the inktank cover is opened (D : 851 mm, H : 1408 mm) • The highest position of inktank lever (D : 772 mm、 H : 1302 mm)。
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane	Dose not Support	The following is out of range of requirement. -When a inktank cover is opened (D : 851 mm) e -When a inktank lever is opened (D : 619 mm)

Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with exception	-There may be difficulties when operated with use of operation touch panel screen by an individual who is blind.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with exception	-Possible to be operated with touch screen by an individual who are visually impaired greater than 20/70.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supports	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Dose not Support	<p>-There may be difficulties when operated by an individual who has lower limbs disorders to exchange a inktank and load a cut media.</p> <p>-There may be difficulties when operated by an individual who has lower limbs disorders to exchange and load a roll media because of media weight</p> <p>-There are difficulties when operated by an individual who has upper limbs disorders to open the top cover of PRO6000 and PRO6000S for setting cut medial because of top cover weight.</p>

Section 1194.41 Information, Documentation, and Support

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation available to end-users is available in alternate formats upon request, at no additional charge.	To be decided by CUSA	
(b) End-users have access to a description of the accessibility and compatibility features of products in alternate formats and alternate methods upon request, at no additional charge.	To be decided by CUSA	
c) Support services for products accommodate the communication needs of end-users with disabilities.	To be decided by CUSA	

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