![Canon SEE IMPOSSIBLE]

imageWARE
Enterprise Management Console

REMOTE DIAGNOSTIC SYSTEM PLUG-IN

Developed to Easily Receive Device Monitoring

All imageRUNNER ADVANCE, imageRUNNER, and imagePRESS devices released after November 2006 are equipped with Canon's embedded Remote Diagnostic System (eRDS).
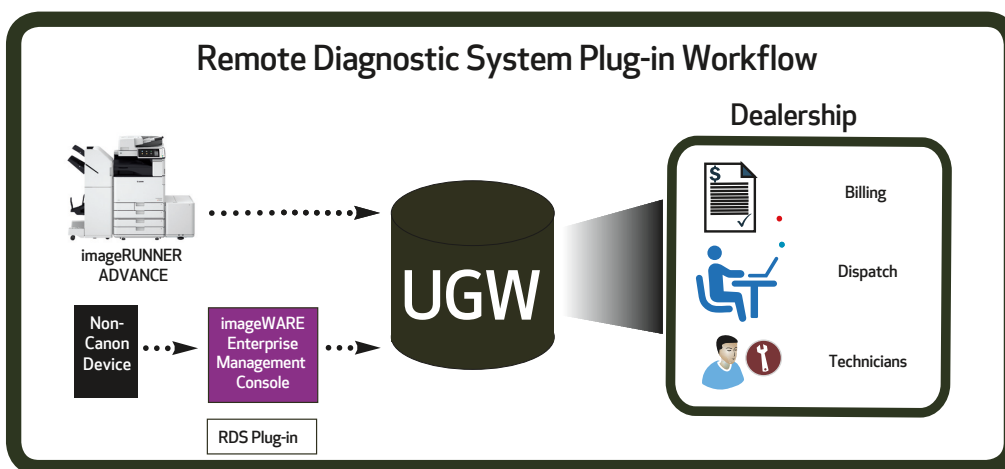
With the optional Free Remote Diagnostic System Plug-in for imageWARE Enterprise Management Console, you can gather data from any Canon or third-party printing networked device that utilizes the standard MIB. The scope of data will vary based on what the manufacturer makes available on the MIB. imageWARE Enterprise Management Console can, in turn, upload the data to the Universal Gateway (UGW) server in a similar manner as that of eRDS-enabled devices.

RDS PLUG-IN VERSUS eRDS

The Remote Diagnostic System Plug-in is a software that works in conjunction with imageWARE Enterprise Management Console running on a customer's network to gather information from non-eRDS Canon devices as well as third-party printing devices (assuming they utilize the standard MIB). The data can be uploaded to the UGW along with data from other eRDS devices.

UNIVERSAL GATEWAY (UGW)

The Universal Gateway is a server that receives meter data and device status updates sent by the eRDS devices. This also serves as a web portal to view information about registered devices.

Remote Diagnostic System Plug-in Workflow

Here are some questions to consider:

- How often are meter reads updated? Meter information is uploaded to the UGW every 16 hours.

- How often are errors, jams, and alarms updated? Errors, jams, and alarms are uploaded to the UGW as they occur.

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