



# imageWARE Enterprise Management Console

## Centralized, Cross-Enterprise Network Device Management



# Maximize Uptime Across Your Enterprise

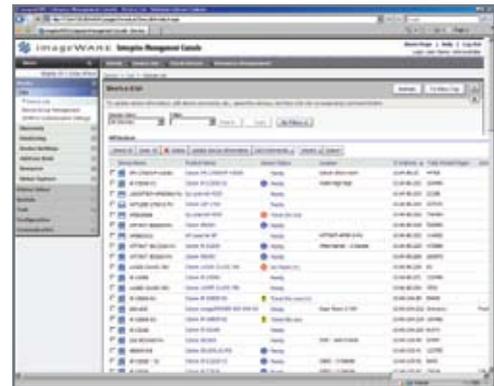
If you're frustrated by numerous individual device management utilities, imageWARE Enterprise Management Console delivers a streamlined, centralized point of control for all devices installed across your enterprise. This highly scalable, Web-based utility can manage multiple Canon and third-party devices on most customer networks.

To reduce traffic, multiple servers can be installed on your network in different locations. Simply place device management portals where they're needed most, and:

- **Identify device configurations**  
IT administrators can identify finishing and feature configurations on the MFP or printer (e.g., all devices that support the "Booklet" function), and enter special data such as Asset Tag, Contact Number, and Lease End Date.
- **Group devices logically**  
Simplify device location by logically grouping them (e.g., "N.Y. Office," "Building 2").
- **Manage third-party devices**  
Consolidate management of all network devices that comply with the standard printer MIB, regardless of brand or manufacturer.

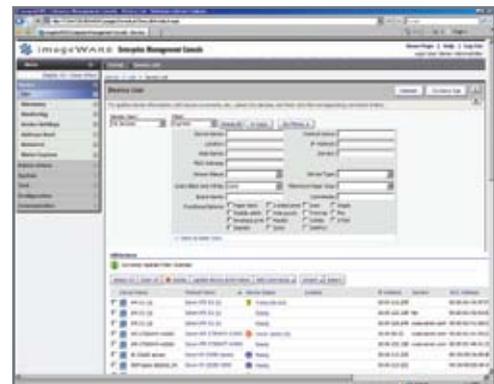
- **View device status in real time**

For fast resolution of errors such as paper jams or out-of-toner/ink conditions, connected devices immediately report status changes via e-mail to a system administrator or specific end-user.



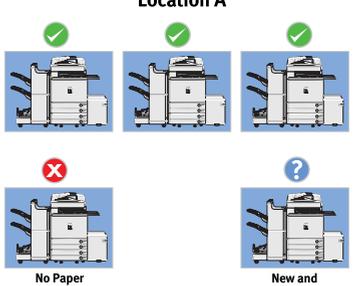
- **Customize viewing preferences**

Sort devices by protocol, type, or group (e.g., "all black-and-white printers") to segment and manage them as your environment demands.



# imageWARE Enterprise Management Console

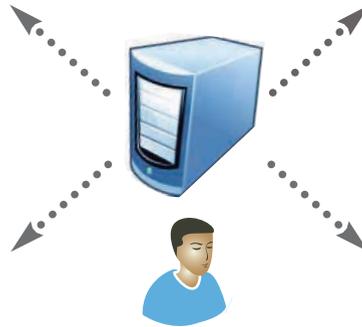
**Location A**



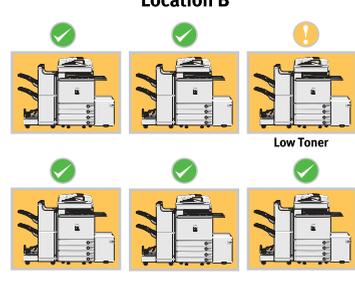
No Paper

New and Unconfigured Device

imageWARE Enterprise Management Console

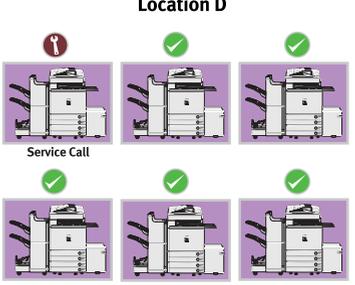


**Location B**



Low Toner

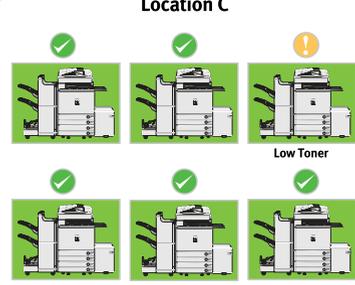
**Location D**



Service Call

- Centralized Device Management
- Device Discovery
- Device Configuration
- Device Monitoring
- Scalable

**Location C**



Low Toner

# Automated Task Management To Simplify Your Day

It's virtually impossible for any corporate IT staff to physically modify the Address Books of every individual device across the enterprise each time an employee joins, transfers, or leaves the company. Can you imagine the drain on productivity if this were done?

You can avoid such a scenario with imageWARE Enterprise Management Console. It automatically executes IT administrator-created instructions and tasks, either immediately or at timed intervals. Administrators have complete control to initiate any task. And, to minimize business disruption, device information can be retrieved and delivered overnight or on weekends.



| Task Name                                     | Status    | Plug-in Name              | Registered To  | Scheduled Date and Time |
|---|-----------|---------------------------|----------------|-------------------------|
| Save Canon Drivers for all Dept               | Succeeded | Printer Driver Management | George         | 9/26/2008 1:00:00 PM    |
| Discover new devices weekly                   | Succeeded | Device Discovery          | George         | 9/26/2008 1:00:00 AM    |
| Save Address Book for all Office Devices      | Succeeded | Address Book Management   | George         | 9/26/2008 12:00:00 AM   |
| Installly Drivers for all networking          | Succeeded | Printer Capture           | Administrators | 9/26/2008 9:00:00 PM    |
| SNMP Mibtest for DHCP changes                 | Succeeded | Device Discovery          | George         | 9/26/2008 1:00:00 PM    |
| Installly Drivers for Marketing Dept          | Succeeded | Printer Capture           | George         | 9/26/2008 12:00:00 PM   |
| Save Address Book for Software Marketing Dept | Succeeded | Address Book Management   | George         | 9/26/2008 12:00:00 PM   |

Some ways imageWARE Enterprise Management Console can improve your productivity include:

- **Discovery of new devices.**  
Through SNMP, you can query all Canon and third-party networked devices and automatically add new ones to the database for initial setup and configuration.
- **Delivery of device settings.**  
Retrieve device settings such as IP addresses, locations, and System Manager contact information, then reset them to default conditions to minimize help desk calls or reboot a fleet of devices.

- **Device monitoring.**

Devices can be monitored continuously, and common functions such as meter retrieval can be easily accomplished.

## Expand Your Control

Reduce your total cost of ownership even as you increase device control. The unique architecture of imageWARE Enterprise Management Console provides a foundation for future expansion through plug-ins that maximize printing assets across your entire enterprise. These plug-ins include:

- Meter Capture Plug-in
- Printer Driver Management Plug-in
- Address Book Management Plug-in
- Resource Management Plug-in

Plus, additional plug-ins that offer even more areas of functionality are soon to follow.

## Built-in Security

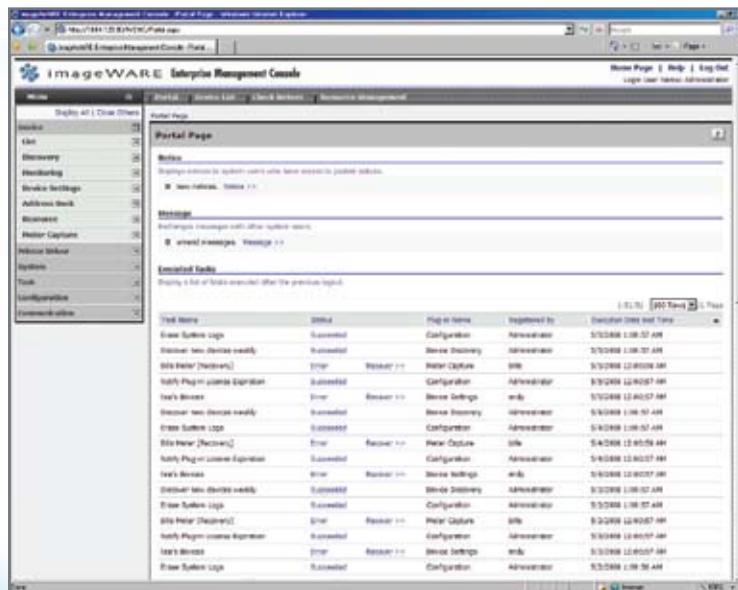
Security is a critical part of your enterprise—and an important part of imageWARE Enterprise Management Console. It features Secure Socket Layer (SSL) security and also offers functionality that prevents individual users from viewing device groups. In addition, the software also supports native Active Directory integration.

**Scalability. Reliability. Productivity. Efficiency. All in real time. You demand these from your ERP systems and every link in your supply chain. Shouldn't you demand them from your network device management solution?**

Take total control of your printing infrastructure—and hold it accountable to the highest performance standards—with Canon imageWARE Enterprise Management Console. This unified print and device management software solution optimizes IT efficiencies and reduces total cost of ownership across your entire organization. The result—networked device control that's easier than ever before.

With imageWARE Enterprise Management Console, you can streamline device control, speed problem resolution, automate tasks, and reduce IT burdens. You can even expand the solution through plug-ins that optimize administration efficiency throughout your entire enterprise.

imageWARE Enterprise Management Console—your total network device management solution.



# The Power to Manage Information

This is Canon imageWARE Enterprise Management Console. The next step in the evolution of device management software and an essential part of the Canon imageANYWARE strategy: the power to manage information regardless of form, content, or location.

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0126W182  
1008-IWEMC-5M-GKL

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## imageWARE Enterprise Management Console

### Printer Driver Management Plug-in

Remotely install, update, and uninstall Printer Drivers and add-ins on your network.

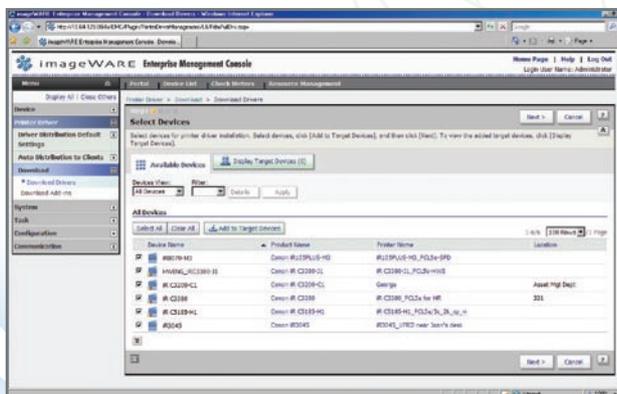
The optional Printer Driver Management Plug-in for imageWARE Enterprise Management Console lets you remotely install/update/uninstall printer drivers and add-ins to client computers on the network.

Using this Plug-in, you can:

- **Install, uninstall, and/or upgrade Canon printer drivers** on remote workstations.
- **Centralize management of Canon printer drivers.** Maintain consistency of printer drivers across all workstations. Easily install multiple drivers on workstations using a single EXE file, keeping things simple for IT staff to manage.

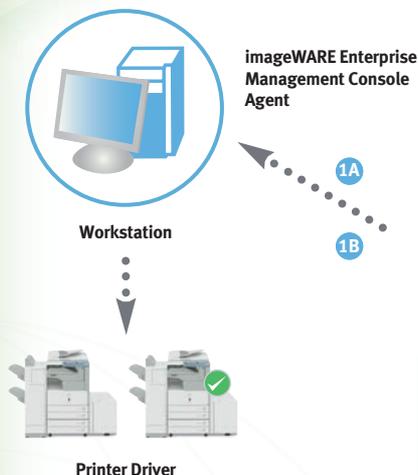
### System Requirements

The Printer Driver Management Plug-in must be used with imageWARE Enterprise Management Console and conforms to the same system requirements.

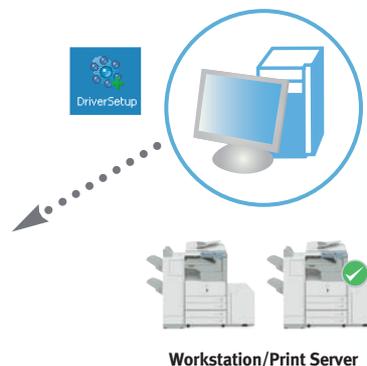


## How Does the Printer Driver Management Plug-in Work?

### Push Installation



### Pull Installation



When Printer Agent is installed, the IT Administrator can install/update or delete Printer Drivers on the workstation.

- 1 A task is created to install imageWARE Enterprise Management Console Printer Agent on the client workstation automatically.
- 2 Once the imageWARE Enterprise Management Console Printer Agent is installed successfully, a new task is created to install printer drivers on the workstation.

If imageWARE Enterprise Management Console Printer Agent is not installed on the workstation, then a Driver installer file is created from imageWARE Enterprise Management Console server and downloaded to the workstation. Once the executable file (EXE) is executed, the selected printer drivers are installed on the workstation/server.

Notes: Printers need to be discovered prior to installing printer drivers. Drivers need to be uploaded to the imageWARE Enterprise Management Console Printer driver repository (FTP).

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## imageWARE Enterprise Management Console

### Meter Capture Plug-in

Easily retrieve device counters.

The optional Meter Capture Plug-in for imageWARE Enterprise Management Console automatically delivers information on how many copies and prints have been output—and in what format (e.g., color, black and white)—from network-connected devices.

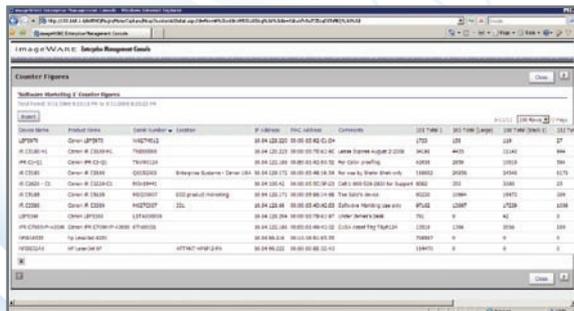
Using this Plug-in, you can:

- **Automatically retrieve Canon device meters at scheduled intervals** (e.g., daily, weekly, monthly). It guarantees accuracy and eliminates the time-intensive and error-prone task of physically checking and recording each device's meter count.
- **Save retrieved meters in a CSV file for easy export.** Take meter data in its electronic format and deliver it to the next step.

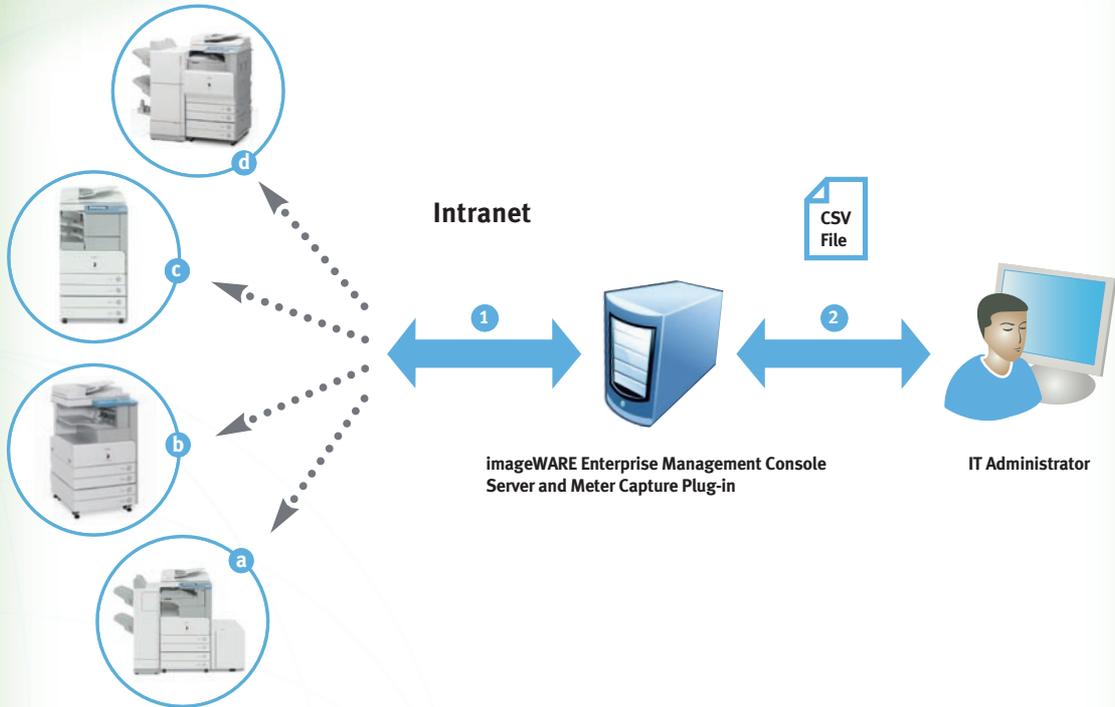
- **Gather meter data from third-party devices.** Manage all Canon and other-brand devices (standard MIB-compliant and total counter) from a single console.
- **Simplify meter retrieval with easy, task-based functionality and an intuitive user interface.**

### System Requirements

The Meter Capture Plug-in must be used with imageWARE Enterprise Management Console and conforms to the same system requirements.



## How Does the Meter Capture Plug-in Work?



- 1 A task is created to automatically retrieve meter readings from a networked copier or printer at prescribed intervals (e.g., daily, weekly, monthly).
- 2 The IT manager can view the retrieved meter readings and/or export them to a CSV file.

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## imageWARE Enterprise Management Console

### Address Book Management Plug-in

Centralize management of all Address Books on imageRUNNER® devices.

The optional Address Book Management Plug-in for imageWARE Enterprise Management Console lets you create Address Books for distribution to—and retrieval from—all supported imageRUNNER devices on your network.

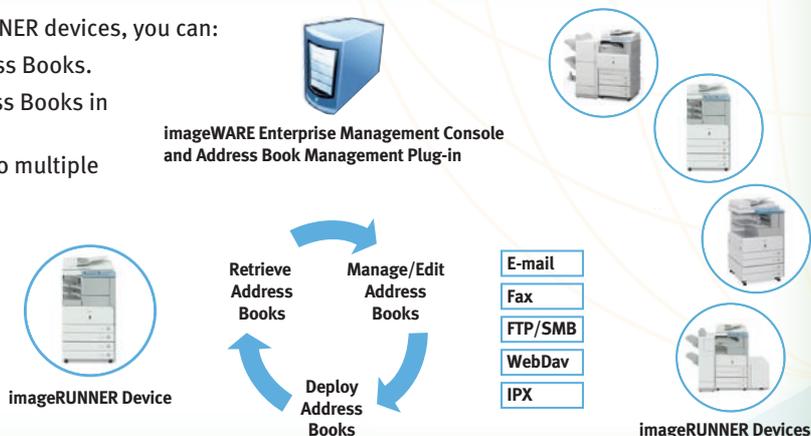
Using this Plug-in, you can:

- **Centrally manage all imageRUNNER device Address Books** to efficiently organize and control all address information in one location.
- **Create and deploy Address Books to multiple imageRUNNER devices**, eliminating the need to manually input and duplicate the same Address Book on each device.
- **Retrieve multiple Address Books from any imageRUNNER device**, then edit and deploy them to other imageRUNNER devices. This avoids having to make edits from scratch before distribution.

#### How Does the Address Book Management Plug-in Work?

From any and all imageRUNNER devices, you can:

- 1 Retrieve multiple Address Books.
- 2 Manage and edit Address Books in one location.
- 3 Deploy Address Books to multiple devices simultaneously.



# Resource Management Plug-in

Control all resource data for imageRUNNER devices.

The optional Resource Management Plug-in for imageWARE Enterprise Management Console manages and distributes resource data for networked imageRUNNER devices.

Using this Plug-in, you can:

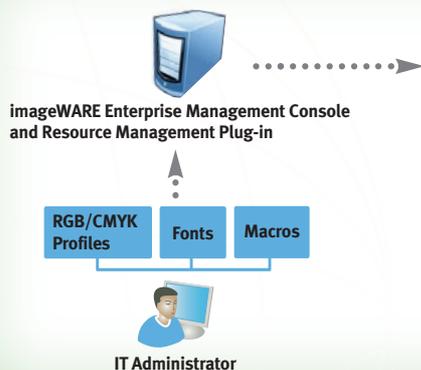
- **Centralize management of imageRUNNER resource data** such as fonts, color profiles, and macros.
- **Upload and distribute resources to network devices** and delete any resource.

- **Create and manage “resource sets”** of the same resource type to distribute multiple resources simultaneously.

## System Requirements

The Address Book Management and Resource Management Plug-ins must be used with imageWARE Enterprise Management Console and conform to the same system requirements.

## How Does the Resource Management Plug-in Work?



IT Administrator can easily resource data on multiple imageRUNNER devices such as RGB/CMYK profiles, fonts, and macros.

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## imageWARE Enterprise Management Console

### imageWARE Enterprise Management Console V2.1.0 Server Requirements:

|                               |  |
|-------------------------------|--|
| Hardware (Minimum):           | <b>Web Server</b><br>Pentium® III, 1GHz or faster ( <i>Recommended: Pentium IV 2GHz or higher</i> )<br>512MB or more RAM<br>100MB HDD Space<br><i>To use imageWARE Enterprise Management Console in combination with a SQL database Server, 1GB of free hard disk space is required. (Recommended: 10GB or more)</i>   |
| Hardware (Minimum):           | <b>Database Server</b><br>1GB or more ( <i>Recommended: 10GB or more</i> )<br><i>Other hardware requirements depend on the system requirements of the database software to use. (For more information, see the system requirements for each product).</i>  |
| Software Operating System:    | <b>Web Server</b><br>Microsoft® 2000 Professional/Server (SP4)<br>Microsoft Windows® XP Professional (SP2)<br>Microsoft Windows XP Professional (SP3)<br>Microsoft Windows Server 2003 Enterprise Edition (SP2)<br>Microsoft Windows Server 2003 Standard Edition (SP2)<br>Microsoft Windows Server 2003 R2 Enterprise Edition (SP2)<br>Microsoft Windows Server 2003 R2 Standard Edition (SP2)<br>Microsoft Windows Vista® Ultimate/Business/Enterprise (SP1) |
| Web Server:                   | Microsoft Internet Information Services 5.0/5.1/6.0 /7.0   |
| Software Operating System:    | <b>Database Server</b><br><b>Windows 2000/XP/Server 2003</b><br>Microsoft SQL Server 2000 Service Pack 4<br>Microsoft SQL Server 2000 Desktop Engine<br>Microsoft SQL Server 2005 Service Pack 2*<br>Microsoft SQL Server 2005 Express Edition Service Pack 2*<br><br><b>Windows Vista</b><br>Microsoft SQL Server 2005 Service Pack 2*<br>Microsoft SQL Server 2005 Express Edition Service Pack 2*   |
| Software Runtime Environment: | Microsoft .NET Framework<br><i>(The versions of .NET Framework supported by each operating system are indicated below.)</i>  |

|                        | Windows 2000 | Windows Server 2003 | Windows XP | Windows Vista |
|------------------------|--------------|---------------------|------------|---------------|
| .NET Framework 2.0     | Yes          | Yes**               | Yes        | Yes***        |
| .NET Framework 2.0 SP1 | No           | Yes                 | Yes        | Yes†          |
| .NET Framework 3.0     | No           | Yes                 | Yes        | Yes††         |
| .NET Framework 3.0 SP1 | No           | Yes                 | Yes        | Yes†          |
| .NET Framework 3.5     | No           | Yes                 | Yes        | Yes           |

## imageWARE Enterprise Management Console Client Workstation Requirements:

Operating Systems Supported: Microsoft Windows 2000 Professional (SP4)  
Microsoft Windows 2000 Server (SP4)  
Microsoft Windows XP Home Edition (SP2)  
Microsoft Windows XP Professional (SP2)  
Microsoft Windows XP Home Edition (SP3)  
Microsoft Windows XP Professional (SP3)  
Microsoft Windows Server 2003 Enterprise Edition (SP2)  
Microsoft Windows Server 2003 Standard Edition (SP2)  
Microsoft Windows Server 2003 R2 Enterprise Edition (SP2)  
Microsoft Windows Server 2003 R2 Standard Edition (SP2)  
Microsoft Windows Vista Home Basic (SP1)  
Microsoft Windows Vista Home Premium (SP1)  
Microsoft Windows Vista Ultimate (SP1)  
Microsoft Windows Vista Business (SP1)  
Microsoft Windows Vista Enterprise (SP1)

Web Browser Supported:††† Microsoft Internet Explorer 6.0 SP1 or later  
Microsoft Internet Explorer 7.0

Display: SVGA 800 x 600 or higher resolution, 16-bit (65,536 colors) or higher

Number of Devices: 1,000 supported per server

### Footnotes:

- \* It is necessary to install .NET Framework 2.0 or .NET Framework 3.0 and Microsoft Data Access Components 2.8 (Service Pack 1) to use SQL Server 2005 or SQL Server Express as the database.
- \*\* To use .NET Framework 2.0 in Windows Server 2003 R2, add .NET Framework 2.0 from [Control Panel] > [Add/Remove Programs] > [Add/Remove Windows Components].
- \*\*\* Equivalent to being installed, as .NET Framework 3.0 is installed by default.
- † Equivalent to being installed if you install .NET Framework 3.5.
- †† Installed by default.
- ††† imageWARE Enterprise Management Console requires JavaScript. If JavaScript is disabled, it must be enabled in Internet Explorer. imageWARE Enterprise Management Console requires the use of cookies, so enable your Web browser cookie settings.



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## imageWARE Enterprise Management Console

### Accounting Management Plug-in

#### Track Document Usage and Control Costs

In a business environment characterized by escalating expenses and the pressure to minimize them, it's surprising that the cost of utilizing office equipment isn't managed more aggressively. Most Fortune 500 companies could not quantify the total spending associated with the use of basic equipment such as copiers, fax machines, and network printers. That is, until now.

#### Introducing Accounting Management Plug-in

The Accounting Management Plug-in is a modular upgrade to the imageWARE Enterprise Management Console device management framework. This com-

prehensive Web-based software tracks, analyzes, and recovers costs associated with all networked output devices, including printers, fax machines, and copiers. With this one application, not only can IT administrators understand document output costs, they can also realize their return on investments.

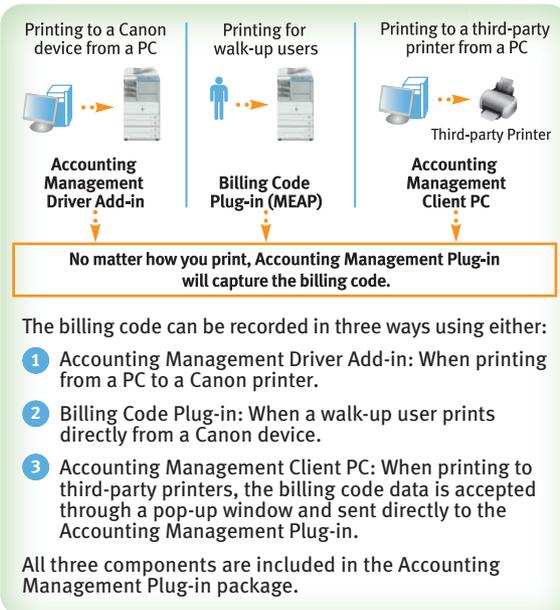
Using Accounting Management Plug-in, you can:

- Track document output costs
- Offer charge-back capability with an accurate collection of billing data—on a per-project basis—for all your copies, prints, faxes, and scans
- Enforce document-level print restriction, discouraging the use of higher-cost machines and increasing overall security
- Quickly generate ROI reports
- Provide simple and efficient billing code management
- Chart the optimal deployment of office equipment



## Simple and Efficient Billing Code Management

The Accounting Management Plug-in provides an efficient cost recovery solution to any organization looking to charge its clients for copies, prints, faxes, and scans. For all your imageRUNNER® devices enabled with MEAP® technology, a simple-to-use MEAP application is included. When using this program, user authentication and billing codes are input from the device's touch-panel, providing simple organization to all jobs performed by the imageRUNNER device. For optimal efficiency, users can also enter billing data from their workstations.



## Knowledge is Power

The Accounting Management Plug-in gives you a detailed snapshot of your organization's resources. Through this application, users can control their costs through a number of advanced capabilities:

- **Track by Paper Type:** Analyze and manage cost by paper type and size.
- **Track by Individual, Group, or Department:** Determine how devices are being used.
- **Single- or Double-sided Output:** Account for single- and double-sided output and N-up print/copy output.
- **Device Paper Consumption and Device Usage Costs:** Account for pages output, sheets used, and costs incurred by each device.
- **Output Restriction:** Distinguish between color and black-and-white jobs and set usage limits based on the number of clicks or predetermined cost.
- **Automatic Reporting:** Schedule automatic reporting and receive reports via e-mail.
- **Advanced Analysis:** Export accounting and analysis reports as CSV files for advanced analysis using a bundled Microsoft® Excel macro.
- **Web-based Access:** Generate reports or any other administrative functions from anywhere on the network.

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## imageWARE Enterprise Management Console

### Access Management Plug-in

#### Complete imageRUNNER® Control

Now that you've purchased a new Canon Color imageRUNNER device, controlling its user access is the first step toward maintaining high security and preventing abusive color usage.

The Canon Access Management System allows you to configure users' access rights on a feature-by-feature basis on your imageRUNNER device.

By using the Access Management System, color printing is only available to those who require it. To further enhance document security on your imageRUNNER device, the Access Management System can also restrict many frequently used features, such as access to Web browsing, e-mail, and faxing. This is just one of the many unique features of the Access Management System.

#### Built-in Roles

The Access Management System provides predefined roles for every business user: Administrator, Power User, Limited User, and Guest. Additional custom roles can be defined to work in conjunction with the predefined roles to fine-tune access control.

#### Enterprise Scalable

- Access Management System is suitable for any business concerned with MultiFunction Printer (MFP) security, regardless of company size.
- With the Web-based operation of the Access Management System, IT administrators can easily set up roles and user access on individual devices.
- Using the optional Access Management Plug-in, IT administrators also have the power to centrally manage multiple devices equipped with the Access Management System.
- The Access Management Plug-in provides Active Directory integration for quick retrieval of large user lists and groups.

#### Controllable Restrictions Using the Access Management System

|  |  |
|--|--|
| <b>Copy</b> <ul style="list-style-type: none"><li>- Color copying</li><li>- Two-sided copies</li><li>- Page layout</li></ul>   | <b>Mail Box</b> <ul style="list-style-type: none"><li>- Print/color print</li><li>- Two-sided printing</li><li>- Page layout</li></ul> |
| <b>Send</b> <ul style="list-style-type: none"><li>- Destination type</li><li>- Specific address domains</li><li>- Address Book access</li><li>- Device signature PDF</li></ul> | <b>MEAP® Applications</b> <ul style="list-style-type: none"><li>- Features for applications can be restricted separately</li></ul>     |
| <b>Web Access</b>  | <b>Print Job</b>   |

## ROI with Canon's Access Management System

The ability to control enterprise-wide access to print, fax, and Web features on your MFPs is a significant step toward controlling expenditures and maintaining security. The Access Management System Plug-in is a simple solution that can be implemented today to provide effective cost control and heightened confidentiality.

## System Requirements

The Access Management System Plug-in must be used with imageWARE Enterprise Management Console and conforms to the same system requirements.

### Access Management System Scenario

#### imageRUNNER device *without* Access Management System (Unprotected)

- No features are restricted.
- All employees can utilize all features of the device.



Though he doesn't need color printing/copying, user has no restriction.



User never prints two-sided documents.



User can send unrestricted e-mails and faxes.



A company contractor can use the custom MEAP application developed for employee use only.

#### imageRUNNER device *with* Access Management System (Protected)

- Based on requirement, IT administrators create roles for all users on the imageRUNNER device.
- All users must log-on to the imageRUNNER device and, based on their role, certain features will be disabled.



With the Access Management System, user can only print in black and white.



By default, all printing will be two-sided.



For this user, e-mail and fax functions are restricted.



User now must utilize the Guest account; access to the MEAP application is prohibited.

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