



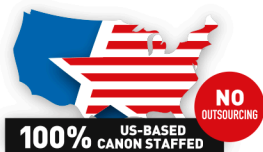
Committed to Service & Support Excellence

A true industry leader understands that reputations are earned one customer at a time, which is why Canon has at its foundation an uncompromising dedication to product reliability, service and support. From cutting-edge technology to industry-leading response times, Canon U.S.A. takes pride in delivering complete customer satisfaction.



Award-Winning Customer Service Team

- Friendly & knowledgeable tech support team
- Expert help... from getting started to getting the most out of your product
- Support for every level of experience



State-of-the-Art Contact Centers

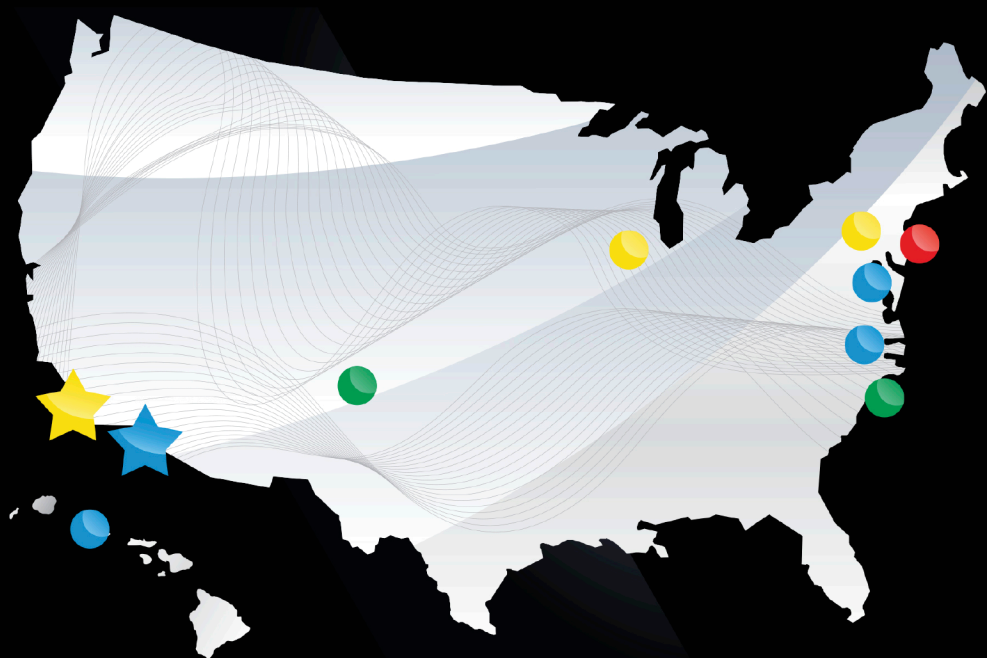
- 100% US-based
- Located in Chesapeake, VA and Albuquerque, NM
- Over 600 "All Canon" employees
- Connect to an agent quickly



Factory-Level Service

- Industry-leading repair turnaround times
- Highest quality standards
- Factory certified technicians
- Nationwide service network

CANON SERVICE & SUPPORT NETWORK



Canon Experience Center

Product Showroom, Workshops, Classes & Events,
Service & Repair (Walk-In Service)
Costa Mesa, CA



Canon Burbank

Professional Consultation & Events, Professional
Workshops & Training, Service & Repair (Walk-In Service)
Burbank, CA



Canon Customer Care Center

Canon Technical Support — 1-800-OK-CANON
Chesapeake, VA & Albuquerque, NM



Canon Factory Service Center

Service & Repair
Jamesburg, NJ; Newport News, VA;
Honolulu, HI



Canon Professional Service & Support Center

Service & Repair
Itasca, IL (by Appointment) &
Lyndhurst, NJ (Walk-In Service)



Canon Customer Care Center

Service Drop-off Point
Melville, NY

For more information call 1-800-OK-CANON

usa.canon.com/satisfaction