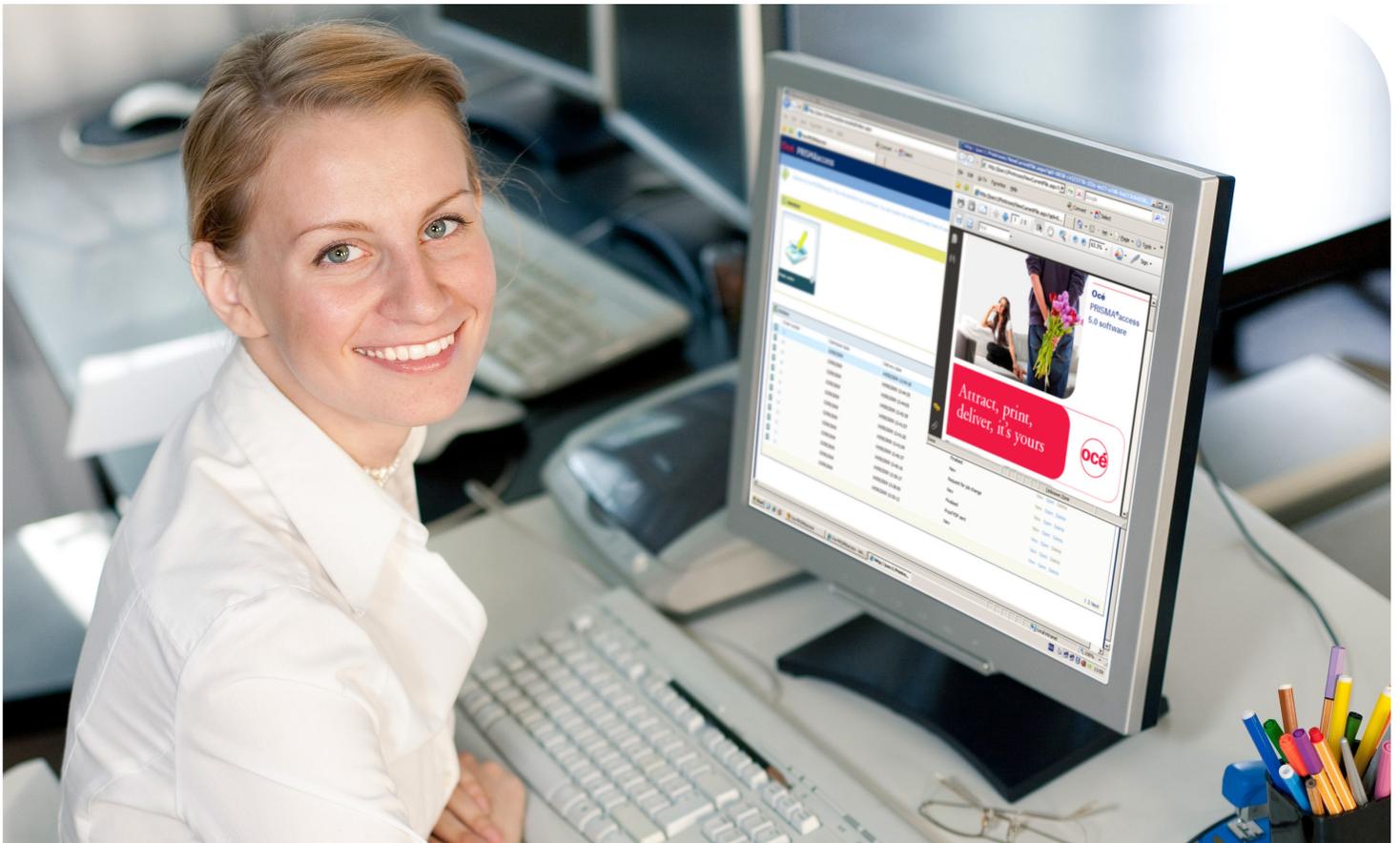# Attract, print, deliver, it's yours

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Print and workflow management made easy

- Attract orders and streamline management

- Simplify job submission and acceptance

- Improve customer satisfaction

- Automate job processing and order handling

- Take control of print costs

- Expand your service offering

Attract, print, deliver, it's yours

Océ PRISMAaccess
System requirements

Software requirements central server:
Operating system

- Windows® Server 2003 R2 + SP2, 32 bits
- Windows Server 2008 + SP1, 32 bits

For configurations without submission:

- Windows XP + SP3, 32 bits
- Windows Vista + SP1, 32 bits

Windows components

- Microsoft® .NET Framework v3.5 SP1
- Microsoft Office 2003 or 2007 (only if Job Cost Estimation or native file conversion is used)
- Microsoft SQL Server 2005 Express Edition with Advanced Services SP3

File system

- NTFS ≥ 40 GB free space

Network

- TCP/IP (IPv4)
- 100/1000 Mbit/s
- LPR protocol enabled, if needed to drive printer

Other

- Latest critical updates from Windows

Web server(s):
Each central server can support up to 5 web servers
Operating system

- Windows Server 2003 R2 + SP2, 32 bits
- Windows Server 2008 + SP1, 32 bits

Windows components

- Microsoft .NET Framework v3.5 SP1
- Internet Information Services (IIS) 6.0 or above
- Microsoft Office 2003 or 2007 (only if Job Cost Estimation is used)
- Microsoft Message Queuing (MSMQ)

File system

- NTFS ≥ 40 GB free space

Disk drive

- DVD reader required

Network

- TCP/IP (IPv4)
- 100/1000 Mbit/s

Other

- Latest critical updates from Windows

Operator console(s):
Concurrent licenses for up to 10 operator consoles
Operating system

- Windows Server 2003 R2 + SP2, 32 bits
- Windows Server 2008 + SP1, 32 bits
- Windows XP + SP3, 32 bits
- Windows Vista + SP1, 32 bits

Windows components

- Microsoft .NET Framework v3.5 SP1
- Microsoft Office 2003 or 2007 (only if native file conversion is used)

Adobe

- Adobe Acrobat® Professional version 9, including latest updates

Typical hardware requirements
Processor
Performance ≥ Intel® Pentium Dual Core 3.0 GHz. An Intel equivalent (like AMD®) or VMware® GX server that conforms to this performance demand can also be used. No restrictions for 32 bits/64 bits hardware

Memory
For Océ PRISMAaccess stand-alone: ≥ 2 GB For a combined installation of Océ PRISMAaccess and Océ PRISMAprepare on one server or when installed on a VMserver: 4 GB

Hard disk

- 80 GB free space Preferably RAID-0 (striping)

Disk drive

- DVD reader required

Video

- 1280 x 1024, True colors (24/32 bit)

Screen

- 19" flat screen, preferable wide screen

Printer requirements
Océ PRISMAaccess software can connect to any printer via a Microsoft Windows driver

Client submission:
Clients can submit documents to your printshop via the Océ PRISMAaccess web driver based on Point & Print technology, upload using Oce PRISMAaccess web submission or via a Microsoft Outlook email.

Océ PRISMAaccess
Print and workflow management made easy
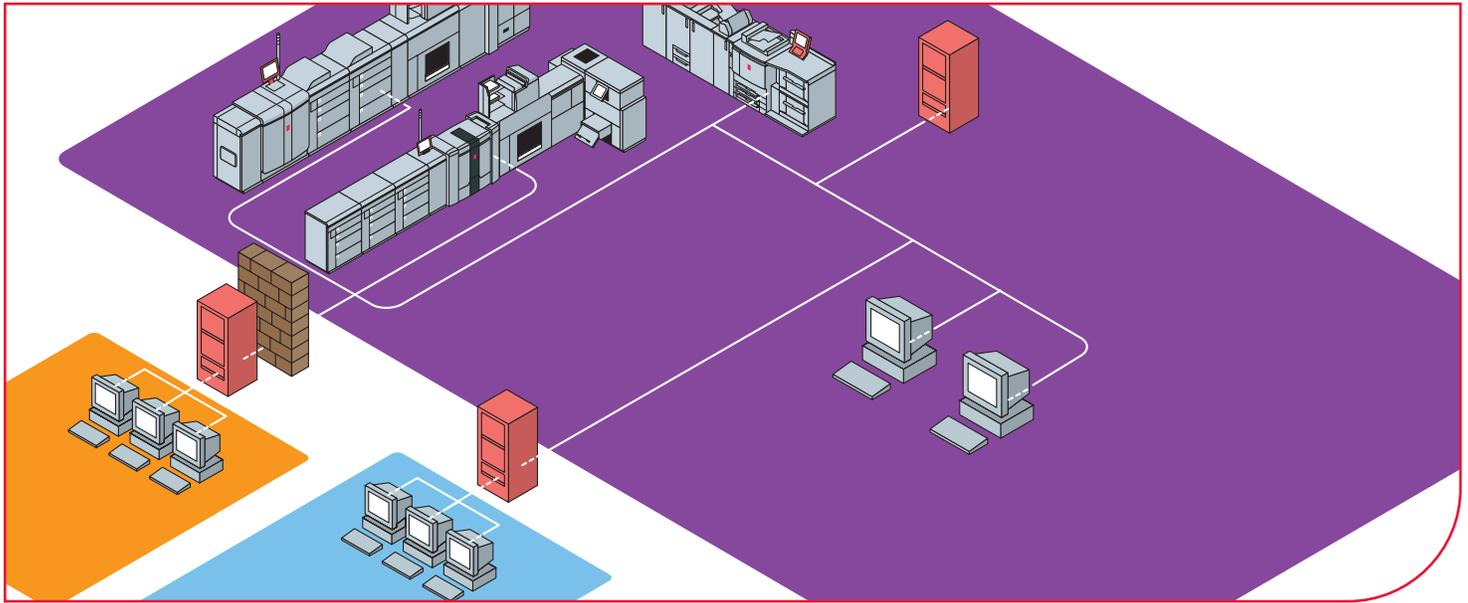
Take control of print costs

What if your job submission and workflow management software could help you reduce your organization's document management expenses? When it comes to costs, Océ PRISMAaccess software gives you complete transparency.

A convenient price estimation tool makes it easy to create an accurate estimate of what a job will cost. And when customers request mixed color and black & white jobs, you can offer them alternate prices for color only or black & white only.

Customers looking for a formal estimate can request a job cost quote. The Océ PRISMAaccess operator console offers an integrated calculator featuring PDFTron technology, which enables the operator to develop an accurate quote based on the specifications of the job. After that, the operator transmits an email quote to the customer, who can either accept the price or adjust the job settings.

For tighter cost monitoring in corporate environments, budget approval limits can be set for individual users or user groups. If a job is submitted and exceeds a predefined cost, Océ PRISMAaccess software automatically sends an email to the budget owner for approval. Once it's approved, the job can be processed. Total quotas can also be set for groups of users, and when the quota is reached or exceeded, the budget owner is automatically notified.

All billing is based on job ticket information. Extended accounting functions and customized reports make it easy to allocate costs, ensuring that costs are covered as you make the transition from a cost center to a profit center.

Expand your service offering

Océ PRISMAaccess software is designed to expand as your client base grows and customer requirements change.

You can connect up to five web servers to your central server, which enables you to grow without any disruption - whether you're offering internal clients more services or winning new external customers.

Optional archiving capabilities based on Océ PRISMAarchive™ software provide the flexibility customers need to create their own local archives and set access rights. Customers can retrieve archived documents for personal use or share them with colleagues. For added flexibility, they can use the web submission tool to search document archives and specify job ticket settings for reprints.

Océ PRISMAaccess software integrates seamlessly with other Océ PRISMA® software products as well, enabling you to streamline your workflow and offer customers valuable new services. Océ PRISMA software is based on the award-winning Océ OCEAN® user interface, which makes it easy for operators to switch from one application to another.

What's more, Océ PRISMAaccess software features an open JDF interface that connects to third-party software, so you can add even more services in the future.
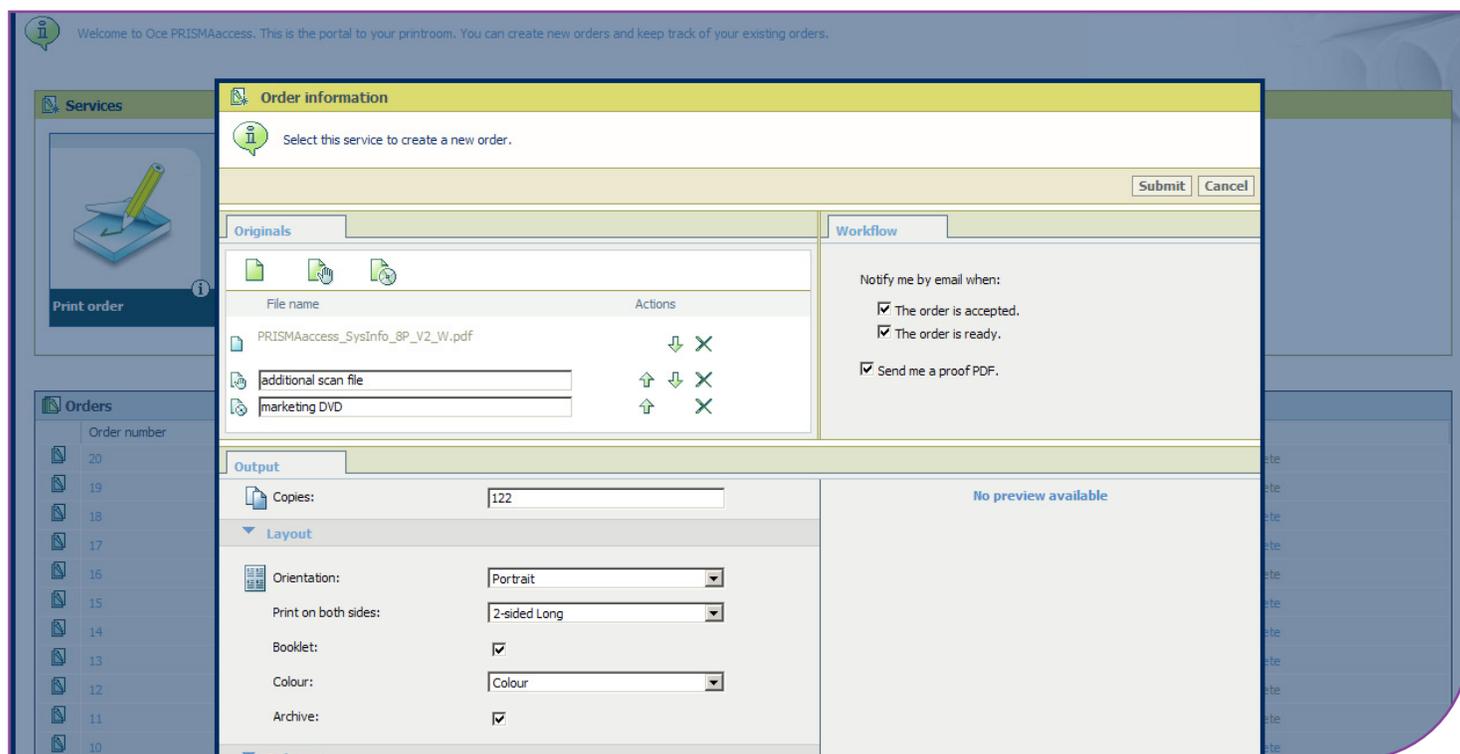
Océ PRISMAaccess
Workflow management to boost production print volumes

Océ PRISMAaccess™ workflow management software transforms your printshop into a print order magnet. For your customers, submitting jobs is as easy as printing to a local printer. And automated communications keep them up to date on order status, enabling faster job processing and improved cost control.

Whether you want to market printshop services, attract more orders or grow your print volumes, with Océ PRISMAaccess software, you can take on more short-run jobs and commit to faster turnaround and just-in-time printing with confidence. By accelerating your workflow and providing high-quality service, you'll keep customers coming back to you again and again.

Attract orders and streamline management

Océ PRISMAaccess software is based on an Adobe® PDF workflow that helps you:

- Attract and retain customers with a simplified submission process
- Support flexible order handling and preflighting of PDFs
- Improve customer satisfaction
- Control print costs with advanced print cost control capabilities
- Market new services and capabilities

Simplify job submission and acceptance

With Océ PRISMAaccess software, you have the tools and print management power you need to stay in control.

- Submission: clients inside or outside your organization can send documents three ways:
    - Microsoft Outlook®
    - A web driver
    - Web submission
- Acceptance: with the ability to flexibly handle incoming jobs, it's easy to accept rush orders, prioritize jobs and respond to last-minute changes. You can customize operator console views to each operator and assign specific tasks so everyone understands what they have to do.

- Modularity: expand your services and become a marketing/content service provider using a modular, end-to-end workflow solution.
    - Link to web-to-print services to offer customers 24/7 printshop access.
    - Link to Océ PRISMAprepare™ software for all-in-one document makeready capabilities.
    - Send your jobs to a local reprint archive with the optional archive module to automate and accelerate your reprint business.

Improve customer satisfaction

With Océ PRISMAaccess software, your customers can submit jobs to your printshop directly from their desktops, making job submission as easy as printing to a local printer. Customers can also submit jobs using a web interface, a downloadable driver or via email.

With customizable job tickets, customers can view all production services at a glance. They can also request PDF proofs before jobs go into production. With automated email notification and a personalized overview of all of the jobs in production, you can keep customers fully informed of order status. The result? No confusion about job requirements, fewer jobs that have to be outsourced, greater confidence in your service and happier customers.

Automate job processing

Job processing is smooth and simple with Océ PRISMAaccess software. The operator console provides a single overview of all jobs received and alerts you when new orders arrive. Plus, PDFs can be merged and viewed so that you can work faster. To minimize errors and save even more time, job ticket settings are automatically transferred to optional Océ PRISMAprepare™ software.

Preflighting is also faster and easier with Océ PRISMAaccess software, which integrates the core functions of Enfocus PitStop Pro. Now, you can easily check PDFs for problems like missing fonts or low-resolution images.

In addition, operators can send customers personalized emails that include links to the job preview. The result? You gain complete control over production, while enabling your customers to maintain ownership of their jobs.

Handle orders with flexibility

Océ PRISMAaccess software offers unmatched flexibility when it comes to handling orders. Even when jobs are submitted via email with attachments, processing is quick and easy. Email integration allows operators to open email and create job tickets right in Microsoft Outlook. Basic information like the job owner's name and location are already completed, so all the operator has to do is add the job requirements.

If necessary, all incoming files can automatically be converted into PDFs so that they can be directed to any available printer.

The operator console view can be customized to each operator's requirements and you can assign jobs to specific people so that everyone is clear about what they have to do.

For easy reprints, operators can create their own local archives from within the operator console. As an optional extra, a searchable reprint archive can be created with access rights for customers and other operators.

Up to ten operators can access the central server at the same time, so production won't slow down during busy periods. With Océ PRISMAaccess software, you'll have no problem accepting rush orders, prioritizing jobs or responding to last-minute changes.

Supported client platforms:

Client platform	Internet Explorer		Safari	FireFox
Operating system	7.0	8.0	3.0	3
MS Windows 2003 R2 SP2	■	■	■	■
MS Windows Server 2008 SP1	■	■	■	■
MS Windows XP SP3	■	■	■	■
MS Windows Vista SP1	■	■	■	■
Mac® OS X 10.4, 10.5			■	■
Linux® 2.4				■
Citrix® 3 and up	■	■		■

Note

- Web driver is not supported on Linux 2.4
- 32- and 64-bit web driver (Point & Print) on Océ PRISMAaccess server
- 32- and 64-bit web driver (Point & Print) on customer print server
- Adobe Acrobat Reader 8 and 9 are supported
- Supports the PDF formats 1.1-1.7
- Support for VMware client

Contact Canon or your Canon Authorized Dealer for further information: 1-800-OK-CANON